

## **Technology Report for January 1 - March 31, 2026**

### **TECHNOLOGY PROJECTS**

#### **Completed Projects**

- Successful administration of the first KDE required SAT test
- Infinite Campus payment processor migration
- District Technology Plan review
- Elementary instructional aide iPad upgrades
- Woodfill network switch upgrades
- District-wide classroom audio/visual instructional technology audit completed

#### **Ongoing Projects**

- Classroom A/V Life Cycle/Replacement Planning
- HHS Help Desk Expansion Pilot
- District Website page management plan
- Connected User Experience System (CUES) implementation
- Rapid Identity implementation
- File share moves from local servers to cloud storage and management
- District subscription and application dashboard
- Elementary automated messaging to parents regarding device repairs
- District backup solutions
- Network security policies, hardware, and software audits
- GoTo application account rollouts
- Inventory and Surplus unused equipment
- HHS Media Lab Backup and Distribution solution
- Updated Data Sharing Agreements with vendors
- HHS/WES Classroom A/V upgrades
- 2025-2035 Technology Plan

- Teacher/Staff MacBook assessment/replacement for Spring 2026
- District-wide updating of fire, elevator, and security connections from copper phone lines to fiber
- Teacher/Staff iPad assessment/replacement plan

## **Emerging Projects (Initial Planning)**

- Highlands High School network switch upgrades
- Responsible Use Policy and CIPA compliance documentation
- Highlands Middle School network wiring
- Assessments module in Infinite Campus for Insights dashboard
- Highlands Middle School switch upgrades
- District Wide Classroom A/V Audit and Life Cycle Planning
- LMS (Learning Management System) Review and replacement piloting

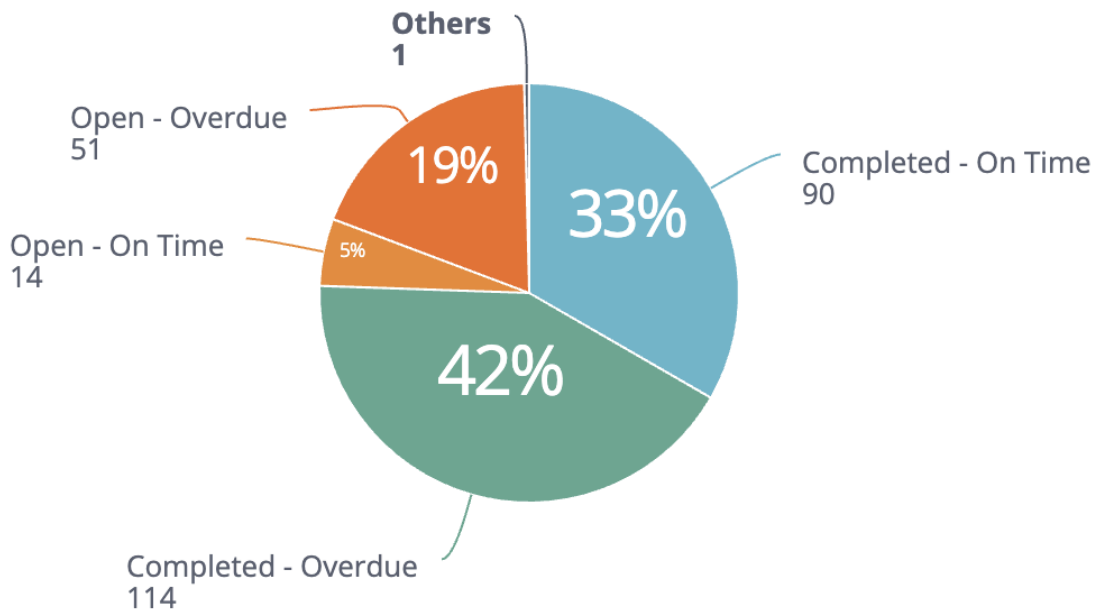
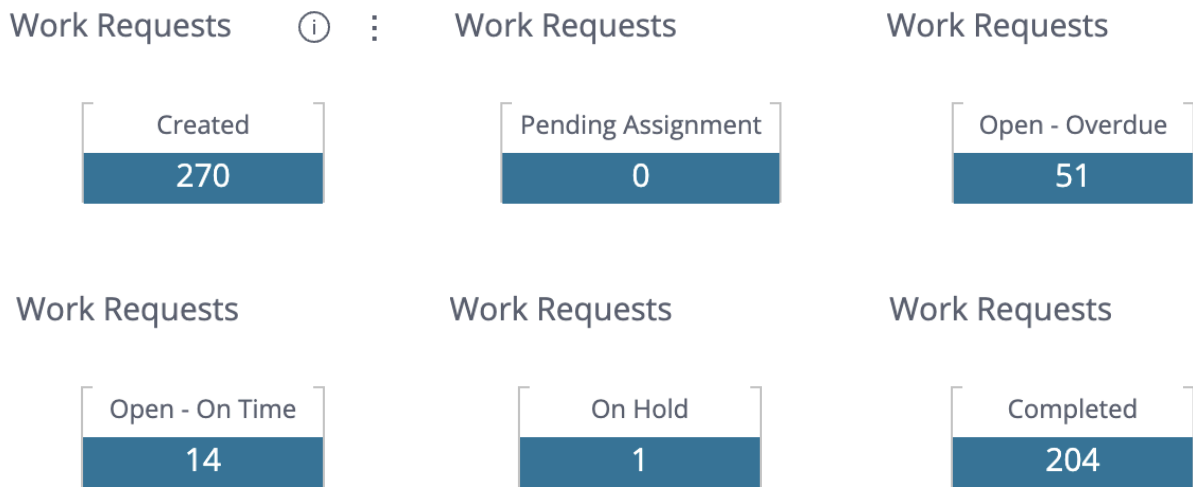
# 2025-2026 Quarter 2 Technology Report

