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P.O. Box 247
Middleville, MI 49333-0247
800-632-4572
hpsgpo.com

CONFIDENTIAL

The information in this document,
and in all related attachments,
is proprietary and for HPS Members only.

Maintenance 1107 (Rev #0)

*Please note this document is an overview of the key terms of this contract.
For the official contract documents, contact the HPS office at 800-632-4572 or contracts@hpsgpo.com.*



TECH24 Commercial Foodservice Equipment Repair

Why Use This Contract?

You can count on our knowledge, experience and self-performing technicians to maintain and repair the commercial refrigeration, cooking, beverage and HVAC equipment essential to your business.

VALUE COMPONENTS (Financial, Regulatory, Labor, Satisfaction)		
Addressing: Financial	<ul style="list-style-type: none">We use competitive market research among current and future Members to determine best pricing.	<ul style="list-style-type: none">We provide the best possible pricing up front. We do not want Members waiting for a rebate check.
Addressing: Regulatory	<ul style="list-style-type: none">We operate under a CFESA curriculum and adhere to the highest standards.	<ul style="list-style-type: none">We help keep equipment running properly, which helps maintain food safety requirements, etc.
Addressing: Labor	<ul style="list-style-type: none">Preventive maintenance and timely repairs reduces downtime and helps keep employees motivated and appreciated.	<ul style="list-style-type: none">We provide ongoing training to our technicians across the country, following the industry gold standard curriculum through CFESA.
Addressing: Satisfaction	<ul style="list-style-type: none">We Taking advantage of preventive maintenance for kitchen equipment is imperative to help guarantee equipment lasts a long time and functions properly.	<ul style="list-style-type: none">We have excellent brand recognition across the country. We are a family of companies; we own several other kitchen equipment service businesses that have established themselves in their respective regions.

1. SUPPLIER INFORMATION & ORDERING INSTRUCTIONS:

Tech24
80 International Dr.
Greenville, SC 29615
864-608-5979

Business Hours: 8:00 a.m. - 5:00 p.m. EST, Monday – Friday

www.mytech24.com

TO ACCESS THE HPS CONTRACT & PRICING:

- A completed letter of participation (LOP) must be submitted to lop@hpsgpo.com.
- Tech24 will look up zip code to verify the member is in an area they can service.

NOTE: Tech 24 does not service Espresso machines or Hobart Equipment currently under warranty.

MEMBER'S MAIN CONTACT:

Contact: Daniel Rutherford – National Sales Manager
864-608-5979
daniel.rutherford@mytech24.com

2. PRICING: HPS Price is Member Price

- Service – 8% discount (no fuel surcharge)
- Parts Pricing - List Price
- Per the HPS Member Price List, pricing is firm for one year, November 1, 2025, through October 31, 2026.
- Any price increase requests must be submitted by the vendor, in writing, at least 30 days in advance and will be subjected to negotiation and approval by the HPS Engineers Advisory Committee.

3. DURATION:

- November 1, 2025, through October 31, 2027, with HPS option to extend for two additional, two-year terms:
- November 1, 2027, through October 31, 2029
- November 1, 2029, through October 31, 2031
- *Status: First Term*

4. TERMS: Net 30

5. MINIMUM ORDER: None

6. SHIPPING: NA

7. SERVICE AREA: HPS footprint, excluding: DE, ME, MO, NH, RI, TN, VT, WV, no service on the gulf side of FL.

8. ELIGIBLE CLASSES OF TRADE: Education, Senior Living, Associate, Medical and Medical Associate

9. CONTRACT PORTFOLIO ANALYST: Katherine Delamater, kdelamater@hpsgpo.com

**Negotiated and approved by the Engineers Advisory Committee (9/19/25)*

For more information on this, or any other HPS Contract, refer to our Members Only website: members.hpsgpo.com