

Issue Paper

DATE:

7/28/2022

AGENDA ITEM (ACTION ITEM):

Consider/Approve awarding the Section 125 Plan Third Party Administration (TPA) Services to Houchens Insurance Group as listed on the Section 125 Plan TPA Services Bid Tabulation for the period of August 8, 2023 through June 30, 2025 with three optional mutually agreed upon annual renewals.

APPLICABLE BOARD POLICY:

Fiscal Management 04.32 AP.1

HISTORY/BACKGROUND:

An advertisement to accept sealed proposals for IRC Section 125 Plan TPA Services was posted on the District website on May 25, 2023. Proposals were publicly opened on July 12, 2023 at 1:00 PM EST. The Section 125 Plan includes voluntary insurance benefits to eligible employees in areas of disability, accident, cancer, and group life coverage. Participation is completely optional and if elected, premiums are deducted through the regular payroll process. There is no employer contribution related to any of the policies and Houchens Insurance Group does not charge the district any fee for their services.

FISCAL/BUDGETARY IMPACT:

None

RECOMMENDATION:

Approval to award the Section 125 Plan Third Party Administration (TPA) Services to Houchens Insurance Group as listed on the Section 125 Plan TPA Services Bid Tabulation for the period of August 8, 2023 through June 30, 2025 with three optional mutually agreed upon annual renewals.

CONTACT PERSON:

Jennifer Weis-Smith

Principal/Administrator

District Administrator

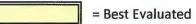
Superintendent

Use this form to submit your request to the Superintendent for items to be added to the Board Meeting Agenda.

Principal –complete, print, sign and send to your Director. Director –if approved, sign and put in the Superintendent's mailbox.

THE KENTON COUTTY SCHOOL DISTRICT SECTION 125 PLAN TPA SERVICES

	American Fidelity	Ash Group	Benefit Communicators	BRG	Houchens	P&A Group
1 BACKGROUND & ORGANIZATINAL INFORMATION						
Evaluator 1	10.00	6.00	6.00	6.00	10.00	1.00
Evaluator 2	9.00	3.00	2.00	5.00	9.00	2.00
Evaluator 3	9.00	7.00	6.00	7.00	9.00	5.00
Average Score	9.33	5.33	4.67	6.00	9.33	2.67
Points Awarded (10 Points Possible)	9.33	5.33	4.67	6.00	9.33	2.67
2 ORGANIZATION REFERENCES & PERSONNEL INFORI	MATION					
Evaluator 1	10.00	5.00	6.00	7.00	10.00	1.00
Evaluator 2	8.00	3.00	3.00	4.00	9.00	1.00
Evaluator 3	9.00	4.00	7.00	6.00	8.00	3.00
Average Score	9.00	4.00	5.33	5.67	9.00	1.67
Points Awarded (15 Points Possible)	13.50	6.00	8.00	8.50	13.50	2.50
3 ADMINISTRATION & COMPLIANCE, COBRA PROCED	URES					
Evaluator 1	10.00	10.00	10.00	10.00	10.00	10.00
Evaluator 2	8.00	8.00	8.00	8.00	9.00	8.00
Evaluator 3	8.00	6.00	8.00	7.00	9.00	6.00
Average Score	8.67	8.00	8.67	8.33	9.33	8.00
Points Awarded (35 Points Possible)	30.33	28.00	30.33	29.17	32.67	28.00
4 ONLINE BENEFIT MANAGEMENT						
Evaluator 1	10.00	7.00	7.00	7.00	10.00	1.00
Evaluator 2	8.00	5.00	7.00	6.00	9.00	2.00
Evaluator 3	10.00	5.00	7.00	7.00	9.00	3.00
Average Score	9.33	5.67	7.00	6.67	9.33	2.00
Points Awarded (25 Points Possible)	23.33	14.17	17.50	16.67	23.33	5.00
5 FEES & EXPENSES						
Evaluator 1	10.00	5.00	10.00	10.00	10.00	1.00
Evaluator 2	9.00	9.00	9.00	8.00	9.00	0.00
Evaluator 3	10.00	9.00	9.00	9.00	10.00	2.00
Average Score	9.67	7.67	9.33	9.00	9.67	1.00
Points Awarded (15 Points Possible)	14.50	11.50	14.00	13.50	14.50	1.50
Total Points Awarded	91.00	65.00	74.50	73.83	93.33	39.67





THE KENTON COUNTY BOARD OF EDUCATION

1055 EATON DRIVE, FORT WRIGHT, KENTUCKY 41017 TELEPHONE: (859) 344-8888 / FAX: (859) 344-1531 WEBSITE: www.kenton.kyschools.us Dr. Henry Webb, Superintendent of Schools

ADDENDUM #1 Issued for the Section 125 Plan TPA Services on 6/15/2023 to change the following:

Item 1: Page :	1, S	ection "Bid Opening"			
From:	1.	Bids will be opened on W	/ednesday, June 21, 2	023, at 1:00 PM EST.	
То:	1.	Bids will be opened on <u>W</u>	ednesday, July 12, 20	023, at 1:00 PM EST.	
Item 2: Page :	1, S	ection "Bid Award"			
From:	1.	Bid will be awarded at th	e Board meeting held	on Monday, July 3, 20	<u>23</u> .
To:	1.	Bid will be awarded at th	e Board meeting held	on Monday, August 7	, 2023.
Item 3: Page 3	L, S	ection "Period of Contract	"		
From:	1.	The period of the contrac	et will be from July 4, 2	2023, through June 30	, 2025.
То:	1.	The period of the contrac	t will be from <u>August</u>	8, 2023, through June	30, 2025.
AUTHORIZED	BY '	WITH TITLE:			
		Smith	Procurement Coor	dinator	06/15/2023
Signature			Title		Date
BIDDER ACKN	ow	LEGMENT/ACCEPTANCE:			
Signature – Au	tho	rized Company Representa	tive	Date	
Please print th	e na	ame of the signature above		Company	
	PLI	EASE RETURN THIS PAGE V	VITH ALL OF THE REQ	UIRED BID DOCUMENT	'S



THE KENTON COUNTY BOARD OF EDUCATION

1055 EATON DRIVE, FORT WRIGHT, KENTUCKY 41017 TELEPHONE: (859) 344-8888 / FAX: (859) 344-1531 WEBSITE: www.kenton.kyschools.us Dr. Henry Webb, Superintendent of Schools

ADDENDUM #2 Issued for the Section 125 Plan TPA Services on 6/21/2023 to answer the following questions:

- Q. What is the desired claims funding arrangement and frequency of funding between KCSD and the vendor? A. Claims processing and funding are 100% provided by the product vendor. Not KCSD.
- Q. Will the vendor have ACH access to a KCSD bank account for claims? If not, will prefunding be provided?

