



ADDENDUM


This Addendum addresses amended and additional terms to be included into the Agreement (the "Agreement"). Except as set forth in this Addendum, the Agreement, including the Quote # Q-512010 – 2, is unaffected and shall continue in full force and effect in accordance with its terms. If there is conflict between this Addendum and the Agreement, the terms of this Addendum will prevail.

1. SECTION 11. TERM AND TERMINATION

Remove the entirety of Subsection 11.5, and replace with the following:

"11.5 Termination for Convenience. Either Party may terminate this Agreement for convenience, with at least sixty (60) days prior written notice, effective only at the end of the then-current annual subscription term."

POWERSCHOOL GROUP LLC

Signature: _____

Printed Name: Philip Radmilovic

Title: VP Treasurer

Date: 6/8/2021

KENTON COUNTY PUBLIC SCHOOLS

Signature: _____

Printed Name: _____

Title: _____

Date: _____



PowerSchool Group LLC
 150 Parkshore Dr., Folsom, CA 95630
 Quote #: Q-512010 - 2
 Quote Expiration Date: 30-JUN-2021

| | | | |
|----------------|---------------------------|-------------------|---------------------|
| Prepared By: | Kris Lurz | Customer Contact: | Joe Chavez |
| Customer Name: | Kenton Co School District | Title: | Academic Consultant |
| Enrollment: | 14,250 | Address: | 1055 Eaton Drive |
| Contract Term: | 61 Months | City: | Fort Wright |
| Start Date: | 1-JUN-2021 | State/Province: | Kentucky |
| End Date: | 30-JUN-2026 | Zip Code: | 41017 |
| | | Phone #: | 859-344-8888 |

| Product Description | Quantity | Unit | Extended Price |
|--|-----------|------------|----------------|
| Initial Term 1-JUN-2021 - 30-JUN-2022 | | | |
| License and Subscription Fees | | | |
| Schoology LMS Subscription | 14,250.00 | Students | USD 63,612.59 |
| Schoology Content Subscription Professional Learning | 1.00 | Per Person | USD 1,298.63 |
| Schoology LMS One Time Discount | 1.00 | Each | USD -9,796.88 |
| PowerSchool Performance Matters Assessment Analytics Core+ | 14,250.00 | Students | USD 62,456.00 |
| PowerSchool Performance Matters SEL Survey | 14,250.00 | Students | USD 0.00 |
| PowerSchool Performance Matters One Time Discount | 1.00 | Each | USD -9,618.75 |
| PowerSchool Performance Matters SEL Survey | 14,250.00 | Students | USD 0.00 |
| 3rd Party Item Bank Certica - All Subjects | 14,250.00 | Students | USD 29,302.47 |
| PowerSchool Item Bank | 14,250.00 | Students | USD 0.00 |

License and Subscription Totals: **USD 137,254.06**

| | | | |
|---|------|------|---------------|
| Professional Services and Setup Fees | | | |
| Schoology LMS Implementation - Advanced | 1.00 | Each | USD 11,500.00 |
| PowerSchool PM Assessment and Analytics Standard Deployment | 1.00 | Each | USD 13,500.00 |
| PowerSchool PM Item Bank Consulting | 1.00 | Each | USD 1,500.00 |
| PowerSchool PM Item Bank Consulting | 1.00 | Each | USD 1,500.00 |

Professional Services and Setup **USD 28,000.00**
 Fee Totals:

| | | | |
|---|-------|-------|--------------|
| Training Services | | | |
| Schoology Remote Professional Development | 18.00 | Hours | USD 5,400.00 |
| PowerSchool PM Per Person Per Day Training Remote | 15.00 | Each | USD 4,500.00 |

Training Services Total: **USD 9,900.00**

Quote Total

PowerSchool hereby agrees to allow the Customer to make the following non-standard payments for the current annual term:

| | |
|---------------------------|---------------------------------|
| Total Discount: | USD 87,206.05 |
| Initial Term | 1-JUN-2021 - 30-JUN-2022 |
| Initial Term Total | USD 175,154.06 |

| Due Date | Payment Amount |
|----------------------|-----------------------|
| 15-JUN-2021 | USD 32,534.06 |
| 1-JUL-2021 | USD 142,620.00 |
| Payment Total | USD 175,154.06 |

Annual Ongoing Fees as of 1-JUL-2022

| | | | |
|--|-----------|------------|---------------|
| Schoology LMS Subscription | 14,250.00 | Students | USD 58,781.25 |
| Schoology Content Subscription Professional Learning | 1.00 | Per Person | USD 1,200.00 |
| PowerSchool Performance Matters Assessment Analytics Core+ | 14,250.00 | Students | USD 57,712.51 |
| PowerSchool Performance Matters SEL Survey | 14,250.00 | Students | USD 0.00 |
| PowerSchool Performance Matters SEL Survey | 14,250.00 | Students | USD 0.00 |
| 3rd Party Item Bank Certica - All Subjects | 14,250.00 | Students | USD 27,076.97 |
| PowerSchool Item Bank | 14,250.00 | Students | USD 0.00 |

