



Combined Public Communications, LLC
Inmate Telecommunications General Service Agreement
Addendum C

WHEREAS, this addendum relates to the Inmate Telecommunications General Service Agreement originally entered into by Combined Public Communications, LLC (hereafter "CPC"), and the Ohio County Jail (hereafter "Customer") with its principal place of business at 108 East Washington Street in Hartford, KY 42347 with a Commencement date of March 26th, 2019.

WHEREAS, Customer and CPC wish to amend the agreement.

NOW THEREFORE, the parties to this Agreement do agree as follows:

TextBehind

CPC will provide the Customer with TextBehind offsite document scanning (Service) at no cost to the Customer.

Customer should initial one of the following options regarding this technology:

_____ Option 1: Customer agrees to utilize TextBehind offsite document scanning.

_____ Option 2: Customer is not interested in utilizing TextBehind offsite document scanning.

CPC Responsibilities:

1. All physical inmate mail will be processed by our vendor and made available for review by correctional facility staff before being accessible to inmate on CPC provided hardware solutions.
2. CPC will be responsible for installation, maintenance, support and supplies related to the scanning service
3. CPC will provide facility administrative access to the web-based mail management portal for approval, redaction or rejection of inbound physical mail scans or digitally composed mail.
4. CPC will provide initial training on the system's web-based mail management portal.
5. Investigative tools, including word and phrase search, will be provided for digitally composed mail via administrative access.
6. Digital scans of physical mail will be available via the web portal within 24 hours of receipt and will be archived for the length of the Inmate Telecommunications General Service Agreement or seven (7) years, whichever is sooner.
7. Physical mail will be retained for thirty (30) days, at which time it will be shredded and recycled in a secure manner.
8. CPC will provide document service education materials to facility for distribution to inmate, friends and family.

Customer Responsibilities:

9. Customer shall relay to public the new mail reception address (local P.O. Box) for the facility. This address will be provided to the customer by CPC.



10. It is the responsibility of the Customer to determine which facility personnel should have user access to the mail management software. In addition, Customer will dictate which access rights that should be assigned to individual users.
11. It shall be the sole responsibility of the Customer's mailroom staff to stop, block, or reprimand behavior for mail, emails, email attachments, or any other communication passed on the system that is considered to be inappropriate by the Customer. Under no circumstance will CPC be responsible for the content passed through the system.
12. Customer will continue to handle all legal mail until this upcoming technology is available via CPC's mail scanning vendor.

Taxes, Regulatory & Network Fees:

Taxes, regulatory and service fees are deducted at the point of sale; network connection and recovery costs are deducted from the total talk time usage.

This written addendum shall constitute understanding of the parties and all prior agreements and understandings are merged herein. The Original Agreement and this Addendum shall not be modified, changed or altered in any respect except in writing signed by CPC and Customer.

This Addendum entered into on the _____ day of _____, _____.

Customer

Combined Public Communications, LLC

Signature: _____

Signature: _____

Print Name: _____

Print Name: _____

Print Title: _____

Print Title: _____

Date: _____

Date: _____