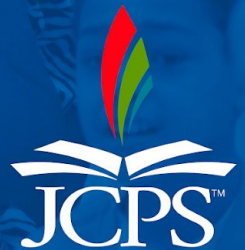


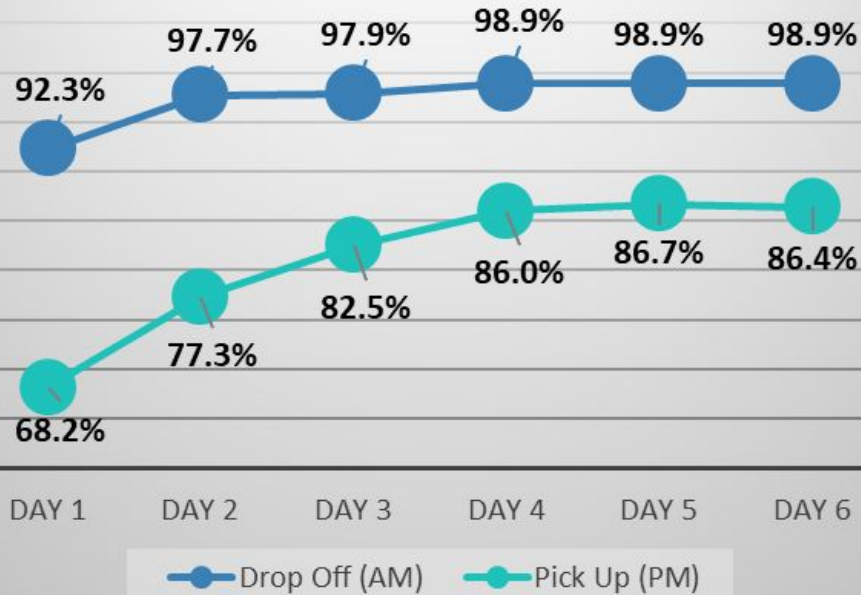
JCPS Transportation Year in Review 2024-2025

Dr. Rob Fulk, COO
Marcus Dobbs, EA Transportation Services
Dr. Amy Stokes-Levine, Director
Operations Procedural Development



2024-2025 Opening Week Service

2024-2025 Opening On Time Service



2024-2025 Opening All-Clear Times for Student Dropped Off

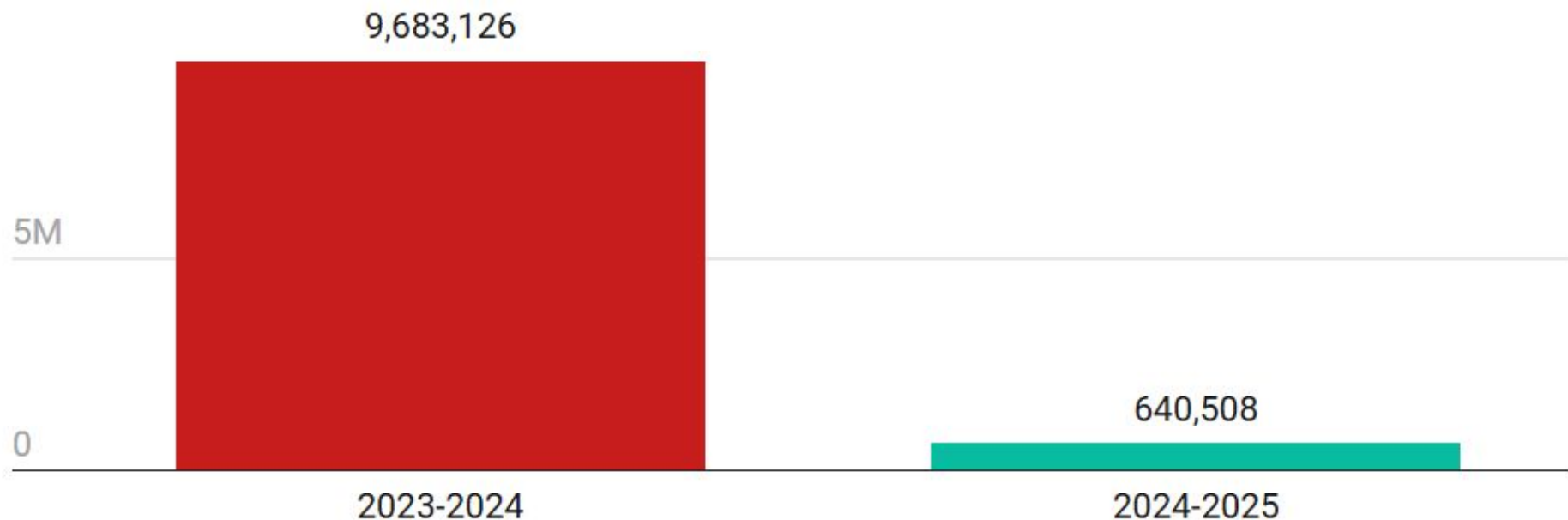


99.2%

24-25 year-long on time AM drop-off service for Bus Riders

Total Minutes of Missed Instruction due to Late Bus

Total Minutes Lost



2024-2025 Year-Long Service

% Reduction in Students Late to School

Change Reflective of School Years: 2023-2024 to 2024-2025



Driver Feedback Prior to First Day

During Practice and Scrimmage Days, drivers provided survey feedback regarding their new routes.

