

# **Issue Paper**

#### DATE:

March 25, 2022

## **AGENDA ITEM (ACTION ITEM):**

Consider/Approve Heartland K-12 Merchant Processing Application on behalf of Student Nutrition for five years as outlined on the application.

## **APPLICABLE BOARD POLICY:**

01.1 Legal Status of the Board

#### HISTORY/BACKGROUND:

On May 1st, 2022 Student Nutrition will be adopting the statewide Point of Service (POS). The Merchant Processing application details the ACH and card fee schedule for the new POS online payment platform.

#### FISCAL/BUDGETARY IMPACT:

None

## **RECOMMENDATION:**

Approval to adopt the 60 month terms and conditions of the K-12 Merchant Processing Application.

# **CONTACT PERSON:**

Elizabeth Hord

Principal/Administrator

District Administrator

Superintendent

Use this form to submit your request to the Superintendent for items to be added to the Board Meeting Agenda.

Principal –complete, print, sign and send to your Director. Director –if approved, sign and put in the Superintendent's mailbox.

Hearl	tland	ł			K-12 MERCI	HANT PROCESSING  Card Only  AC	
HEARTLAND CON	TACT INFORM	ATION					
			Sch	ool Solu	utions	K12	
Current MID	EO 4		RM Na		40	Affiliate/Partner ID	T
585-227-8	594			-423-21	13	MySchoolB	ucks
RM Fax			RM Ph	ione		Affiliate Name	
COMPANY INFORI							
Kenton Count		rvi-MEAL			inty Schools	17	7
Merchant DBA Nar	me			ct Name correspond with II	RS Filing Name)	Number of Locations	3
(859)344-8	3888			9)344-88		616001301	
DBA Phone Numb				ct Phone Numb		Federal Tax ID / EIN	
1055 Eator	n Drivo		105	5 Eaton	Drivo	(Must correspond with Lo	egal Name)
	II DIIVE			t Address	DIIVE	Website Address	
DBA Address Ft. Wright / KY / 41017					KV / /1017	hssactivations@e-hps.com	
DBA City / State / 2		017		/vright /	KY / 41017	Email Address	we-rips.com
DDA Ony / Otato / 2	iP		Distric	ct City / State /	Zip	(InfoCentral Admin User	Email Address)
Elizabeth F	Hord					HSC	HSC
Primary Contact N	ame		Secon	dary Contact I	Name	Email Contact	Email Contact
859-957-26	850					First Name 800–803–67 <i>5</i>	Last Name
Primary Contact Pl			Sacan	Idani Contact I	Phone Number	Customer Service Ph	
Filliary Contact F	none Number		366011	idary Comaci i	Filotie Nullibei	585-227-859	
Authorized to Purc	hase: 🗶 Yes	□No	Autho	rized to Purch	ase: Yes No	Customer Service Fa	
CARD FEE SCHED							
Service	Discount	Discount	Trans	Trans	\$25,000.00	\$45.00	
Requested	Rate	Per Item	Fee Dial	Fee IP	Annual Volume	Average Tic	ket
Visa	0.00 %	\$2.75			Fee Model: District Al	osorbed 🗷 Parent Paid	
MasterCard	0.00 %	\$2.75	\$0.00	\$0.00	Service Fee (Pass Through/Single Transaction)		
Discover/JCB	0.00 %	\$2.75	1		☐ COST PLUS	Remove Refund Trans	action Fee
PIN Debit*					*Plus Applicable Debit Ne	etwork Fees	
American Express	0.00 %	\$2.75	\$0.00	\$0.00	OptBlue	ocessing Volume > \$1 Million r	
0					-0. (0.000)	marketing material from Ame	
		_	F1.1	OAD	\$2,500.00	\$ 49.50	
American Express Merchant Number	Americar Franchis	n Express e Name	Franchi Number		American Express Annual Volume	American Ex Average Tic	
RECURI	RING FEES		INTERCH QUALIFIC		SETTLEMENT	CARD ACCEPTANCE	DEPOSIT METHOD
Chargeback Fee:	\$0.00		MOTO / Inter	rnet	☐ Monthly	▼ All Cards Accepted	<b>✗</b> Standard
Voice Authorization	Fee: \$0.00		Retail		✓ Daily Net		
			Small Ticket		☐ Daily Split		
ř.							