 A. No access to a KCSD bank account and no prefunding. Claims processing and funding are 100% provided by the product vendor.
- Q. Will KCSD supply the vendor with a payroll file of FSA payroll deductions? If so, will KCSD conform to the vendor file specs?
- A. No, FSA accounts are not one of the product types listed in the RPF. FSA accounts are already provided by the State of Kentucky.
- Q. Will KCSD provide an electronic open enrollment and ongoing file for new hires, terminations, and changes? If so, will KCSD conform to the vendor file specs?
- A. Yes, KCSD will provide demographic data for eligible personnel for open enrollment, monthly new hires, terminations, and changes. The vendor must describe the preferred file specs in the response so KCSD can determine if it is able to conform.
- Q. What is the current number of Section 125 participants?
- A. See page 12 of the RFP.
- Q. Does KCSD desire or expect onsite FSA enrollment meetings? If yes, approximately how many and how many locations?
- A. Each vendor is asked to describe their approach to open enrollment. FSA accounts are not one of the product types listed in the RFP.
- Q. When is open enrollment?
- A. KCSD is flexible regarding timing of open enrollment. Each vendor is asked to describe their approach to open enrollment.
- Q. Can you disclose the current per Participant Per Month FSA administrative fee? Does this fee include the debit card?
- A. None. FSA accounts are not one of the product types listed in the RFP.
- Q. What is the number of current COBRA continuants?
- A. Unknown exactly, but fewer than 50.
- Q. How does KCSD currently pay for COBRA? Per insured or per notice?
- A. KCSD does not currently pay for COBRA.

- Q. Can you disclose the current COBRA fees?
- A. KCSD does not currently pay for COBRA.
- Q. Is the administrator for FSA and COBRA also required to offer insurance services?
- A. See page 12 of the RFP for the product types that KCSD is interested in, to include in the Section 125 Plan.
- Q. Per Page 3 of the RFP, regarding performance bonds: The Board reserves the right to determine the ability of any bidder to perform the work and any bidder shall, upon request, furnish such information as may be necessary to determine such ability, including performance

bond, if requested. Are vendors required to submit a performance bond with their RFP submission? A. No. Only if requested by KCSD at a later time.

- Q. Per page 5 of the RFP: Kentucky resident bidder shall be given preference against a non-resident bidder registered in any state that gives or requires a preference to bidders from that state. Are vendors required to be licensed in Kentucky in order for submissions to be considered responsive, or is the vendor able to obtain certification upon award?
- A. Resident Bidder does not pertain to licensing. Please see link for more information on Resident Bidder.
- Q. Page 8 of the RFP states that "All proposals shall be submitted on the "Bid Form", found in section 6 of the bid documents." Is there a specific form vendors should use or are we able to provide our answers in a PDF, adhering to the page limit requests?
- A. Answers in a PDF document are permitted but must adhere to the specified page limits. The Bid Form must also be completed and submitted in addition to any PDF documents.
- Q. Are supporting attachments included in the requested page limits? A. No.

ADDITIONAL QUESTIONS MUST BE SUBMITTED BY 3:00 PM EST ON WEDNESDAY, JUNE 28, 2023.

ANY QUESTIONS RECEIVED AFTER THIS DATE AND TIME, WILL NOT BE ANSWERED.

AUTHORIZED BY WITH TITLE: Sennifer Smith	Procureme	nt Coordinator	06/21/2023
Signature	Title		Date
BIDDER ACKNOWLEGMENT/ACCEPTA	ANCE:		
Signature – Authorized Company Repr	resentative	Date	
Please print the name of the signature	above	Company	

PLEASE RETURN THIS PAGE WITH ALL OF THE REQUIRED BID DOCUMENTS



REQUEST FOR PROPOSAL

DATE ISSUED:

DATE ISSUED:

DID CLOSING DATE:

TITLE:

CONTRACT ADMINISTRATOR NAME:

EMAIL CONTACT:

METHOD OF AWARD:

DS-TPA-23

D5/25/2023

D6/21/2023

SECTION 125 PLAN THIRD PARTY ADMINISTRATION (TPA) SERVICES

Jennifer Weis-Smith, Procurement Coordinator

kenton.purchasing@kenton.kyschools.us

Best Evaluated Proposal

The Kenton County Board of Education's Purchasing Department will receive sealed proposals for items and/or services listed herein, subject to the Terms and Conditions of this Invitation to Bid. <u>Please read all instructions and specifications carefully</u>. Failure to comply with these instructions shall disqualify the bid.

BIDS MUST BE RECEIVED NO LATER THAN: JUNE 21, 2023, by 1:00 PM EST.

Delivery of Bid:

- 1. Bids can be mailed or delivered in a sealed envelope marked: "BID No. 59-TPA-23 RESPONSE" or;
- 2. Emailed with "BID No. 59-TPA-23 RESPONSE" in the subject line.

Bid Delivery Address:

Kenton County Board of Education Attn: Purchasing Department 1055 Eaton Dr. Ft. Wright, KY 41017

Bid E-mail Address:

kenton.purchasing@kenton.kyschools.us

Bid Opening:

Bids will be opened on Wednesday, June 21, 2023, at 1:00 PM EST.

- 2. All bids must be received by the time and date designated in this invitation. None will be considered thereafter.
- 3. Bids will be opened and read in the Purchasing Department at the Kenton County Board of Education. Bidders are invited to attend the bid opening.

Bid Award:

1. Bid will be awarded at the Board meeting held on Monday, July 3, 2023.

Period of Contract:

- 1. The period of the contract will be from July 4, 2023, through June 30, 2025.
- 2. If agreed upon by both parties in March of each year, the contract may be extended annually for up to three (3) additional annual renewals.
- 3. Prices may be negotiated but may not exceed the percentage change of the Consumer Price Index annualized, as published on the Bureau of Labor Statistics.

VENDOR INFORMATION:

Name of Company:	Phone:	
Address:	City: State: Zip:	
Contact Name:	E-mail Address:	
Signature:	Date:	

45A.455 - PROHIBITION AGAINST CONFLICTS OF INTEREST, GRATUITIES, AND KICKBACKS

- 1. It shall be a breach of ethical standards for an employee with procurement authority to participate directly in any proceeding or application; request for ruling or other determination; claim or controversy; or other particular matter pertaining to any contract or subcontract and any solicitation or proposal therefor, in which to his knowledge:
 - i. He, or any member of his immediate family has a financial interest therein; or
 - ii. A business or organization in which he or any member of his immediate family has a financial interest as an officer, director, trustee, partner or employee, is a party; or
 - iii. Any other person, business, or organization with whom he or any member of his immediate family is negotiating or has an arrangement concerning prospective employment is a part. Direct or indirect participation shall include but not be limited to involvement through decision, approval, disapproval, recommendation, preparation of any part of a purchase request, influencing the content of any specification or purchase standard, rendering of advice, investigation, auditing or in any other advisory capacity.
- 2. It shall be a breach of ethical standards for any person to offer, give, or agree to give any employee or former employee, or for any employee or former employee to solicit, demand, accept, or agree to accept from another person, a gratuity or an offer of employment, in connection with any decision, approval, disapproval, recommendation, preparation of any part of a purchase request, influencing the content of any specification or purchase standard, rendering of advice, investigation, auditing, or in any other advisory capacity in any proceeding or application, request for ruling or other determination, claim or controversy, or other particular matter, pertaining to any contract or subcontract and any solicitation or proposal therefor.
- 3. It is a breach of ethical standards for any payment, gratuity, or offer of employment to be made by or on behalf of a subcontractor under a contract to the prime contractor or higher tier subcontractor or any person associated therewith, as an inducement for the award of a subcontract or order.
- **4.** The prohibition against conflicts of interest and gratuities and kickbacks shall be conspicuously set forth in every local public agency written contract and solicitation therefor.
- It shall be a breach of ethical standards for any public employee or former employee knowingly to use confidential information for his actual or anticipated personal gain, or the actual or anticipated personal gain of any other person.