## October 1 - December 31, 2025

\*Information generated from **FMX** data

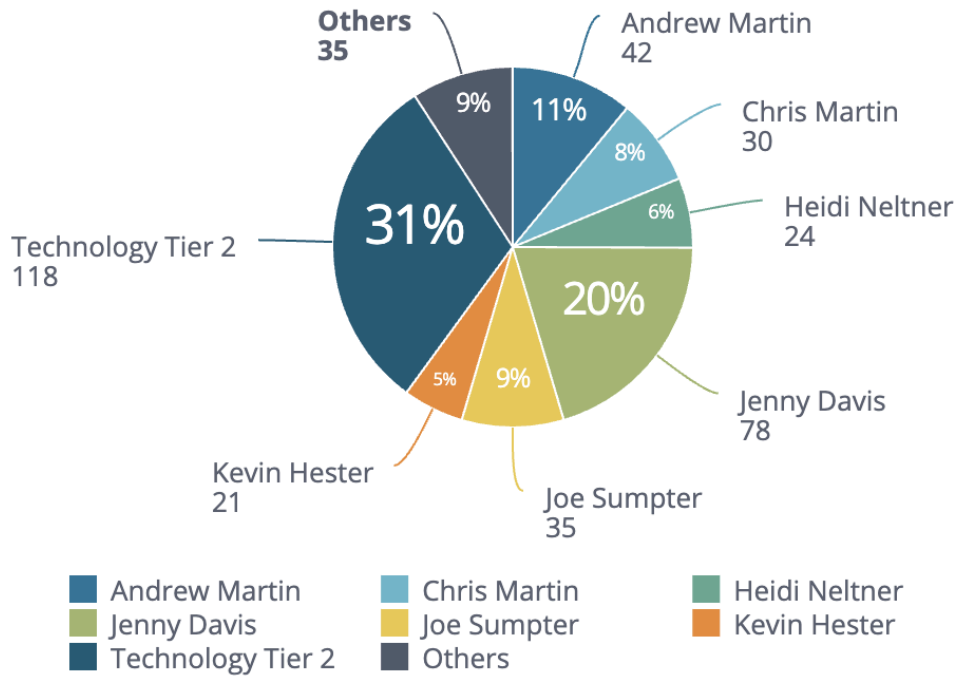
### Technology Work Orders from **Staff** Members