Transaction Fee: \$2.49 / 0		/ 0.00 %		\$2,500.00		\$21.00		
Monthly Fee:	\$			Annual	ACH Volume	)	Average AC	l Amount
Return Item Fee:	\$			40			1,000.0	0
Re-Presentment:	●No □Yes	: Re-Presentme	nt Fee: \$ 2.00		e Number of ctions per Mo		Maximum AC	CH Limit
K12-OnePay Program:	Single: 12	2.95 ☐ Multi:	26.95	ACH Se	ettlement Met	hod: 🗷 Daily	Net Mon	thly Net
MERCHANT DETAIL								
Type of Business:			Ownership:	-	_	fication for LL		If school:
☐ Private  ➤ Public – Ticker Sym	nho!	☐ Corpo	oration		regarɑeɑ ⊑ntit poration	y (Single Mem	per LLC)	State Owned Private
vi i dono i notto cyti	IDO(.	Gove	rnment		tnership			
		☐ Non-l		_	ı			
				Payı	ment fo	r nutritio	on and so	chool fees
Date Business Started	k	Busines	s is Conducted	Produc	t / Services F	Provided		
Do you process web t	pased sales thro	ough HPS:   Ye	s 🔲 No					
			-	Define	your Refund	5 _		
Is there a peak week /	date in the mor	nth for processin	g recurring transactio	ons: (i.e., 1 <sup>s</sup>	t and 15th):	N/A		
SALES METHOD			CARD PROCESSIN	NG METHO		ACH PRO	CESSING METI	Hod <sup>(144</sup> - 145 - 146 - 146 - 146 - 146 - 146 - 146 - 146 - 146 - 146 - 146 - 146 - 146 - 146 - 146 - 146 - 146
On Premise Face to Fa	ce Sales: _	0 %	Card Swipe:		0 %	PPD:		0 %
Off Premise Face to Fa	ce Sales:	0 %	Keyed / Card Not P	resent:	100 %	CCD:		0 %
Inbound Telephone Ord	ler Sales:	0 %	TC	OTAL:	100%	WEB:		100 %
Outbound Telephone O	rder Sales:	0 %				TEL:		0 %
Mail Order Sales:	~-	0 %					TOTAL:	100%
Real-Time Internet:	•	0 %						
Internet (Keyed):	~	100 %						
Recurring Billing:	<del></del>	0 %						
	TOTAL:	100%	What percentage of	of your Ban	kcard volum	e is future del	ivery:	%
STATEMENT OPTIONS	3			DIS	PUTE LETTE	RS		
Statement Type:	] Standard			Elec	tronic Options	s: 🗷 Email 🗌	Fax (Select Ma	il Option as backup)
Mail Statements To:	] Suppress State	ements 🔲 Dis	trict	Mail	Options:	Legal 🛚	DBA	
X All Electronic Comm	nunications (Inclu	uding ACH Returns	s):					
🗷 Same Email as	InfoCentral · 🔲 I	Preferred Email Ad	ddress:	The second secon			2004	