Annual Ongoing Fees Total: **USD 144,770.73**

Fees charged in subsequent periods after the duration of this quote will be subject to an annual uplift. On-Going PowerSchool Subscription/Maintenance and Support fees are invoiced at the then current rates and enrollment per terms of the main agreement executed between PowerSchool and Customer ("Main Services Agreement"). Any applicable state sales tax has not been added to this quote. Subscription Start and End Dates shall be as set forth above, which may be delayed based upon the date that PowerSchool receives your purchase order. If this quote includes promotional pricing, such promotional pricing may not be valid for the entire duration of this quote. All invoices shall be sent to Customer upon or promptly after execution of this quote, unless otherwise set forth in the applicable statement of work or Main Services Agreement (e.g., services billed on time and material basis will be invoiced when such services are incurred). Payment shall be due to PowerSchool before or on the due date set forth on the applicable invoice. All purchase orders must contain the exact quote number stated within. Customer agrees that purchase orders are for confirming this order and its own internal purposes, and no other. Any credit provided by PowerSchool is nonrefundable and must be used within 12 months of issuance. Unused credits will be expired after 12 months. Treatment of purchase orders are governed as provided in the Main Services Agreement. By execution of this quote, or its incorporation, this and future purchases of subscriptions or services from PowerSchool are subject to and incorporate the terms and conditions found at: <https://www.powerschool.com/msa/>

THE PARTIES BELOW ACKNOWLEDGE THAT THEY HAVE READ THE AGREEMENT, UNDERSTAND IT AND AGREE TO BE BOUND BY ITS TERMS.

POWERSCHOOL GROUP LLC
Signature:



Printed Name: Eric Shander

Kenton Co School District
Signature:

Printed Name:

Title: Chief Financial Officer

Title:

Date: 28-MAY-2021

Date:



Statement of Work

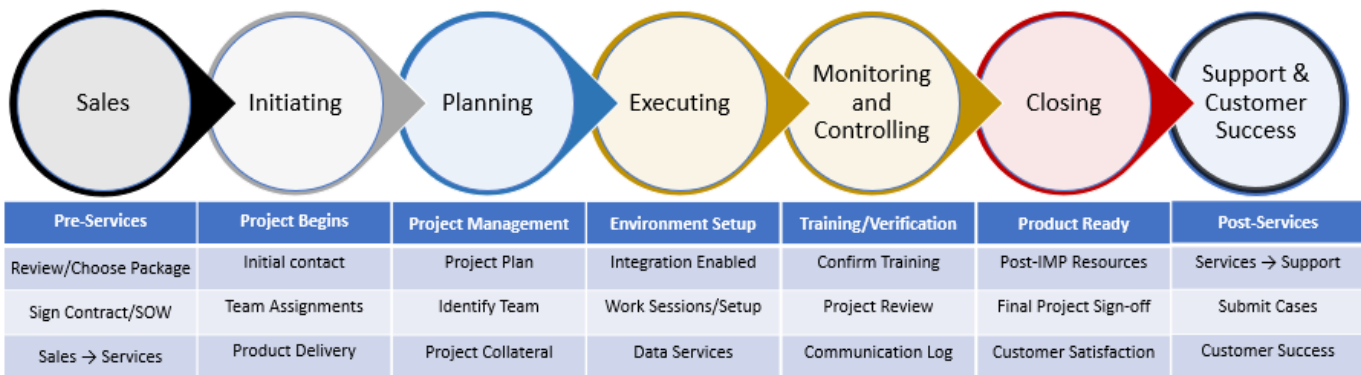
Purpose of Document

The purpose of this Statement of Work ("SOW") between PowerSchool Group LLC ("PowerSchool") and Customer ("You", "Your") is to outline the process, approach, and completion criteria for each step of the process to implement PowerSchool. This document covers the roles and responsibilities of the PowerSchool Project Manager, Implementation Specialist(s), and Customer in each step of the PowerSchool implementation process, serving as an outline of services PowerSchool is expected to deliver. This SOW calls out specific functional areas of PowerSchool that are covered for implementation services and level of coverage.

Successful implementation of new software requires proven project management and methodology. The timeline will be mutually adapted within a project management tool between PowerSchool and the Customer. PowerSchool provides a comprehensive package of services designed to ensure Your PowerSchool deployment project meets Your unique needs and expectations. Additional training, consulting and customization services can be purchased to help augment additional needs You may have with Your PowerSchool deployment. The delivery of Professional Services contained in this document will be provided remotely. If travel is required, all travel related expenses will be invoiced as incurred.

