

DATE:

05/14/2025

AGENDA ITEM (ACTION ITEM):

Consider/Approve the renewal of Incident IQ for Technology Help Desk software and the districtwide Asset Management system.

APPLICABLE BOARD POLICY:

01.1 Legal Status of the Board

HISTORY/BACKGROUND:

Renewal of Incident IQ will allow KCSD Technology team to efficiently manage the 7000+ technology work orders received annually as well allow Finance to utilize the asset management portion of Incident IQ to manage the District's inventory of goods and technology.

FISCAL/BUDGETARY IMPACT:

\$52,454.47 (Technology and Finance Funds)

RECOMMENDATION:

Approval the renewal of Incident IQ for Technology Help Desk software and the districtwide Asset Management system.

CONTACT PERSON:

Matthew Winkler, Director of Technology



Principal/Administrator



District Administrator



Superintendent

Use this form to submit your request to the Superintendent for items to be added to the Board Meeting Agenda.

Principal –complete, print, sign and send to your Director. Director –if approved, sign and put in the Superintendent's mailbox.



Quote Name Kenton County - KY - - Platform Renewal Created Date 2/24/2025
Company Address 750 Glenwood Ave SE Suite 320 Expiration Date 6/29/2026
 Atlanta, GA 30316 Quote Number 46578
 US
Contract Start Date 7/1/2025
Contract End Date 6/30/2026

Bill To 1055 Eaton Dr
 Fort Wright, KY

Product Code	Product	Product Description	MSRP	Sales Price	Quantity
IIQ-6200	iiQ Assets	Incident IQ Assets product (add-on), Subscription	\$22,152.72	\$21,598.90	1.00
IIQ-1000	iiQ Platform with Ticketing	Incident IQ Platform with iiQ Ticketing core product, Subscription	\$31,646.73	\$30,855.57	1.00
Total Price				\$52,454.47	

Notes

Current subscription ends June 30, 2025. Above quoted license begins July 1, 2025 and ends on June 30, 2026.

Pricing Pursuant to TIPS contract #220105