45A.990 – **PENALTIES**

- 1. Any employee or any official of The Kenton County Board of Education, Kentucky, elective, or appointive, who shall take, receive, or offer to take or receive, either directly or indirectly, any rebate, percentage of contract, money, or other things of value, as an inducement or intended inducement, in the procurement of business, or the giving of business, for, or to, or from, any person, partnership, firm, or corporation, offering, bidding for, or in open market seeking to make sales to The Board of Education of Kenton County, Kentucky shall be deemed guilty of a Class C felony.
- 2. Every person, firm, or corporation offering to make, or pay, or give, any rebate, percentage of contract, money or any other thing of value, as an inducement or intended inducement, in the procurement of business, or the giving of business, to any employee or to any official of The Kenton County Board of Education, Kentucky, elective or appointive, in his efforts to bid for, or offer for sale, or to seek in the open market, shall be deemed guilty of a Class C felony.

By signing this form, offeror has read, understands, and acknowledges the	Conflict of Interest and Penalties statement.
Authorized Signature	Date
Print Name	Title

1. TERMS AND CONDITIONS

1.1. DEFINITIONS AND CLARIFICATIONS:

- i. RFP: Request for Proposal
- ii. Proposal, Bid: A complete and properly signed document proposing to do work or provide goods, for the sum(s) stipulated therein, supported by data called for by the Bid documents.
- iii. Offeror, Vendor, Contractor, Bidder: A company, organization or individual who submits a proposal to deliver goods and/or services (These terms are interchangeable).

The following terms are interchangeable: The Kenton County Board of Education, The Board, Kenton County School District, KCSD, The District, Kenton County Schools

The following terms are interchangeable: Solicitation, Request for Proposal, RFP, proposal, Invitation to Bid, Bid

The following terms are interchangeable: Offeror, Vendor, Contractor, Bidder

The following terms are interchangeable: Cost, Price

- 1.2. GOVERNING LAW: The validity, performance, construction, interpretation, and effect of any/all purchases and/or services, shall be governed by the laws of the State of Kentucky and policies within the Kentucky Model Procurement Code (KRS 45A). The Board and contractor shall agree to submit themselves to the exclusive jurisdiction of the courts located within Kenton County, Kentucky, in connection with any cause of action arising from any/all purchases and/or services.
- 1.3. <u>KENTUCKY MODEL PROCUREMENT</u>: The Kentucky Model Procurement Code (<u>KRS 45A</u>), adopted by The Kenton County Board of Education, shall be deemed incorporated by reference in these specifications as though fully quoted herein. In the event of any conflict between this Invitation to Bid and the Kentucky Model Procurement Code Regulations, the Kentucky Model Procurement Code Regulations shall control.
- **1.4. PERFORMANCE BOND:** The Board reserves the right to determine the ability of any bidder to perform the work and any bidder shall, upon request, furnish such information as may be necessary to determine such ability, including performance bond, if requested.
- **1.5.** IRS W-9 FORM: All awarded bidders, as a result of this Invitation to Bid, shall submit a completed IRS W-9 Form within ten (10) business days of the bid award notification.
- 1.6. CERTIFICATE OF INSURANCE (COI): All contractors, vendors, or service providers coming onto any of The Board's location premises to do work or provide services are required to have insurance and provide a Certificate of Insurance (COI). Insurance is necessary to cover any claims or losses for which the contract/vendor may be responsible. A COI is a standard form issued by the insurance company evidencing the insurance information (including policy limits and types of insurance) of its policyholder.

The following minimum insurance standards shall apply:

- 1. Worker's Compensation: Statutory limits are required.
- 2. Commercial General Liability Insurance: Including Bodily Injury and Property Damage Liability, Independent Contractors Liability, Contractual Liability, Product Liability, and Completed Operations Liability in an amount not less than \$1,000,000 single limit per occurrence, and \$2,000,000 aggregate.
- 3. Automobile Liability Insurance: For contractors who will drive on The Board's property, Automobile Liability in an amount not less than \$1,000,000 per occurrence for bodily injury and property damage, including owned, hired and non-owned vehicle coverage.
 - a. For Charter Bus Companies, the minimum Automobile Liability coverage required is \$5,000,000.

Vendors and contractors shall name the "Kenton County Board of Education" as an additional insured for the duration of the contract period. The Offeror agrees that required insurance shall not be cancelled or allowed to lapse during the term of any awarded contract without prior written notification to The Board.

Certificates of insurance shall be provided upon renewal until the contract period expires or the contract is terminated.

A Certificate of Insurance shall be included with all required bid forms at the time of the bid opening.

- 1.7. CRIMINAL HISTORY VERIFICATION: The successful bidder certifies that a criminal history background check has been performed on all employees that may come into contact with KCSD students. Any employees with the following offenses will not be permitted to have any contact with any KCSD students:
 - i. Sex related offense convictions:
 - ii. Convictions against minors;
 - iii. Felony offense convictions against persons or property;
 - iv. Alcohol violation convictions within two (2) years from date of check, and no more than two (2) such convictions total;
 - v. Drug related offense convictions;
 - vi. Deadly weapon-related offense convictions;
 - vii. A pattern of irresponsible behavior, based upon the background check.
- 1.8. FORCE MAJEURE: Except to the obligation to make payment, any delay in or failure of performance by either party to this contract shall not constitute a default under this contract nor give rise to any claim for damage, cost, or expense if and to the extent such delay or failure is caused by an act of God, flood, fire, earthquake or explosion, war, invasion, hostilities, terrorist threats or acts, riots or other civil unrest, government order of law, actions, embargoes or blockades, national or regional emergency, or other similar event beyond the control of the delayed or non-performing party. Notwithstanding the foregoing, a party that is delayed in or prevented from performing for any reason shall promptly notify the other party in writing of the reason for the non-performance and the anticipated extent of any delay or non-performance and shall take diligent steps to minimize the adverse impact of the delay or non-performance.
- **1.9. PRICES:** All prices quoted and percentage discounts provided are expected to remain firm during the term of the contract. Price decreases shall become effective immediately as they become effective to the general trade or the Vendor's best/preferred customer.

