

Dear Customer,

First, let me thank you for being a loyal customer! We appreciate your business and look forward to continuing to serve you in the future.

Second, I am reaching out to share some exciting news regarding Arbiter Pay.

We are introducing a simple, transparent, UNLIMITED pricing program that removes transaction-based fees and offers a fixed-rate price per year. This change will provide peace of mind for you to use Arbiter Pay as much as you need while also providing you the ability to budget annually for a fixed amount.

Our customers wanted a way to budget their Arbiter Pay costs without the uncertainty of “per transaction” pricing. As a side benefit, because it’s unlimited, now you can also pay any other contractor at no additional charge

From an operations standpoint, you will now be invoiced once for a flat fee, and then going forward, no transaction fees will be assessed as payments are made. Your fixed fee pricing will save you money versus paying per transaction. Best of all, these savings will increase as you broaden the number of officials and contractors that you pay through the system.

We’re making it extremely easy to upgrade to Arbiter Pay Unlimited, here is what you need to know:

- Your year one Arbiter Pay unlimited is \$870. Multi-year discounts are available for 3 and 5-year agreements. See your pricing options below:

Pricing Option	Year 1	Year 2	Year 3	Year 4	Year 5
Three Year	\$830	\$930	\$1,045		
Five Year	\$775	\$840	\$910	\$985	\$1,065

- Call your account specialists at **(801) 736-8512** to talk through your options.
- Once you select the best option for you, we will send you an agreement to sign and VOILA you are done!

If you have not made your term selection by August 14th, then we will assume that you would like to stay on transaction pricing. The 2022-2023 transaction price of \$3 per transaction will go into effect on August 15th.

Frequently Asked Questions:

How was my flat-fee price set and why do schools in the same district receive different pricing?

Flat-fee prices are determined by each individual school's previous year usage (e.g. the number of digital payments/transactions made using the software)

Can our district sign an agreement incorporating all schools?

Yes! Please let us know who to contact at the district.

I'm not the signer for this agreement. Can this be changed to someone else?

Certainly. Use this link to specify who the signer should be: [Click Here for Upgrade Offer Details](#)

If you have any questions, please contact:

Email: ArbiterPayUnlimited@ArbiterSports.com

Tele: **(801) 736-8512**

Sincerely,

Kyle Ford

CEO