Prior to the First Day, about 70% of drivers felt their directions were complete and helpful.



Driver Feedback Prior to First Day

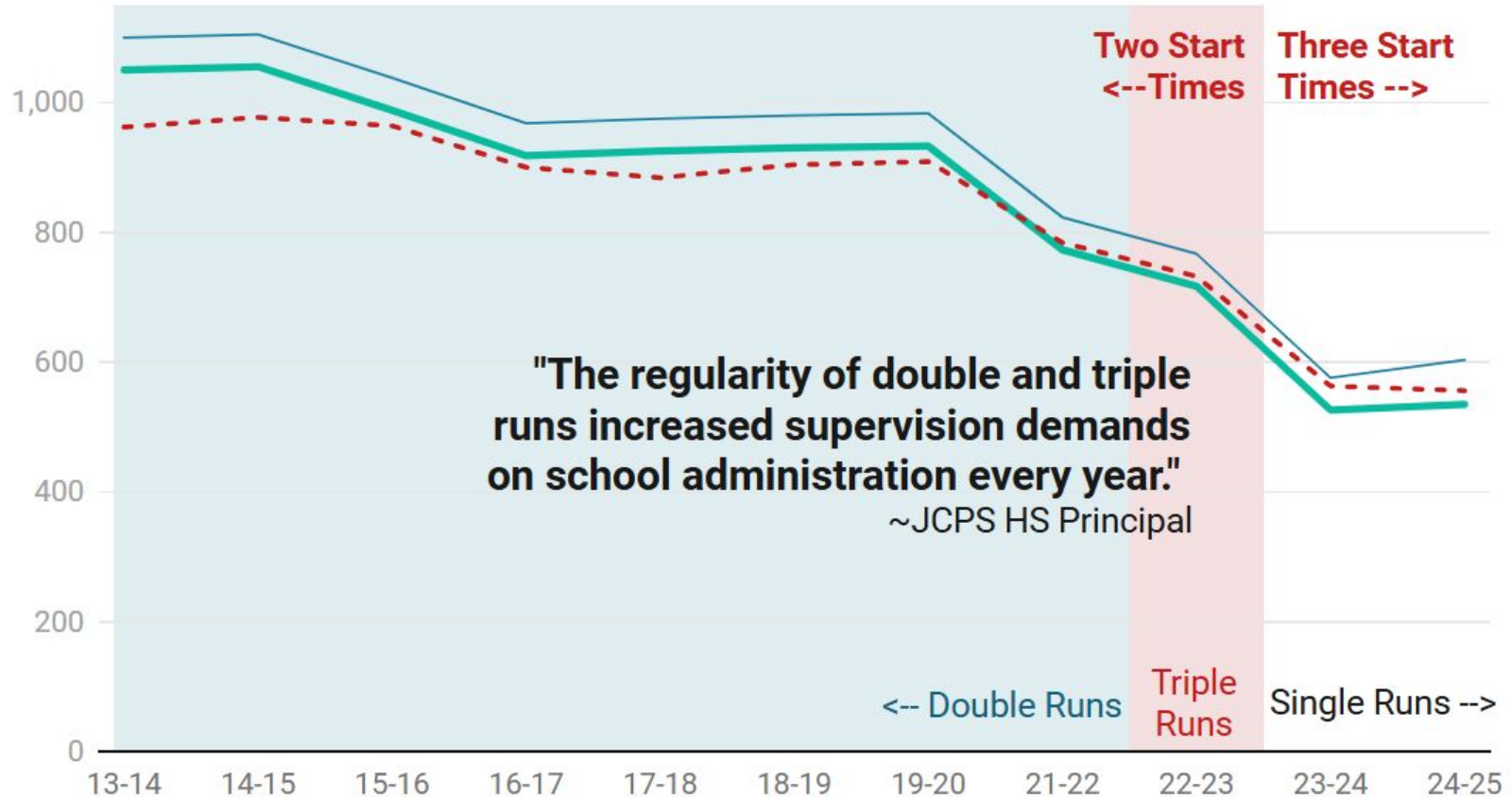
Bus drivers provided feedback to the routing team to prepare for the first day:

- Appropriate times between stops and each school
- Bus stop locations and safety

Staff determined changes needed for stops and routes, prior to the First Day of School.

