

Information Technology Director Rob Catron

Topic

Attendance on Behalf of KHSAA

Attendance for KHSAA

**Meeting_Session
Attended**

Arbiter Huddle, February 10 \$alt Lake City, UT

**Takeaways to help
Board and Staff**

I had the privilege co-presenting with Nate Evans, the Director of Product at Arbiter, and lead on the 360 project. The format was relaxed conversation sylte - with Nate and I sharing the path that we have been on over the past year with the 360 project. I was able to explain the journey thus far: what we were doing the previous 14 years (and the pitfalls having our custom software), why the need for Arbiter, and where we are going. The presentation seemed to go over well with the 50-60 attendees from other states,.

Here is an outline including some of the questions that I was asked:

Vision and Goals

What role is technology playing in sports management in KY?

What were you doing previously?

What challenges were you running into maintaining that system?

Why did you make a change if the KHSAA system worked so well?

What was your end goal with moving to Arbiter?

Implementation

How did you know that Arbiter would have all the functionality you'd need?

When functionality was missing, how did you work out priorities and timeframes?

How did you get your data migrated?

General Commentary

Who at your state office was responsible for the migration?

What was the level of effort in that roll out?

How have you leaned on Arbiter to help support you in supporting the schools and other staff members within the KHSAA?

What has Arbiter learned and changed through this process?
Doing it over again

What do you wish you'd known before you moved forward?

Are there any best practices that you'd recommend to others?

What's the future?

What's the role of a tech person in this new world? How does this change the responsibilities of all state office members?

What are you still managing outside of Arbiter?

How do you respond quickly to new state laws, regulations, and requirements?

How are you rolling things out as new functionality becomes available? Do you have people piloting things?