Request **Submissions** & **Completions** during this time period

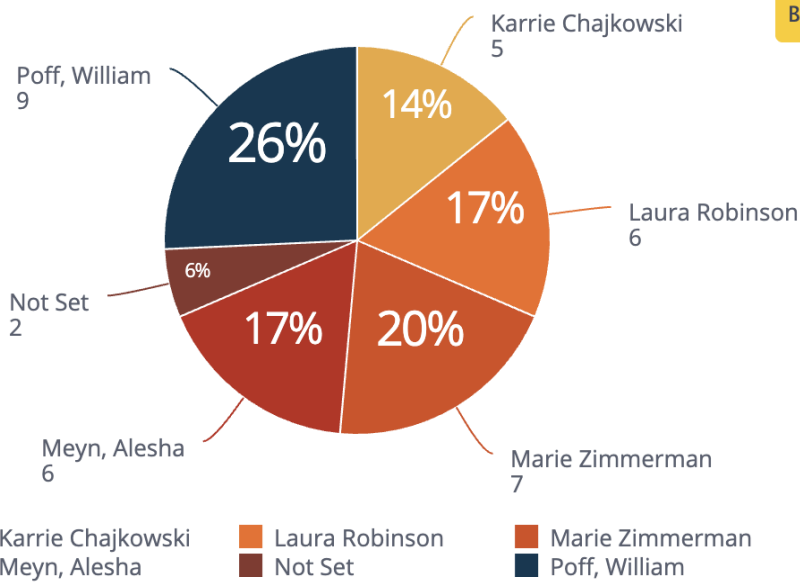


# Technology Work Orders from **Staff** Members

Request **Assignments** during this time period



- Andrew Martin
- Chris Martin
- Heidi Neltner
- Jenny Davis
- Joe Sumpter
- Kevin Hester
- Technology Tier 2
- Others

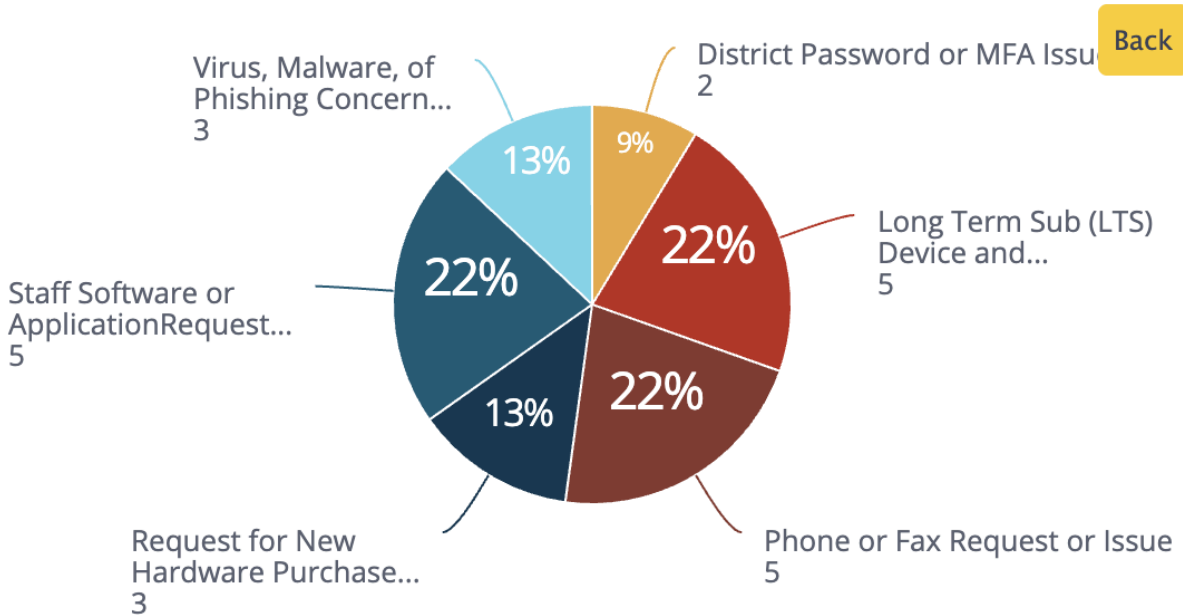
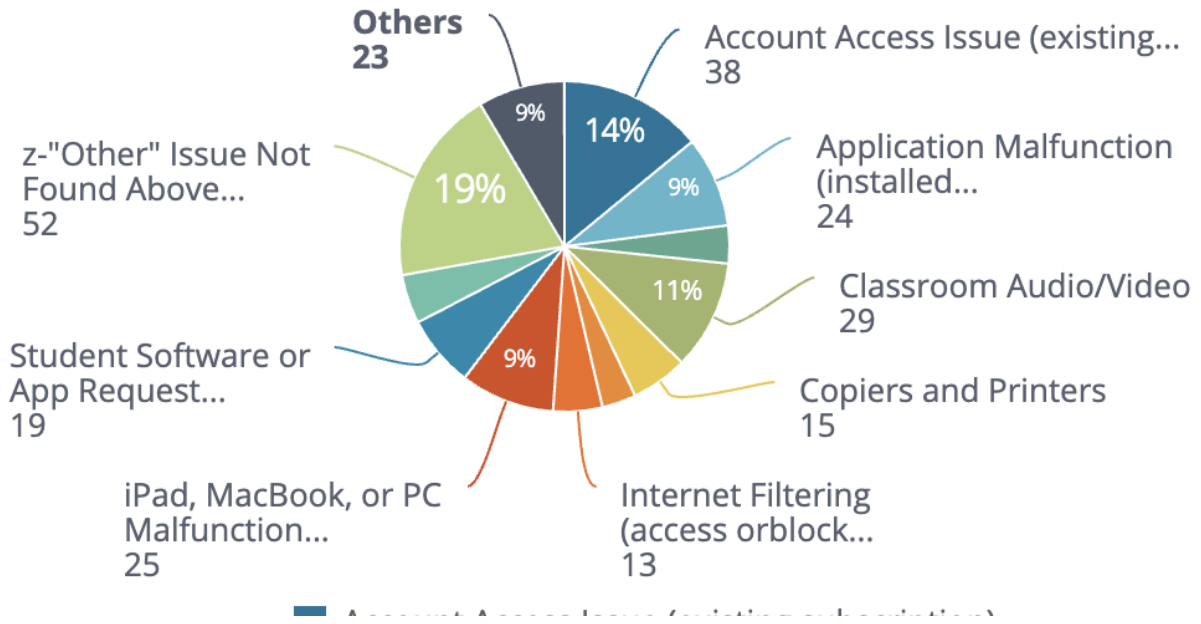