We will partner with You and be Your liaison to PowerSchool during the implementation. You will have a project team to help you, as a Customer, connect to other PowerSchool services and support, while also providing project planning, communication, project execution, and product specialist consulting. For a successful PowerSchool implementation, it is important that You understand the responsibilities, carve out the time required and keep on pace with the timeline. This will involve gathering information, helping Your team come to agreement on configuration and data standardization, your own product training and monitoring other staff assigned training for completion, adjusting desk level procedures, and planning for go live among several other tasks. The overall steps included in a project are outlined below.

This Statement of Work is subject to the terms and conditions of the current master agreement between the parties and any associated policies, pursuant to which PowerSchool has licensed the PowerSchool application to the Customer.



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General Assumptions

1. Implementation services will be delivered remotely unless onsite services are purchased separately.
2. Client is to provide a data extract to PowerSchool in accordance with Tiered Service package selected.
3. Implementation timeline is stated within the Planning Phase, extending the timeline may require the customer to purchase additional services.
4. Implementation services are completed when delivered and the deliverable acceptance procedure is complete.
5. Services identified are for PowerSchool start-up and do not include customizations, including integration layouts, document templates, reports, etc. Additional services are available and can be purchased for items out of the scope of implementation (see Project Change Control and Escalation Change Procedure section of this document).
6. Customer will adhere to the active PowerSchool Cancellation Policy. “Services Cancellation: Licensee shall pay a cancellation charge equal to fifty percent (50%) of the services fee and any non-refundable expenses incurred by PowerSchool if Licensee cancels any scheduled professional services less than fourteen (14) days before the occurrence of any service dates that PowerSchool has scheduled at Licensee’s request.”
7. Customer must identify a designated Customer project lead before the project kick-off meeting. The Customer project lead will be responsible for delivering all sections of the “Customer Responsibilities” included in the SOW in a complete manner within the project timeline.
8. The designated Customer project lead should be an employee of the organization implementing PowerSchool. Customers that hire third-party organizations to act on the behalf of the Customer for implementation may be required to sign a waiver form provided by PowerSchool, indicating that the third-party organization is authorized to act on the Customer’s behalf when interacting with PowerSchool. The Customer will be responsible for maintaining proper communication channels with third party organizations hired by the Customer.
9. All sign offs must be done by an employee and designated signatory of the Customer. Third party entities engaged by the Customer are not acceptable signatories for any project sign offs.
10. The PowerSchool Project Manager and/or Application Specialist will guide Customer to available procedures, guidelines, standards, reference materials and system/application documentation.
11. Implementation Services is assuming the product will be deployed as-is, items outside of Scope of Work must go through the change control procedures (see Project Change Control and Escalation Procedure in this document).

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Deliverables Acceptance Procedure

Deliverables Acceptance

This Statement of Work outlines PowerSchool deliverables for each phase of the implementation project in the PowerSchool Objections and Completion Criteria sections. Each deliverable will be reviewed and accepted in accordance with the following procedure:

- Deliverable will be submitted or delivered to the Customer project lead or designated Customer team member. It is the Customer project lead's responsibility to review and accept deliverable as complete.
- Within six (6) business days of completion of the project the Customer project lead will either accept the final deliverables or provide the PowerSchool implementation specialist a written list of objections. If no response from the Customer project lead is received within six (6) business days, then the deliverables will be deemed accepted, unless the Customer requests an extension.
- The PowerSchool implementation specialist will consider the Customer's objections within the context of PowerSchool's obligations as stated within this Statement of Work. Revisions agreed to by PowerSchool will be applied at which time the deliverables will be reviewed within six (6) business days and the Customer project lead either will accept the deliverables or provide the PowerSchool implementation specialist a written list of objections. If no response is received within six (6) business days, then the deliverables will be deemed accepted, unless the Customer requests an extension.
- Customer objections that are not agreed to by PowerSchool will be managed in accordance with the Project Change Control Procedure described below. If resolution is required to a conflict arising from Customer's objection to a deliverable, the Customer and PowerSchool will follow the Escalation Procedure described below.
- All deliverables required to be delivered hereunder are considered to be owned by PowerSchool with unlimited internal use by the Customer, unless otherwise noted.

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Project Change Control and Escalation Procedure

Project Change Control

The following process will be followed if additional services to this Statement of Work are required or desired.

- A Project Change Request (PCR) will be the vehicle for communicating change. The PCR must describe the change, rationale for the change and the effect the change will have on the project.
- The designated Customer project lead will review the proposed change and recommend it for further investigation or reject it. A PCR must be signed by the authorized Customer project lead to authorize quote for additional services. If the Customer accepts additional services and charges, a change to the original purchase order or new purchase order is required. Change to this Statement of Work through additional addendum will authorize additional scope and work.
- A written Change Authorization and/or PCR must be signed by authorized representatives from both parties to authorize implementation of the investigated changes. Until a change is agreed upon in writing, both parties will continue to act in accordance with the latest agreed version of the SOW.

