



Artificial Intelligence:

What is it and how do we use it



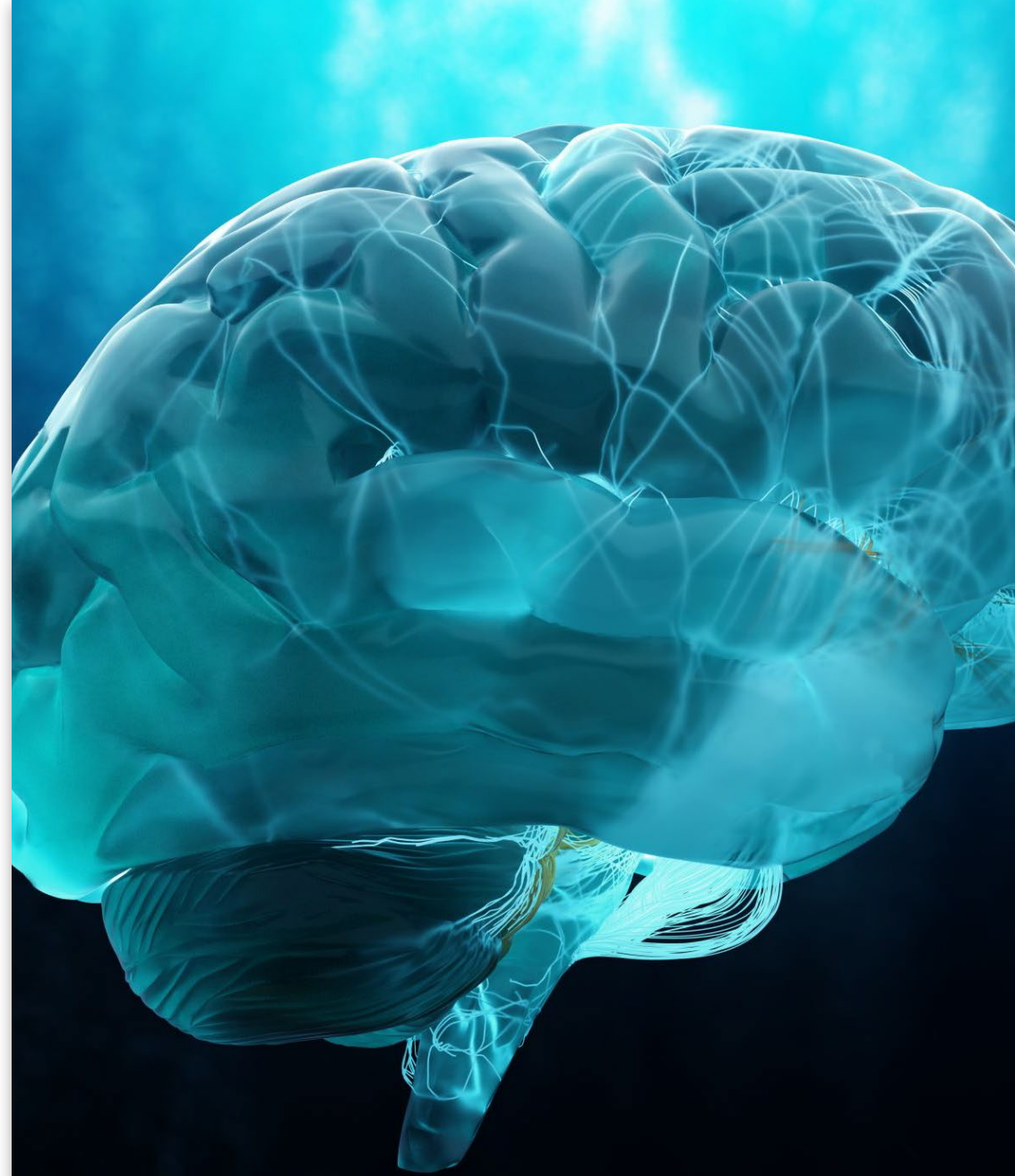
Stages of Artificial Intelligence

- **Narrow AI – Weak**
 - Performs limited, finite tasks.
 - Ex: Deep Blue, ChatGPT, Siri/Alexa
- **General AI - Strong**
 - Same intelligence as a human.
 - Theoretical (Turing).
 - Doesn't exist. Yet.
- **Super AI – Skynet!**
 - Far exceeds human intelligence in every realm.
 - Dystopian.