If a vendor experiences a significant cost increase during the contract period, price changes may be considered. Such price adjustments will be considered for approval only upon written request to the Purchasing Department with a detailed rationale and documented cost data. Price adjustments will be considered ninety (90) days from the start of the contract period or the last requested adjustment. All previous approved pricing shall be honored on any purchase orders dated prior to the date of an approved request.

In the event that an increase cannot be supported to The Board's satisfaction and/or the parties cannot agree on the amount of the increase, The Board reserves the right to:

- a. Terminate the agreement in part or in whole and,
- b. Award the portion in dispute to the next lowest bidder, or acquire the goods/services from another Supplier.
- 1.10. TAXES: The Board's tax-exempt status applies in accordance with revenue policy 51P370 P370 revised 6/01/1983, and in accordance with 103 KAR 26.070. A state sales tax exempt certificate, upon request, shall be provided to the awarded bidder.
- **1.11.** ORDERING: Orders shall be placed by electronic order entry or by e-mail. NO ORDER shall be accepted without a Kenton County Board of Education Purchase Order or Work Order.
- **1.12.** <u>INVOICE AND PAYMENT TERMS:</u> Invoices and packing slips must list: Purchase Order Number, Order Number, Item Number, Quantity, Brief Description, Unit Price, and Total.

Invoices shall be submitted to: accounts.payable@kenton.kyschools.us

Payment terms are NET 45 - 60 days.

- Payments are made the day following the regularly held monthly Board meeting. The Board attempts to be timely with all payments but is required to follow all Board policies and procedures for payments.
- ii. Checks/payments are run once a month and are subject to deadlines for the monthly Board meeting. All invoices received after the check run deadline must wait until the following month for payment.
- 1.13. **DELIVERY:** The contractor agrees to furnish and deliver the items and/or services within the terms of the contract.
- **1.14. SUBSTITUTIONS:** If during the period of the contract a vendor finds it necessary to make substitutions, they must obtain prior approval from the Purchasing Department.
- 15. WARRANTY: Contractor shall make available and honor all manufacturer's warranties; standard and extended.

- **1.16.** MATERIAL SAFETY DATA SHEET (MSDS): Contractor shall provide, upon request, the most recent MSDS information sheets for any products delivered to any KCSD location.
- 1.17. PENALTIES: In case of default by the contractor, The Board may procure the articles and services from other sources and may deduct the amount of excess cost so paid from any unpaid balance due to the vendor, and the price paid shall be considered the prevailing market price at the time such purchase is made.
- 1.18. EQUAL OPPORTUNITY: During the performance of this contract, the contractor agrees to abide by the policies of 41 CFR 60-1.4(a), which prohibits discrimination against any employee or applicant for employment because of race, color, religion, sex, sexual orientation, gender identity, or national origin. Moreover, these regulations require that the contractor take affirmative action to employ and advance in employment individuals without regard to race, color, religion, sex, sexual orientation, gender identity, or national origin.
- 1.19. <u>K.O.S.H.A STANDARDS AND HAZARD COMMUNICATION STANDARD:</u> If applicable, all materials and services must meet or exceed K.O.S.H.A (Kentucky Occupations & Safety Health Act) standards and must comply with the O.S.H.A. (Occupational Safety & Health Administration) Hazard Communication standards <u>1910.1200</u>.
- 1.20. HOLD HARMLESS: Contractor agrees to indemnify and hold The Board harmless from any and all claims for death or injury to contractor's personnel arising while such personnel are on premises owned or controlled by The Board in connection with the performance of this order, and contractor shall maintain Worker's Compensation Insurance and Employees Liability insurance in the minimum amount of \$100,000 dollars (unless otherwise specified within the contract) covering all personnel while on The Board's premises.
- **1.21.** KENTUCKY RESIDENT BIDDER RECIPROCAL PREFERENCE: In accordance with KRS 45A.494, a Kentucky resident bidder shall be given preference against a non-resident bidder registered in any state that gives or requires a preference to bidders from that state. The preference shall be equal to the preference given or required by the state of the non-resident bidder.
- **1.22.** LOBBYING: Contractors that apply or bid for an award exceeding \$100,000 must file the required certification pursuant to the Byrd Anti-Lobbying Amendment, 31 U.S.C. 1352, and the New Restrictions on Lobbying.
- 23. <u>LEGAL AND CONTRACTUAL REMEDIES:</u> The Board, or its designee, shall have authority to determine protests and other controversies of actual or prospective bidders, offerors, or contractors in connection with the solicitations or selection for an award of contract. Any actual or prospective bidders, offerors, or contractors aggrieved in connection with solicitation or selection for an award of contract may file protest with the Executive Director of Operations of The Board. A protest or notice of other controversy regarding the solicitation must be filed prior to opening. A protest or notice of other controversy regarding an award must be filed promptly within fourteen (14) days after the award. All protests or notices of other controversies must be in writing and addressed to:

The Kenton County Board of Education ATTN: Executive Director of Operations 1055 Eaton Dr. Ft. Wright, KY 41017

The Board, or its designee, shall issue a decision in writing. A copy of that decision shall be provided to the aggrieved party and shall state the reasons for the action taken. The decision of The Board shall be final and conclusive.

- **1.24.** CORRECTIVE ACTION REQUEST (C.A.R.): When an incident occurs with a contracted vendor that The Board deems unacceptable, The Board may issue a C.A.R. to the vendor. The procedure is as follows:
 - The Board's Purchasing Department will issue a written C.A.R to the vendor in question detailing the incident, problem(s), and/or issue(s) relating to the contract. The vendor may have up to fourteen (14) days from the date of the issue to respond in writing.
 - 2. The Board's Purchasing Department will review the vendor's response, evaluate it, and determine whether or not the proposed solution is suitable to The Board.
 - 3. Once the written response received from the vendor is deemed suitable by The Board's Purchasing Department, The Board will issue a C.A.R. response detailing the action proposed by the vendor and agreed upon by The Board.

- 4. If the written response received from the vendor is deemed unsuitable by The Board's Purchasing Department, The Board will issue a C.A.R. response defining what action will be taken. The Board may revoke the contract and refuse potential bids from the vendor until such a time is deemed suitable by The Board.
- 5. If The Board's Purchasing Department does not receive a response from the vendor, the contract shall be dissolved and considered null and void. In addition, the vendor may not bid on future contracts for three (3) years
- **1.25. TERMINATION:** Contracts may be terminated by The Board at any time with a thirty (30) days written notice or upon the discretion of the Board, in a shorter period, if the terms of the contract are violated.