DOLOOMBI IANOS	Action 1	
PCI COMPLIANCE s your business PCI Compliant: ⊠ Yes □ No		
Does your company utilize a Data Storage Entity or Merchant Servicer i.e., Payment gateway or data warehouse, etc.)	r that has access to Card Member Data: 🗌 Yes 🔀 No	
f yes, provide the name of the Data Storage Entity or Merchant Servic	er being utilized: N/A	
our POS system store, process, or transmit full cardholder's data, then you	on data after the transaction has been authorized (even if encrypted). If you u (merchant) must validate PCI DSS compliance. If you (merchant) utilize a cion Data Security Standards) validated where applicable. If you use a paym	
As required under the Payment Card Industry Data Security Standard (PCI	DSS), I do hereby declare and confirm the following:	
Merchant will maintain full PCI DSS compliance at all times and will changes its point of sale software, system, application or vendor:	Il notify Heartland when it ☐ Yes ☐ No ☑ N/A	
Do your transactions process through any other Third Parties (i.e. gateways, corporate office):	web hosting companies,	
Merchant utilizes the services of a PCI SSC Qualified Integrator Reapplications are utilized:	seller (QIR) when POS payment Yes No N/A	
The signing merchant listed below has experienced an account dat	ta compromise.*: ☐ Yes ☐ No ☒ N/A ☐ I have never accepted payment of	ards.
If yes, what was the date of the compromise:  (Copy of the completed forensic investigation is required with the approximation of the complete of the compromise).	o.) N/A	
The signing merchant listed below is storing Sensitive Authenticat after the transaction has been authorized:	ion Data** (even if encrypted) ☐ Yes ☐ No ☒ N/A ☐ I have never accepted payment c	ards.
Merchant utilizes an EMV enabled terminal:	☐ Yes ☐ No ☒ N/A	
An Account Data Compromise is any incident that results in unauthorized a *Sensitive Authentication Data is security related information (Card Verifica o authenticate cardholders.	access to payment card data and/or Sensitive Authentication Data. ation Values, complete Magnetic Stripe Data, PINs, and PIN blocks) that is	used
	ed an account data compromise in the past, a PCI DSS Level 1 Compliance ardholder data from your location(s) may result in the issuance of fines and/erchant Agreement, notwithstanding this Compliance Statement.	
is imperative that you notify Heartland immediately should the inforr	nation on this Compliance Statement change.	
ame on the below checking account is the same as the Business nan addition, Merchant hereby authorizes Acquirer to debit and credit N	rovided is for a business account in good standing and that the Busir ame on the enclosed Heartland Payment Systems Merchant Applicat Merchant's checking/savings account. This authority shall remain in f at of its termination; and (b) all obligations of Merchant to Acquirer un	ion. ull
eposit Routing/Account	Fee Routing/Account (If separate from Deposit)	
(4-17 Digit Account Number) (9 Digit Routing Number) Account Type (Required):  ▼ Checking ☐ Savings ☐ Other:	(4-17 Digit Account Number) (9 Digit Routing Number) Account Type (Required): ☐ Checking ☐ Savings ☐ Other:	·
Name as it appears on Bank Account	Name as it appears on Bank Account	<del></del>
HEARTLAND ACH		
eposit Routing/Account	Fee Routing/Account (If separate from Deposit)	
(4-17 Digit Account Number) (9 Digit Routing Number)  Account Type (Required):   Checking	(4-17 Digit Account Number) (9 Digit Routing Number) Account Type (Required):  Checking	
Name as it appears on Bank Account	Name as it appears on Bank Account	

## IMPORTANT INFORMATION ACOUNT PROCEDURES FOR OPENDING A NEW ACCOUNT

To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account. What this means for you: When you open an account, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents.