Types of artificial intelligence

- **Reactive**
 - Simply responds to stimuli.
 - Little to no memory.
 - Ex: Deep Blue
- **Limited Memory**
 - Uses memory to “learn,” adapting & improving responses.
 - Today’s Tech
- **Theory of Mind**
 - Understands others’ thoughts, emotions, motivations, etc.
 - We are almost here
- **Self-Aware**
 - Smart as a human & aware that it is an intelligent being.



Today We have Narrow (weak) AI

Self Driving Cars

Smart Appliances

Digital Assistants
(Alexa, Siri,
Google)

Text Editors
(Grammarly)

Banking and E-
Commerce

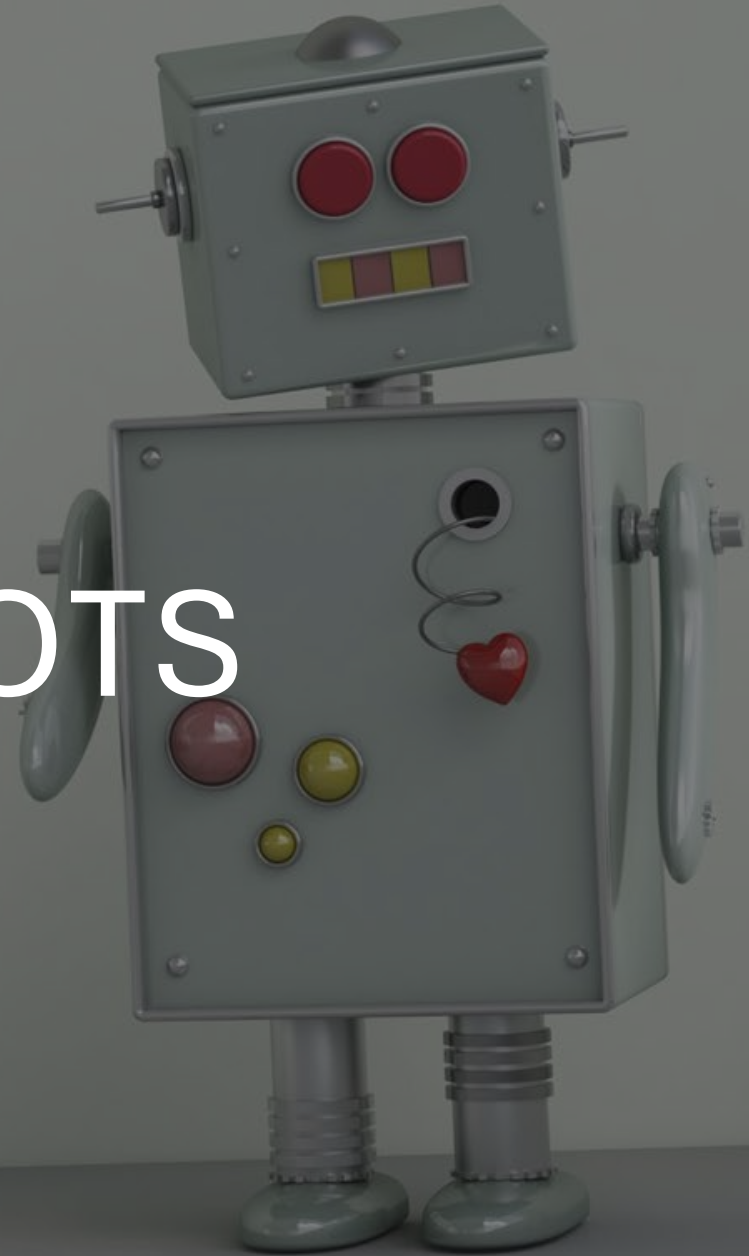
Maps and Travel
Apps

Facal ID

ChatBots
(ChatGPT)



CHATBOTS

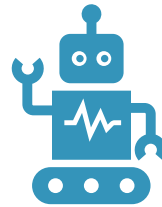


Chatbot Basics



Definition

Software that mimics a conversation with a human being
“Generates” or creates novel content



Also Known As

Generative AI
Large Language Model (LLM)
AI Chatbot
“ChatGPT”
(think: Xerox for copies)



Examples

ChatGPT (OpenAI)
Bard AI (Google)
Bing AI (Microsoft)
Llama (Meta)
More coming weekly

What They Do And Don't Do



What it does do...