Historical Look at Routes & Drivers

— DRIVERS — DAILY DRIVERS AFTER CALL-INS - - ROUTE BUSES NEEDED





Current Bus Driver Staffing

DRIVERS

616

**Typical Summer
Retirees**

15

**CLASS STARTS
7-7-25**

40

**ON DECK
7-19-25**

31

Efforts to Support Drivers

→ Behavioral Support Systems with C&C staff at Compounds

→ Centralized Routing
→ Compound feedback
→ Pause Period
→ 48hr driver adjustment

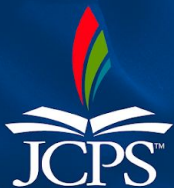
→ Driver Surveys throughout the year

→ Improved 485-RIDE process

→ Direct data path to routing team

→ Resolved concerns by EOD every day of 485-RIDE

→ Increased Pay



Driver Feedback

“Great routing! Perfect directions!”

“I love my compound! Grateful to be here again!”

“There were issues on my route initially but after speaking to my compound coordinator they were immediately addressed and adjusted.”

“A lot better than last year!” (regarding the 23-24 SY)



HR Driver Blitzes

Average time from Application to recommendation to attend training class is 28 days.

Blitz streamlines process, and includes:

- Application assistance
- Paperwork fast tracking
- Onsite interviews
- Onsite physical/drug screens

Can cut time from application to recommendation to as little as 14-20 days.



Duration of Bus Driver Hiring Process in Days

Welcome Center MVR & CRC Scheduled for Permit TEST

Application Submitted

Welcome Center

MVR & CRC

Interview & Physical

Scheduled for Permit Class

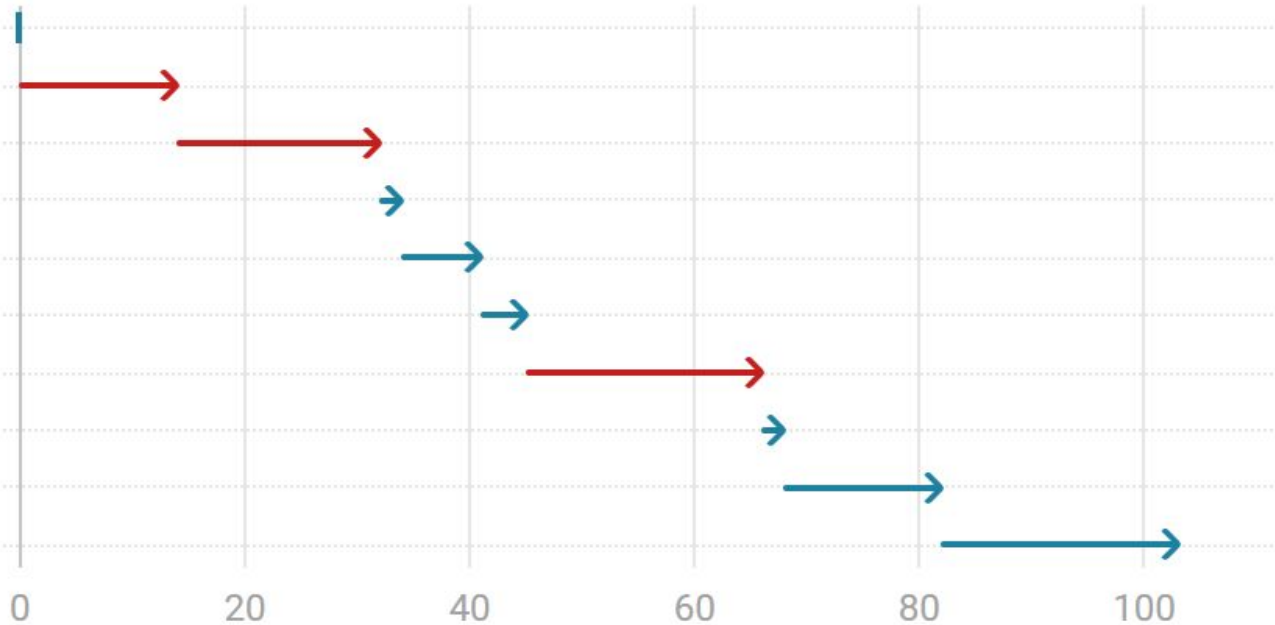
CDL Permit Class

Scheduled for Permit TEST

Take Permit Test

Scheduled for Certification Class

CDL Certification Class



Looking Forward



Traversa, operating since 1984, has been trusted by more than 1,100 districts to help keep their school bus routing and transportation operations running smoothly.

Process	Timeline.
Initial Review of All Submissions	Oct 31 - Nov 12
View Demo for Selected Vendors	Nov 12- 20
Call References & Review Company Stability	Nov 18 - 22
Follow up with Technical Questions	Nov. 25
Hands On Demonstrations & Final Evaluations	Dec 3 - 4
JCPS Board Approval	Jan 2026
Traversa Training Began Onsite	March 13
Soft Rollout Routing Started	May 16

“Thanks for the employment JCPS :)”
- JCPS Bus Driver