THE FOLLOWING TERMS ARE SPECIFIC TO STUDENT NUTRITION BIDS/CONTRACTS ONLY:

1.26. <u>SUSPENSION AND DEBARMENT:</u> When applicable, contractor understands that a contract award must not be made to parties listed on the government wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement executive orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension".

By signing and submitting a bid or proposal, contractor certifies as follows:

This certification in this clause is a material representation of fact relied upon by The Kenton County Board of Education. If it is later determined that the contractor knowingly rendered an erroneous certification, in addition to remedies available to the Kenton County Board of Education, the Federal Government may pursue available remedies, including but not limited to suspension and/or debarment. The contractor agrees to comply with the requirements of 2 CER 180.220 while this offer is valid and throughout the period of any contract that may arise from this offer. The contractor further agrees to include a provision requiring such compliance in its lower tier covered transactions.

- 1.27. <u>CLEAN AIR/CLEAN WATER</u>: When applicable, the contractor agrees to comply with all standards, orders, or regulations issued pursuant to the Clean Air Act, as amended, 42 U.S.C. §§ 7401 et seq. and the Federal Water Pollution Control Act, as amended, 33 U.S.C. §§ 1251 et seq. The contractor agrees to report each violation to the United States Department of Agriculture (USDA) and the appropriate Environmental Protection Agency (EPA) Regional office.
- .28. COST REIMBURSABLE CONTRACTS: The following conditions apply to cost reimbursable contracts:
 - i. Allowable costs will be paid from the non-profit school food service account to the contractor net of all discounts, rebates, and other applicable credits accruing to or received by the contractor or any assignee under the contract, to the extent those credits are allocable to the allowable portion of the costs billed to the school food authority;
 - ii. The contractor must separately identify for each cost submitted for payment to the School Food Authority (SFA) the amount of that cost that is allowable (can be paid from the non-profit school food service account) and the amount that is unallowable (cannot be paid from the non-profit school food service account);
 - iii. The contractor must exclude all unallowable costs from its billing documents and certify that only allowable costs are submitted for payment and records have been established that maintain the visibility of unallowable costs, including directly associated costs in a manner suitable for contract cost determination;
 - iv. The contractor's determination of its allowable costs must be made in compliance with the applicable Departmental and Program regulations and Office of Management and Budget cost circulars;
 - v. The contractor must identify the amount of each discount, rebate and other applicable credit on bills and invoices presented to the SFA for payment and individually identify the amount as a discount, rebate, or in the case of other applicable credits, the nature of the credit. If approved by the State agency, the SFA may permit the contractor to report this information on a less frequent basis than monthly, but no less frequently than annually;
 - vi. The contractor must identify the method by which it will report discounts, rebates and other applicable credits allocable to the contract that are not reported prior to conclusion of the contract;
 - vii. The contractor must maintain documentation of costs and discounts, rebates, and other applicable credits and must furnish such documentation upon request to the SFA, the state agency, or the Department.

Prohibited expenditures – no expenditure may be made from the non-profit school fund service account for any cost resulting from a cost reimbursable contract that fails to include the requirements of this section, nor may any expenditure be made from the non-profit contractor receiving payments in excess of the contractor's actual net allowable costs.

1.29. <u>BUY AMERICAN:</u> When applicable, vendor must comply with the William F. Goodling Child Nutrition Reauthorization Act of 1998 (Buy American Act, 7 CFR 210.21.d) which requires schools and institutions participating in the National School Lunch Program (NSLP) and School Breakfast Program (SBP) in the contiguous United States to purchase, to the maximum extent practicable, domestic commodities or products for use in meals serviced under the NSLP and SBP.

Buy American definition of domestic commodity or product:

The term "domestic commodity or product" means – (i) An agricultural commodity that is produced in the United states; and (ii) A food product that is processed in the United States substantially using agricultural commodities that are produced in the United States. "Substantially" means over 51 percent of the final processed product consists of agricultural commodities that were grown domestically.

Products from Guam, American Samoa, Virgin Islands, Puerto Rico, and the Northern Mariana Islands are allowed under this provision as territories of the United States. The Buy American Act (7 CFR 210.21(d)) is one of the procurement standards SFAs must comply with when purchasing commercial food products serviced in the school meal programs.

ALL Products that are normally purchased by the contractor as non-domestic and proposed as part of this solicitation must be identified with the country of origin. Contractor shall outline their procedures to notify the school when products are purchased as non-domestic. Any substitution of a non-domestic product for a domestic product (which was originally part of the solicitation) must be approved, in writing, by the Food Service Director, prior to the delivery of the product. Any non-domestic product delivered to the school, without prior written approval from the Food Service Director, will be rejected.

Contractor must affirm their willingness to assert their best and reasonable efforts to ensure compliance with this Federal rule.

2. GENERAL-BID-INSTRUCTIONS.

1. ACCEPTANCE OF BIDS & AWARDING OF CONTRACTS: The Board reserves the right to accept any bid, to reject any or all bids, and/or to waive any irregularities or informalities in bids received where such acceptance, rejection, or waiver is considered to be in its best interest. The Board also reserves the right to reject any bid where evidence or information submitted by the bidder does not provide satisfactory proof that the bidder is qualified to carry out the details of the contract. The Board shall have the right to bid specific items if it is in the best interest of The Board.

Contracts may be awarded on an item, group, or total basis; whichever is deemed to be in the best interest of The Board.

The Board reserves the right to make multiple awards to two or more companies on the same item or similar item.

Awarding of this bid in no way guarantees the purchase of any times. The Board reserves the right to purchase specific items from other suppliers, in the event that a lower price is found.

2.2. BID DOCUMENT REQUIREMENTS:

- i. All proposals shall be submitted on the "Bid Form", found in section 6 of the bid documents.
 - All blanks and information requested are to be completed on the "Bid Form" in order to qualify the bid.
 - Do not bid any special grouping other than those listed herein.
- ii. Conflict of Interest Form shall be signed, dated, and received with the bid in order for the bid to be considered.
- iii. Required Affidavit for Bidders, Offerors, and Contractors Claiming Resident Bidder Status shall be completed by Kentucky bidders only.
- 2.3. ADDENDA: The Board may issue addenda to the bid after its release.