It predicts what the next word should be given based on what words are already there.



What it doesn't do...

Have its own thoughts or Reason. It is not general AI nor All powerful

How Does It Do That?

Two Key Ideas Provide A Basic Understanding.

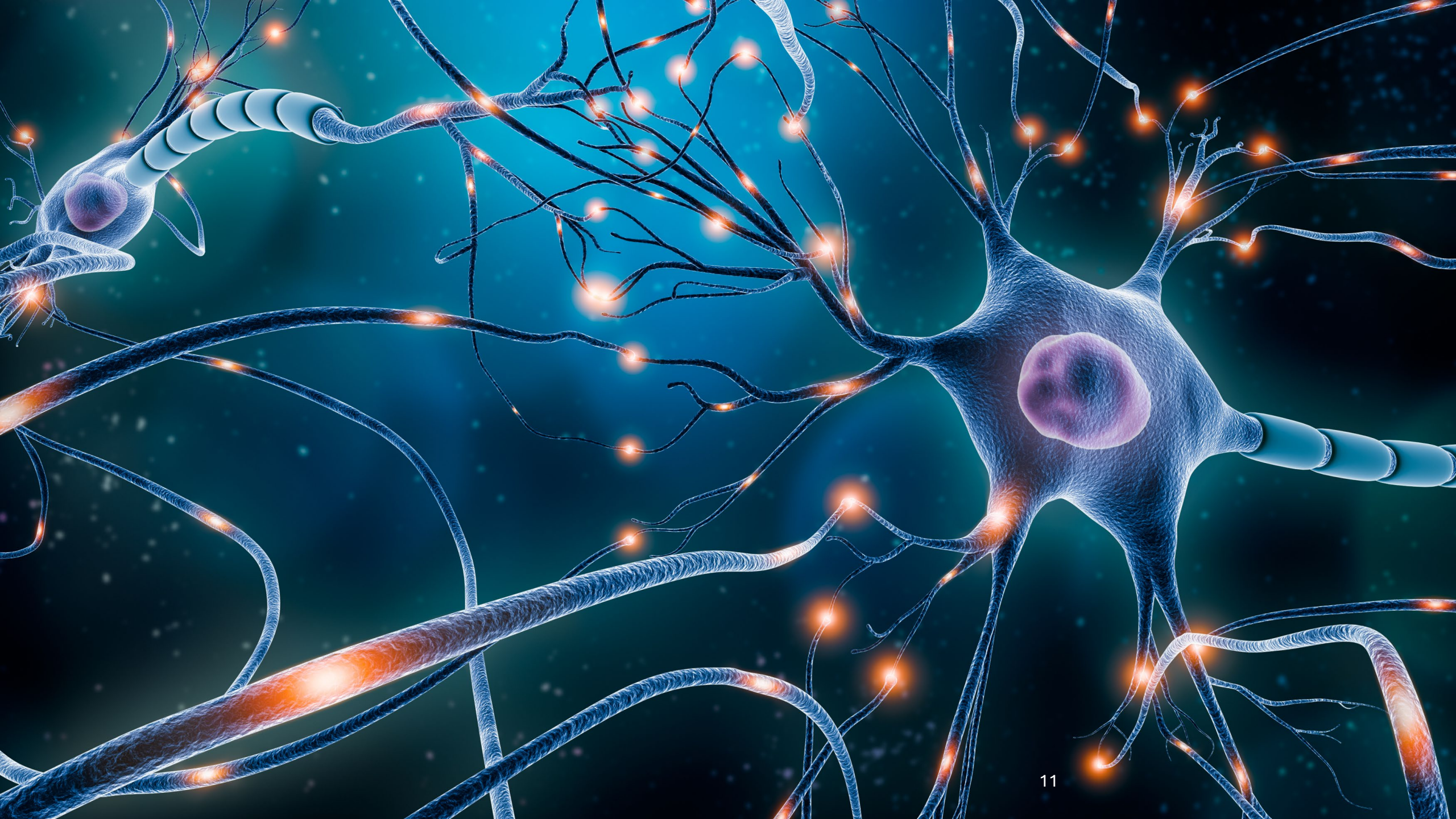
The Corpus

- **What is a “corpus”?** The body of information that ChatGPT has ingested.
- **What was ingested?** Several billion public web pages, 500m digitized books (overall, trillions of words).
- **How recent is it?** Through April 2023.

