

## KENTUCKY DEPARTMENT OF EDUCATION STAFF NOTE REVIEW ITEM

**Topic:** KDE Strategic Plan Update

**Date:** June 4, 2024

**Held In:** ☒ Full Board ☐ State Schools ☐ United We Learn

### SUMMARY OF PRESENTATION:

Board members will hear a presentation from Chief Performance Officer Karen Dodd and Strategic Data Analyst Abby Jacob regarding the results of the most recent customer service survey administered by the department in March. This survey provides KDE with valuable data that is used to show progress in our strategic plan. Results that directly impact our strategic plan will also be shared.

### CONTACT PERSON(S):

Name: Karen Dodd, Chief Performance Officer

Email: karen.dodd@education.ky.gov

Phone: 502-564-2102



Commissioner of Education

**Category:** ☐ Educator Workforce Diversity ☒ Portrait of a Graduate Partnerships ☐ Racial Equity  
☐ Commitment ☒ Student-Centered Accountability System ☒ Early Childhood ☒ District  
Support