2.4. BIDS:

- i. Any bids received after the scheduled time of opening will not be opened.
- ii. No bid can be corrected, altered, or signed after being opened. The Board shall not be responsible for errors or omissions on the part of bidders in the creation of their bids. Any bids received unsigned shall be rejected.
- iii. All regular bids must be submitted in accordance with specifications on the Bid Form supplied with this invitation. The submission of a bid on the Bid Form certifies that the product meets any and all specifications except as noted in Section 5 of the bid documents.
- 2.5. TABULATIONS: Tabulations will be calculated by the Purchasing Department. Each qualified bidder will be provided a formal tabulation after The Board has taken official action. Until such time, bidders are requested not to contact the Purchasing Department for Tabulations. Board meetings are held on the first Monday of each month, unless otherwise specified.
- **2.6. PRICES:** All prices/proposals quoted must be firm for a maximum of sixty (60) days from the bid opening date to allow acceptance by The Board. The bidder may withdraw a proposal, without prejudice, prior to the opening date.
 - Bid prices shall remain firm per the "Terms & Conditions" for the entire contract period and shall include delivery and all other costs required by this bid invitation. Special charges, surcharges, and delivery charges must be built into the bid price at the time of the bid or listed under "Exceptions" on the Bid Form. Unless otherwise specified, prices shall be Free on Board (F.O.B.) DESTINATION, which means delivered to a Board service location designated delivery point, as defined in Section 3 of the bid documents, without additional charge.
- 2.7. <u>FUEL SURCHAGES, MILEAGE, and/or MISCELLANEOUS CHARGES:</u> Awarded bidder(s) may not add fuel surcharges, mileage charges, or other miscellaneous charges to invoices. All charges must be included in the bid price(s) or specified under "Exceptions" in Section 5 of the bid documents.
- 2.8. SPECIFICATIONS: Specifications are attached and part of this proposal. All materials or services furnished must be in conformity with the specifications and will be subject to inspection and approval of the Purchasing Department. The right is reserved to reject and return, at the risk and expense to the supplier, any item that may be defective or fail to comply with these specifications.

The Board reserves the right to waive compliance of any material or services with any particular specification where such waiver is considered to be in its best interest, including but not limited to cases where such waiver is necessary due to technical errors or inconsistencies in preparation of such specifications.

- **PRODUCT EVALUATION:** Items will be disqualified that do not meet specifications or the accepted equal. If a product is purchased and it is later established that said product fails to comply with the specifications and conditions, the item will be rejected and returned to the supplier at the supplier's expense. No item shall be considered satisfactory that does not conform to our usual accepted methods, use, application, storage, handling, and delivery. The decision concerning the satisfactory use and performance of any item on this bid shall be that of the educational and business staff of The Board.
- **2.10. SAMPLES:** Samples may be required to assist in making decisions for awarding of contracts. The samples must be furnished by the time and date specified for the bid opening. Failure to furnish samples may disqualify the bid.

Samples shall be representative of items on which the bid is submitted and will be checked as deemed necessary by The Board for compliance with the specifications outlined herein. Samples are to be properly marked for identification and must indicate the supplier's name and the corresponding item number as indicated on the Bid Form. Samples are to be mailed or delivered to:

Kenton County Board of Education ATTN: Purchasing Department 1055 Eaton Dr. Ft. Wright, KY 41017

All samples are to be furnished without cost to The Board with the right reserved to mutilate, consume, or destroy such samples if considered necessary for testing purposes.

Samples will become property of The Board unless claimed within 10 business days after the bid is awarded.

- **2.11. BRAND NAMES:** The brand or trade name, manufacturer's name, and/or catalog number must be listed in the column provided. If bidder fails to indicate brand or trade name, where requested, the item and bid may be disqualified.
- **DESCRIPTIVE LITERATURE AND/OR MANUFACTURER'S SPECIFICATIONS:** The Board reserves the right to waive any discrepancies or inconsistencies between the submitted manufacturer's descriptive literature and/or specifications and the requirements of this Invitation to Bid, if:
 - i. The bidder submits a sample which conforms to all material requirements of this Invitation to Bid;
 - ii. Or the bidder certifies to the Board that they can supply products which conform to all material requirements of this Invitation to Bid.

Note: descriptive literature and/or manufacturer's specifications should not be submitted unless expressly requested.

- **2.13.** OR EQUAL: Whenever the words "Or Equal" appears, they shall be interpreted to mean an item of material or equipment equal in quality to that named in the Bid Specifications and/or Bid Form and which is suited to the same use and capable of performing the same function with at least equivalent efficiency, as that named.
 - Descriptive literature is to be furnished for all "OR EQUAL" item(s) which are submitted on bids. Bidder must attach descriptive literature providing detailed information about each "OR EQUAL" item so that it can be fully determined if the unit is truly a direct substitution. In the event the descriptive literature is not provided, the bid will be rejected on the basis that no descriptive literature was provided as required.
- 2.14. EXCEPTIONS: Any exceptions to the Terms and Conditions, General Bid Instructions, and/or Bid Specifications must be documented by referencing the applicable paragraph(s) and explained in detail, as defined in Section 5 of the bid documents. If no exceptions are requested, it will be assumed that the bid meets all Specifications and Terms and Conditions as stated in the bid documents.
- 2.15. <u>FAILURE TO RESPOND</u>: Businesses that have previously indicated interest to bid, and fail to respond to "Invitations to Bid" or notices of availability on two (2) consecutive procurements of similar items and/or services, may be removed from the applicable mailing list.

3. POSSIBLE SERVICE LOCATIONS

Beechgrove Elementary	White's Tower Elementary	Northern KY Youth Development Center
1029 Bristow Rd.	2977 Harris Pike	15600 Turner Rd.
Independence, KY 41051	Independence, KY 41051	Crittenden, KY 41030
Caywood Elementary	Summit View Academy	KCAIT (The Academies)
3300 Turkeyfoot Rd.	5006 Madison Pike	3234 Turkeyfoot Rd.
Edgewood, KY 41017	Independence, KY 41051	Edgewood, KY 41017
Ft. Wright Elementary	Turkey Foot Middle School	Support Operations
501 Farrell Dr.	3230 Turkeyfoot Rd.	139 Lyndale Rd.
Ft. Wright, KY 41017	Edgewood, KY 41017	Edgewood, KY 41017
R.C. Hinsdale Elementary	Twenhofel Middle School	Central Office
440 Dudley Rd.	11800 Taylor Mill Rd.	1055 Eaton Dr.
Edgewood, KY 41017	Taylor Mill, KY 41015	Ft. Wright, KY 41017
Kenton Elementary	Woodland Middle School	Transportation Department
11246 Madison Pike	5399 Pride Parkway	11096 Madison Pike
Independence, KY 41051	Taylor Mill, KY 41015	Independence, KY 41017
Piner Elementary	Dixie Heights High School	Bus Garage- North
2845 Piner Ridge Rd.	3010 Dixie Hwy.	2550 American Ct.
Morning View, KY 41063	Edgewood, KY 41017	Crescent Springs, KY 41017
River Ridge Elementary	Scott High School	Bus Garage- South
2772 Amsterdam Rd.	5400 Pride Parkway	11094 Madison Pike
Villa Hills, KY 41017	Taylor Mill, KY 41015	Independence, KY 41051
Ryland Heights Elementary	Simon Kenton High School	Bus Lot – Summit View Academy
3845 Stewart Rd.	11132 Madison Pike	5005 Madison Pike
Ryland Heights, KY 41015	Independence, KY 41051	Independence, KY 41051
Taylor Mill Elementary 5907 Taylor Mill Rd. Covington, KY 41015	Ignite Institute 37 Atlantic Ave. Erlanger, KY 41017	

4. BID SPECIFICATIONS

4.1. OBJECTIVE

The Plan Sponsor is soliciting sealed proposals from TPA's for employee benefit design and administration for the IRC Section 125 Cafeteria Plan including COBRA. The Plan Sponsor intends to select one TPA from responding organizations. While the services of the selected TPA may be subject to annual review, it is expected that the services to the Plan Sponsor will continue for a period of at least two (2) years. The first plan year would be 2024 with policies effective beginning January 1, 2024.