How It's Trained

- Based on a type of computer programming called a **neural network** that mimics the brain.
- Neural networks work on **end-to-end learning**, not step-by-step algorithms.



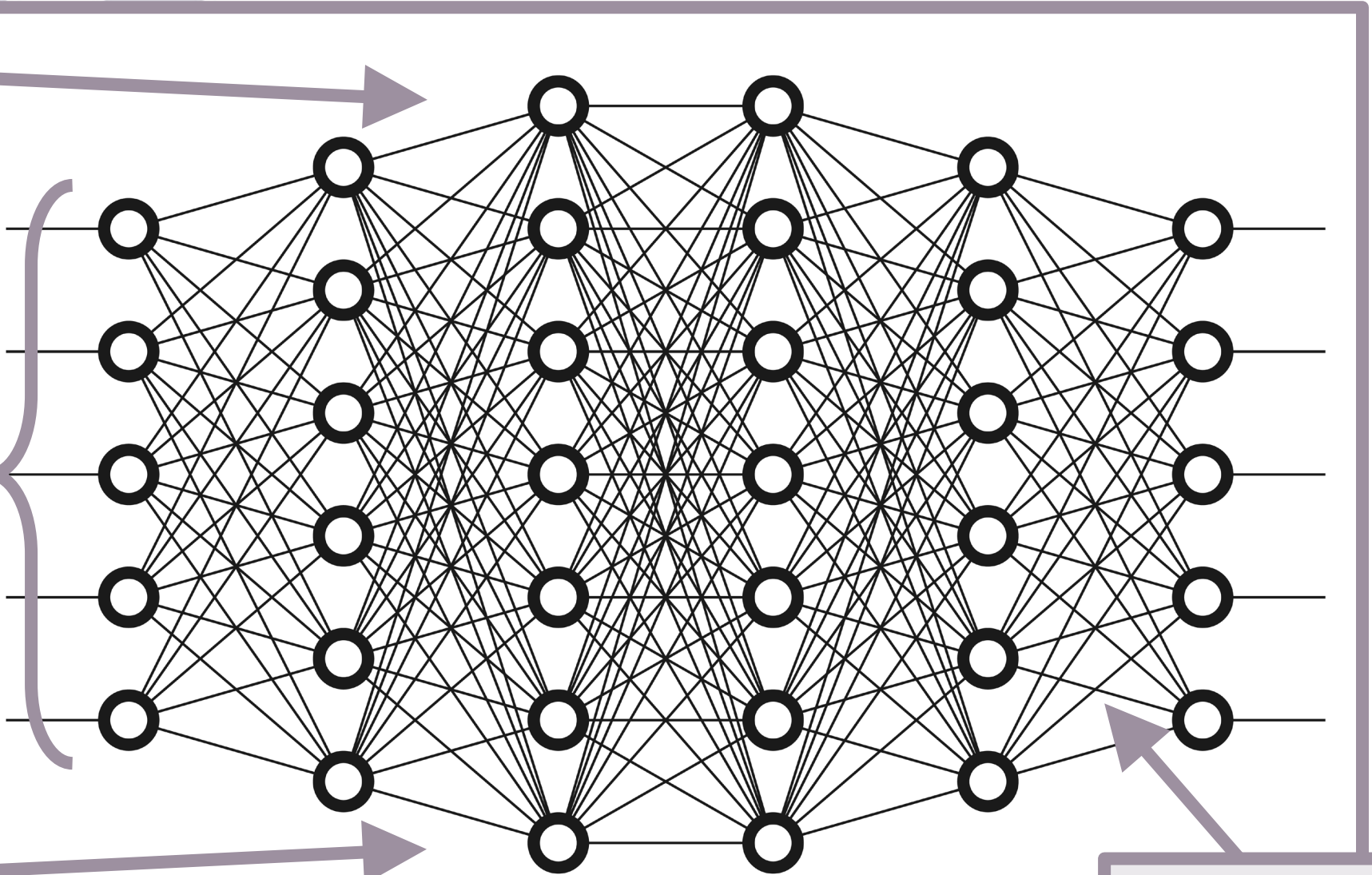




**Input
Layer**

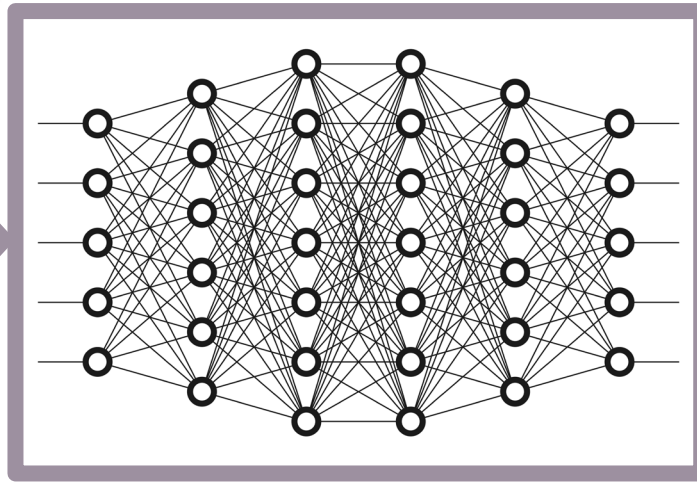
**Hidden
Layers**

**Output
Layer**