AUTHORIZED SIGNER(S) INFORMATIO	N		
military, or judicial branch of any government	ent (elected or not); a senior official of	r official in the executive, legislative, administrative a major political party; an executive of a government; or a close personal or professional associate of any	- If Yes, attach details.
Owner Officer Authorized S	igner	rovide copy of Management Agreement)	
(1) Name	Title	Social Security Number	Date of Birth (mm/dd/yyyy)
			%
Home Phone Number	Cell Phone Number	Driver's License Number	Business Equity Ownership
Home Address / City / State / Zip	*	<u></u>	Length of Time
Owner Officer Authorized S	igner	ovide copy of Management Agreement)	at Home Address
(2) Name	Title	Social Security Number	Date of Birth (mm/dd/yyyy)
			%
Home Phone Number	Cell Phone Number	Driver's License Number	Business Equity Ownership
Home Address / City / State / Zip			Length of Time at Home Address
			at Hollie Address
	Officers or Managing Agents, cor	nplete the "Additional Owner/Officer Information	Page for Merchant
rocessing Agreement".			Page for Merchant
Processing Agreement".  AGREEMENT ACCEPTANCE, CERTIFIC	CATION and CONSUMER REPORT	AUTHORIZATION	Page for Merchant
Processing Agreement".  AGREEMENT ACCEPTANCE, CERTIFIC Has your District filed Bankruptcy, had Merchant authorizes Acquirer, reporting ag Merchant or the undersigned for purposes understand and agree to the Merchant Pro	CATION and CONSUMER REPORT  Judgments or Liens within the last gency employed by Acquirer, or any of all matters generally connected to be consisted and Condenses and Con	AUTHORIZATION	nents or data provided by ve received, read, stitute the agreement(s)
Processing Agreement".  AGREEMENT ACCEPTANCE, CERTIFIC Has your District filed Bankruptcy, had Merchant authorizes Acquirer, reporting a Merchant or the undersigned for purposes understand and agree to the Merchant Probetween the parties. I further certify that	CATION and CONSUMER REPORT  Judgments or Liens within the last gency employed by Acquirer, or any of all matters generally connected to be consisted and Condenses and Con	AUTHORIZATION  at 3 years: Yes No agents thereof, to investigate the references, statem of this business relationship. I further certify that I had ditions which together with this application shall cons	nents or data provided by ve received, read, stitute the agreement(s)
Processing Agreement".  AGREEMENT ACCEPTANCE, CERTIFIC Has your District filed Bankruptcy, had Merchant authorizes Acquirer, reporting a Merchant or the undersigned for purposes understand and agree to the Merchant Probetween the parties. I further certify that	CATION and CONSUMER REPORT Judgments or Liens within the last gency employed by Acquirer, or any of all matters generally connected to possing Agreement Terms and Condition this business or any Owner/Office	AUTHORIZATION  at 3 years: Yes No agents thereof, to investigate the references, statem be this business relationship. I further certify that I ha ditions which together with this application shall conser/Authorized Signer has never been terminated	nents or data provided by ve received, read, stitute the agreement(s) by any of the Card
Processing Agreement".  AGREEMENT ACCEPTANCE, CERTIFIC Has your District filed Bankruptcy, had Merchant authorizes Acquirer, reporting a Merchant or the undersigned for purposes understand and agree to the Merchant Probetween the parties. I further certify that Brands.	CATION and CONSUMER REPORT Judgments or Liens within the last gency employed by Acquirer, or any of all matters generally connected to possing Agreement Terms and Condition this business or any Owner/Office	AUTHORIZATION  at 3 years: Yes No agents thereof, to investigate the references, statem be this business relationship. I further certify that I ha ditions which together with this application shall conser/Authorized Signer has never been terminated	nents or data provided by ve received, read, stitute the agreement(s) by any of the Card
AGREEMENT ACCEPTANCE, CERTIFIC Has your District filed Bankruptcy, had Merchant authorizes Acquirer, reporting a Merchant or the undersigned for purposes understand and agree to the Merchant Probetween the parties. I further certify that Brands.	CATION and CONSUMER REPORT Judgments or Liens within the last gency employed by Acquirer, or any of all matters generally connected to possing Agreement Terms and Condition this business or any Owner/Office	AUTHORIZATION  at 3 years: Yes No agents thereof, to investigate the references, statem be this business relationship. I further certify that I ha ditions which together with this application shall conser/Authorized Signer has never been terminated	nents or data provided by ve received, read, stitute the agreement(s) by any of the Card

THE TERM OF THIS AGREEMENT IS 60 MONTHS