4.2. SCOPE OF WORK

The Plan Sponsor is looking for a benefits partner that can provide high quality, professional guidance and information regarding the design, implementation, and maintenance of Kenton County School District's voluntary employee benefits insurance program. The Kenton County School District voluntary employee benefits insurance program is intended to supplement the insurance plans currently offered by the Kentucky Department of Employee Insurance providing additional types of insurance policies as listed in the table on page 12. The Plan Sponsor is intending to transfer administrative and compliance responsibilities of the Section 125 Plan to the TPA. The current policies are effective through December 31, 2023.

If awarded the contract, the selected TPA will:

- 1. Partner with the Kenton County Benefits team in the design and administration of the voluntary group insurance plans offered by the District.
- 2. Provide written Section 125 and Summary Plan Documents that are fully compliant with all IRS requirements and customized to fit the needs of the Plan Sponsor.
- 3. Ensure that all plan policies and procedures comply with current and future legislative and regulatory requirements.
- 4. Ensure that plan costs are reasonable and fully transparent to participants and the Plan Sponsor.
- 5. Provide plan-level reporting including fund information, asset totals, and transaction information.
- **6.** Provide in-depth analysis of proposed product alternatives and assist with the process of selecting the most favorable annual renewal options.
- 7. Collaborate with all of Kenton County Board of Education's current group insurance and Section 125 plan vendors/providers.
- 8. Assist the Kenton County Board of Education's benefits team with implementation and communication of new programs or changes to existing programs.
- 9. Provide eligible employees with consistent, quality employee education concerning all group insurance benefit options available, through annual employee meetings, seminars and/or correspondence.
- 10. Administer on-site annual plan enrollment and customer services in a satisfactory, timely, and professional manner; subject to any limitations imposed by the Plan Sponsor.
- 11. Administer annual Open Enrollment per the Section 125 Plan document including an annual rolling election process for current plan participants.
- 12. Provide and monitor all salary reduction agreements including changes subject to COBRA regulations, if applicable.
- 13. Record enrollment information in an automated system and provide timely, current online access to such information by employees and the Kenton County Board of Education benefits team personnel.
- 14. Provide all benefit enrollment data files for export to vendors and/or providers and import into the MUNIS payroll system.
- 15. Provide administrative support in reconciliation of monthly provider invoices to payroll deductions processed by the MUNIS system.

4.3. TPA MINIMUM QUALIFICATION REQUIREMENTS

Responding organizations must possess the following criteria and qualifications:

- TPA EXPERIENCE: The TPA must, at a minimum, have at least five (5) continuous years of experience in employee benefits and Section 125 Plan administration marketplace. Preference may be given to TPA's that are members of recognized professional associations (NTSAA, ASPPA, etc.).
- 2. SERVICING PROFESSIONALS EXPERIENCE: The key individuals providing services to the 125 Plan Program must have at least five (5) years of experience servicing 125 Plan Program and employee group insurance accounts and at least two (2) years working with public schools. Experience with other types of employee benefit programs may be considered, but will not be as important as 125 Plan administration marketplace experience.
- **3.** ADMINISTRATIVE/SERVICING EXPERIENCE: The TPA must have a minimum of ten (10) 125 Plan customers with a total of at least 750 participants, to which it provides administrative, education, and/or recordkeeping services. Preference will be given to organizations with significant experience in 125 Plan administration.
- 4. ONLINE BENEFIT MANAGEMENT SYSTEM: The TPA must have an automated benefit management system with a minimum of ten (10) 125 Plan customers using the system. Please provide the names of Kentucky school districts or other clients currently utilizing the system.
- 5. FINANCIAL STABILITY: The TPA must provide two (2) years of annual financial reports. For organizations that are not subject to regulatory oversight by an agency of the Federal government, a fidelity bond of at least \$500,000 that provides protection to participants in the Sponsor's Plan Program must be provided. In addition, proof of errors and omissions insurance must be provided.

4.4. KENTON COUNTY SCHOOL DISTRICT PROFILE

Total number of current employees	2,456
Benefit Plan Effective Date	January 1 of each year
Annual Payroll	\$84,800,000
Number of school/operation locations	22

2023 Benefits Policy Types and Current Enrollments

Product Type	Approximate number of employees participating
Cancer	400
Accident	210
Hospital/Critical Illness	340
Disability	1130
Group Term Life	900
Whole Life	23

4.5. EVALUATION OF PROPOSALS

1. INSTRUCTIONS TO TPA'S

To be considered by the Plan Sponsor, each proposal must include a response to each question asked. Failure to respond to any question(s) may be considered cause for disqualification. Any information believed to be relevant may be submitted by each TPA as an appendix to the proposal, but should not be included in the answers unless responsive to the specific questions.

2. QUALITY OF SERVICE WRITE-UP

Each proposal will be subjectively evaluated using the following criteria, totaling 100 points, to determine which TPA's are most capable of implementing the Plan Sponsor's requirement:

1. Background and organizational information for your firm - 10 points possible

i. See section 4.6-1 for criteria, three (3) page maximum write-up

2. Organization references and personnel information – 15 points possible

i. See section 4.6-1 for criteria, three (3) page maximum write-up

3. Administration and Compliance, Cobra Procedures – 35 points possible

i. See section 4.6-2 & 4.6-3 for criteria, five (5) page maximum write-up

4. Online Benefit Management – 25 points possible

i. See section 4.6-4 for criteria, three (3) page maximum write-up

5. Fees and Expenses – 15 points possible

i. See section 4.6-5 for criteria, two (2) page maximum write-up

3. INTERVIEWS

The top three TPA's scored from review of the written evaluation may be formally interviewed by a District review panel. Each TPA will be provided thirty (30) minutes to make a presentation followed by questions from the panel. The District reserves the right to increase the number of TPA's interviewed.

4. RIGHTS RESERVED

The Plan Sponsor reserves the right award or reject, all or any part of, any submitted proposals. The Plan Sponsor may also elect to waive any clerical defects, irregularities, and omissions if, in its judgement, the best interest of the Plan Sponsor and its employees will be served.