**Each Connection
Has a "Weight"**

**Billions of
Webpages +
500 Million
Books**



**175 Billion
Connections
with Various
Weights**

ChatGPT changes the weights of the connections based on that grade so that future responses are more accurate.

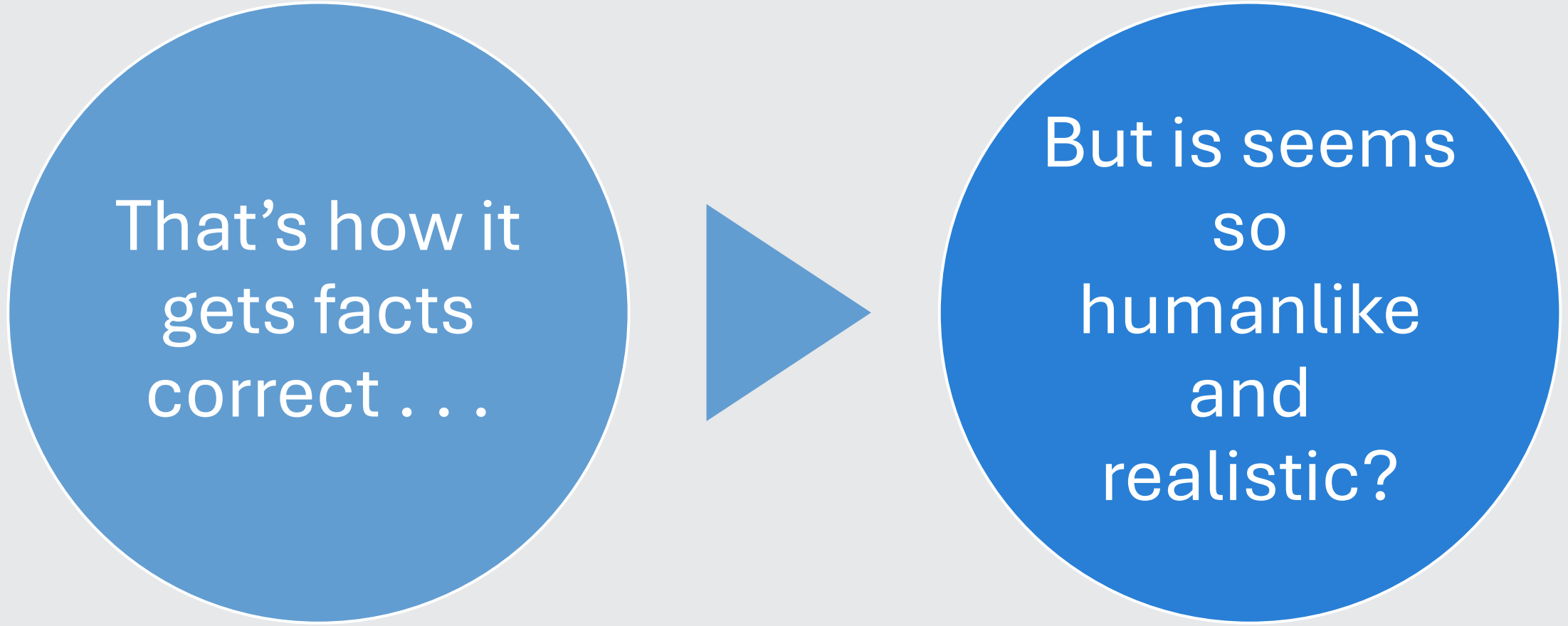
**End to End
Learning via
Human
Training**

