

Dayton Independent Schools
Technology Department Board Report
July 22, 2026 at 6:00pm

Phone System

The district wide phone system has been fully replaced; now using the GoTo Connect phone system. This system provides compliance along with easy management and use. The technology department is working with the GoTo support team to correct an issue with the phone ringer volume where it resets; but other than this; the phone system has continued to work. This system comes with cost savings of \$600 - \$800 a month savings over the previous system.

Support

The technology department is now under support contract with StepCG to help with managing the network infrastructure. This contract is funded by the eRate (Universal Services Fund or USF) program at 85% of the total cost and 15% covered by the technology department funds.

We are using an eRate consultant to help with filing and maintaining our eRate documentation. This service will free up the technology coordinator as the eRate program can take time away from day to day operations during the eRate window (usually November to March time frame). The time spent on eRate is filing for services, keeping records up to date, and responding to inquiries from the USF program. This time can now be spent on helping with the instructional technology needs of the district.

The high school will move back to a Student Run helpdesk model. The WeLEAD program that was used during the 2025-2026 school year will not be continued. It was a great opportunity for students to have virtual instruction; but some of our students struggled with the format. Students wanted more hands-on opportunities. The Student Run helpdesk will provide *Customer Service* style support to the students and staff; starting out at the high school and may extend to the elementary when time allows.

Devices

The middle school student instructional device has been replaced with a new Chromebook. Students will collect their device from a cart at the beginning of the day and return it to the cart at the end of the day. devices for middle school; except for when needed; will not be going home.