4.6. BIDDING PROPOSAL REQUIREMENTS

1. BACKGROUND AND ORGANIZATIONAL INFORMATION

- Briefly furnish your organization's history, legal form (sole proprietorship, partnership, corporation, and state corporation), number and location(s) of offices, number of employees, days/hours of operation, and other pertinent data.
- ii. Disclose any conditions (bankruptcy or other financial problems, pending litigation, planned office closures, impending merger) that may affect your organizations' ability to perform contractually.
- iii. Certify that your organization and any principal of the organization is not prohibited, suspended or otherwise declared ineligible to contract or provide any services required hereunder by any federal, state, or local public agency.
- iv. Describe how your organization is properly licensed, bonded and/or insured (both fidelity insurance, errors, and omissions insurance).
- v. How many non-ERISA Section 125 Plans and participants does your organization currently service? What percentage of your total clientele are school districts?
- vi. Does your firm employ an onsite attorney that governs Section 125 Plan Administration? If so, does the Plan Sponsor have access to seek counsel from the Section 125 attorney?
- vii. Describe your firms experience working with Kentucky school district Section 125 plans. Provide a list of three (3) current Kentucky school district client references including entity name, beginning/ending dates of contracts,

- and contact information (name, title, telephone number, and email address) of individuals that can be contacted as references for your organization.
- viii. Indicate which company office will be servicing the Plan Sponsor's Section 125 and employee benefits program. Identify the lead servicing professional(s). Should contractors be used to provide any services, submit the required information on the contractors and/or individuals acting on their behalf.
- ix. Provide the names and biographies of the individuals that will be responsible for delivering the services described in this RFP. If the TPA is using contractors to perform these services, the contractors must be identified and must independently satisfy the requirements of this section. The Plan Sponsor reserves the right to interview the personnel and contractors identified and/or assigned to the account.

2. ADMINISTRATION AND COMPLIANCE PROCEDURES

- Describe your procedures for establishing and maintaining Service Provider Agreements with the vendors and product providers to ensure their cooperation with information sharing needs and compliance with Federal and state regulations.
- ii. Describe your procedures to ensure that vendors/providers meet their agreed upon duties and responsibilities with the Plan Sponsor's 125 and employee benefit plan.
- iii. Describe in detail how you will resolve administrative and compliance issues that arise, including the communications between the TPA, vendor/provider, and the Plan Sponsor.
- iv. Describe the Communication/Education Plan for the Plan Sponsor and Participants.
- v. Does your firm perform all non-discrimination testing and maintain appropriate documentation of compliance? Specifically, will you perform:
 - a. Eligibility testing
 - b. Benefits Testing
 - c. Concentration Testing
- vi. Describe the initial enrollment plan and process including Vendor/Provider services.
- vii. Describe the annual Open Enrollment process.
- viii. Describe in detail your procedures for receiving and processing Salary Reduction Agreements. Describe how that information will be verified and communicated to the Plan Sponsor for payroll deduction processing.
- ix. Describe your procedures for preventing incorrect employee benefit deductions.
- x. Describe your procedures for the secure transfer of confidential employee data between the TPA, vendors/providers, and the Plan Sponsor.
- xi. Are all process and systems HIPPA compliant?
- xii. Does your organization provide common remitting services for employee deductions to participating vendors? If so, please describe such services in detail and any applicable limitations or restrictions.
- xiii. Describe the billing and remittance process and any automated processing.
- xiv. Define your processing model for the correction or incorrect deductions and communication to employees concerning changes, adjustments, etc.
- xv. Describe all quality control procedures you plan to implement as part of your program design.
- xvi. Explain how assistance and representation for any IRS audit is provided.

3. COBRA ADMINISTRATION

- i. Describe the process to offer COBRA coverage for employees leaving employment of the Plan Sponsor.
- ii. Briefly describe the process of notifying COBRA participants of their rights under COBRA regulations and how these participants are tracked to ensure compliance.
- iii. Does the Online Enrollment and/or Benefit System integrate COBRA functionality?

4. ONLINE BENEFIT MANAGEMENT

- i. Does your firm utilize an Online Benefit System? If so, please describe:
 - a. When the system was implemented
 - b. Who has access to the information
 - c. How the information is accessed
 - d. Information and functions available via the system
 - e. Please describe how the system is used in the enrollment process
- ii. Do employees have 24/7 access to login and view benefit selections?
- iii. Is the system capable of generating employee deduction files for upload to the MUNIS payroll program? Describe the file generated.
- iv. Describe any process that will audit/reconcile system benefit plan enrollment information with the vendor/provider and Kenton County Board of Education's MUNIS payroll deduction records.
- v. Is the system used to educate employees on the benefits offered? If so, please describe.
- vi. Indicate the number of clients currently using the system.
- vii. Are there any fees to the Plan Sponsor associated with the Online Benefit System?

5. FEES AND EXPENSES

- i. Describe the fees associated with the TPA services to be provided.
- ii. Are the fees dependent upon particular product offerings or participation levels/sales quotas for certain products?
- iii. Identify feeds to the Plan Sponsor, the employees, plan participants, vendors and/or product providers. If fees are related to specific services or transactions, please identify those separately.
- iv. Provide your fee schedule for the term of this contract as an Exhibit. Fees for renewal periods will be determined upon written agreement at the time of renewal.

this bid	d shall be in compliance with all Te	l, the undersigned hereby certifies that all items and erms and Conditions, General Bid Instructions, and Bineral Bid Instructions, and Bineral Bid Instructions, and Bid Specifications, unless reconsections.	id Specifications. Failure
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Except		hall determine acceptance or non-acceptance of the bid. Exceptions noted elsewhere in the solicitati	
IDENTIFY	Y ALL EXCEPTIONS (check one):		
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Title_

REQUIRED AFFIDAVIT FOR BIDDERS, OFFERORS AND CONTRACTORS

CLAIMING RESIDENT BIDDER STATUS

FOR BIDS AND CONTRACTS IN GENERAL:

The bidder or offeror hereby swears and affirms under penalty of perjury that, in accordance with KRS 45A.494(2), the entity bidding is an individual, partnership, association, corporation, or other business entity that, on the date the contract is first advertised or announced as available for bidding:

- 1. Is authorized to transact business in the Commonwealth;
- 2. Has for one year prior to and through the date of advertisement:
 - Filed Kentucky corporate income taxes;
 - b. Made payments to the Kentucky unemployment insurance fund established in KRS 341.49; and
 - c. Maintained a Kentucky workers' compensation policy in effect.

The BIDDING AGENCY reserves the right to request documentation supporting a bidder's claim of resident bidder status. Failure to provide such documentation upon request shall result in disqualification of the bidder or contract termination.

Title		Date		
Company Name			and the second s	
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f (Company Name)	(Affiant)	the	day of	

7. CHECKLIST

All items listed below are due on or before the sealed bid opening, <u>fully</u> completed per instructions in order to qualify the bid. Failure to do so will disqualify the bid.

1.		Cover Sheet	Page 1
2.		Conflict of Interest	Page 2
3.		Exceptions	Page 15
4.	_	Kentucky Resident Bidder (if applicable)	Page 18
5.		Quality of Service Write-up	(See page 13, 4.5, for requirements)