**Input
A human
inputs a
query.**

**Output
ChatGPT
generates a
response.**

**Grading
A human
grades that
response.**





That's how it
gets facts
correct . . .

But is seems
so
humanlike
and
realistic?

Reasonable continuation & variance

If I input the prompt:

Boston, MA is . . .

Variance

Not always picking the top choice (in fact, frequently *not* picking the top choice) **makes language more humanlike.**

ChatGPT uses its 175 billion connections to make a ranked list of words that are a reasonable continuation of this sentence.

But (it turns out that) **always picking the top choice produces flat, circular, boring language.**



Variance is where it “comes alive”



- If I input the prompt: **Boston, MA is...**
 - I would expect: Boston is the capital of MA and the most populous city in the state.
- **But I also get more interesting ideas:**
 - Boston is the birthplace of the United States
 - Boston is renowned for its outdoor recreational opportunities and historical insights



Artificial Intelligence:

How do we use it?

What it's good at:

- Speech writing
- Idea generation
- Document review
- Communication Assistance
- Administrative Support
- Educational Content Creation
- Event Planning and Coordination
- Data Management
- Policy and Procedure Development
- Resource Allocation
- Professional Development

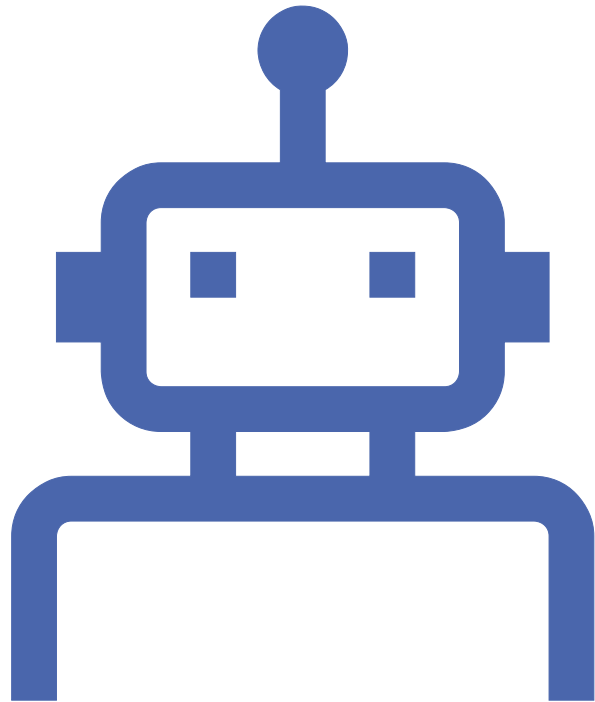




What it is NOT good at:

- Decision Making
- Handling Sensitive Information
- Providing Legal or Medical Advice
- Real-Time Crisis Management
- Personal Counseling or Therapy
- Physical Event Setup and Coordination
- Overriding Human Expertise
- Guaranteeing 100% Accuracy
- Creating Usable Images





Let's check it out!



What States Need to Do

- Conduct a Needs Assessment
- Research and Benchmarking
- Form an AI Task Force or Committee
- Draft an AI Policy
- Public Consultation
- Finalize and Approve the Policy
- Pilot AI Initiatives
- Develop Training Programs