- Karrie Chajkowski
- Laura Robinson
- Marie Zimmerman
- Meyn, Alesha
- Not Set
- Poff, William

[Back](#)

# Technology Work Orders from **Staff** Members

Request **Types** during this time period



[Back](#)

# 2025-2026 Quarter 2 Technology Report

## October 1 2025 - December 31, 2026

\*Information generated from TDT-Asset and Apple GSX data

### Highlands Help Desk visits from **HMS/HHS Students** **Submissions** & comparison of repairs

<i>Building</i>	<i>Issues</i>	Total Instances
<b>HHS</b>	Software	32
	Broken Screen	16
	OTHER	11
	Wifi	3
	Power	2
	Liquid Damage	2
	Broken Keyboard	2
	Black Screen   Liquid Damage	2
	Software   Wifi   OTHER	1
	Software   Power	1
	Software   OTHER	1
	Port Damage	1
	Broken Keyboard   Software	1
	Broken Keyboard   Liquid Damage	1
	Black Screen   OTHER	1
	Black Screen	1
	<b>HHS Total</b>	
<b>HMS</b>	Software	89
	OTHER	58
	Broken Screen	28
	Wifi	11
	Broken Keyboard	8
	Power	7
	Black Screen	6

	Software   OTHER	4
	Port Damage	4
	Liquid Damage	3
	Wifi   OTHER	2
	Software   Wifi	1
	Power   Wifi	1
	Power   OTHER	1
	Port Damage   Software	1
	OTHER   Software	1
	Broken TrackPad	1
	Broken Screen   Liquid Damage	1
	Broken Keyboard   Broken Screen	1
	Black Screen   Software	1
	Black Screen   Liquid Damage	1
	Bent   Broken Screen	1
<b>HMS Total</b>		<b>231</b>
<b>Grand Total</b>		<b>309*</b>

\* 67 Devices sent to AppleCare for repair - all other issues resolved internally by Help Desk students or Technology Department.

“Software” items include issues such as LockDown Browser issues, storage issues, testing application issues, update issues, and browser issues.