



## Bullitt County Public Schools

### Office of Information and Technology

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1040 Highway 44 East  
Shepherdsville, Kentucky 40165  
502-869-TECH

M E M O

04.25.2022

TO: Jesse Bacon, Superintendent

FR: Kevin Fugate, Director of Technology *KF*

RE: Ticketing System

The maintenance department is in need of a new ticketing system and a way to easily track inventory across the district. By request, I have explored options and believe I have found one that would suit their needs. Over the course of this process, I've learned that we too could eventually benefit from the platform that I've chosen. It may not be immediate, but my department would move to this at some point after purchasing this ticketing/work order system. We would initially use it primarily for our maintenance department but it would alleviate issues we could have going forward with our own system. I looked at three cloud-based systems; One2One Manager, Incident IQ, and One To One Plus. I utilized a decision matrix and found that with the price and features that One To One Plus offers, they are the clear winner. One To One plus will cost \$17,690 for the first year and a recurring fee of \$15,500. The first year includes an education package that will train all necessary stakeholders for this system. The quote is attached to this memo. I ask that the board approve this purchase. Thank you!

If you have any questions, please feel free to contact me at 869.8040 or [kevin.fugate@bullitt.kyschools.us](mailto:kevin.fugate@bullitt.kyschools.us). Thank you for your time!

Equal Education and Employment Institution



# Bullitt County School District

Quote created on April 5, 2022 - Reference: 20220405-160151273

**Bullitt County School District**

1040 Highway 44 East

Shepherdsville, KY 40165

United States

**Kevin Fugate**

Director Of Technology

kevin.fugate@bullitt.kyschools.us

6063122143

## Comments

This proposal is based on a student population tier.  
Bullitt County SD has approximately 13000 students.

Brian Hinson - Director of Sales and Marketing at Edutek Solutions, LLC



## Products & Services

### One to One Plus Annual Subscription

1 x \$15,500.00 / year

The annual subscription includes unlimited users, assets, and tickets as well as support, updates, and system back-ups.

for 1 year

### One to One Plus Set-Up

1 x \$1,195.00

The One to One Plus System Set-up includes system configuration, establishing connections to other systems including G Suite, Active Directory, SIS and others.

### One to One Plus Training

1 x \$995.00

One to One Plus Training will be coordinated through your project manager and includes training of your selected staff on the software.

Recurring subtotal

\$15,500.00 / year

One-time subtotal

\$2,190.00

**Total**

**\$17,690.00**

This quote expires on May 5, 2022.

## Purchase Terms

Net 30

Kevin Fugate

kevin.fugate@bullitt.kyschools.us

## Questions? Contact me



**Brian Hinson**

Director of Sales and Marketing

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US