Customer Escalation Procedure

The following procedure will be followed if resolution is required for a conflict arising during the

- **Level 1:** Customer project lead will notify PowerSchool Project Manager via email with details of escalation.
- **Level 2:** If the PowerSchool Project Manager cannot provide resolution or path to resolution five (5) business days from receipt of level 1 escalation email, the Customer project lead will notify PowerSchool manager via email to – pmleadership@powerschool.com
- **Level 3:** If the concern remains unresolved after Level 2 intervention, resolution will be addressed in accordance with Project Change Control Procedure or termination of this SOW under the terms of the Contract.

During any resolution, PowerSchool agrees to provide services related to items not in dispute, to the extent practicable, pending resolution of the concern. The Customer agrees to pay invoices per the Contract, as rendered.



Schoology Advance Statement of Work

Services

After we have received a signed Quote, a member of our onboarding team will schedule a Kick-off Call to begin the onboarding process. The Kick-off Call will give you the opportunity to introduce your key stakeholders, meet the LMS project team, review the onboarding process, and review your goals for adopting Schoology. During the Kick-off Call, your Project Manager will review the items above, address next steps, and address any questions you might have.

Following the Kick-off Call, your onboarding team will work with you and the Schoology project team to analyze the onboarding milestones. We will establish a timeline for the onboarding of your Schoology instance, which includes rollout, integration services, project management and professional development tailored to your needs. Schoology will provide continual support throughout the onboarding process.

Onboarding

During the beginning stages of the onboarding process, Schoology's team will work closely with your onboarding team to help guide them through the Schoology setup process. Items included in your onboarding are Schoology configuration, data consolidation, custom branding, domain customization, technical planning, data population, user authentication and platform consulting. These items contribute to the overall success of your onboarding strategy.

In addition to the standard onboarding services, you will also receive:

- Regular status calls for monitoring the progress of the onboarding
- Project Management services to support with creation and execution of project plan
- Access to a full onboarding team, including an Educational Impact Consultant (EIC).
- Instruction and consulting on system administration tools.
- Assistance with all aspects of the onboarding process via guidance, documentation, and platform consulting.
- Guidance for setting up custom authentication or single sign-on.
- Guidance and Best Practices for migrating data from existing LMS into Schoology.
- The creation of a Test Environment for importing and verification of data.
- Assistance with internal marketing to increase awareness and help maximize the transition to Schoology.

A successful onboarding is one that aligns with your organization's goals. The Schoology team will work with you to provide guidance and support throughout the onboarding process to ensure your goals are achieved. After completing your onboarding process, you will continue to engage with your Educational Impact Consultant and the Support team to ensure your adoption of the platform is successful.



Schoology Advance Statement of Work

Authentication Services

As part of these services, the project team will assist the customer to configure Single Sign On (SSO) for the PowerSchool product(s) undergoing implementation under the scope of this statement of work. Additionally, the team will assist with the enablement of the PowerSchool AppSwitcher for any other live PowerSchool product(s) (i.e., already implemented) where AppSwitcher is supported. This will be a one-time setup for which the implementation team will assist with the setup and configuration of the authentication services for live product(s), and the currently implemented product(s).

PowerSchool Responsibilities

- Update user accounts to ensure matching between systems
- Configure SSO
- Configure AppSwitcher with current and new PowerSchool products

Customer Responsibilities

- Identify and enable the Identity Provider (IDP) for setting up of SSO
- Test the setup of Authentication services and AppSwitcher

Completion Criteria

- Customer signs the final checklist that Authentication Services are complete

Training

Training is an important aspect of your onboarding. Experience has shown us that developing Schoology experts within an organization helps our clients achieve continued success using Schoology. You will work with a member of Schoology's Professional Development team to draw from our extensive course catalog to develop an appropriate training plan that best fit your needs.

Remote Training

Our web training is setup for a maximum of 15 attendees and we recommend holding them in a computer lab with a projector and speaker phone. Most sessions are one to two hours in length and are most successful with a moderator present to facilitate questions. No-shows to sessions or cancellations within 24 hours can result in the loss of web hours of training.

As part of your onboarding, you will receive the following training:

- Schoology Enterprise System Administration Training
- Schoology for Master Instructors; 1 group of 15 attendees
- Follow-up Schoology Training Sessions (hours outlined in signed contract); groups of 15 attendees; your choice of courses from the course catalog

A successful Schoology rollout is one that aligns with your needs and goals. The Schoology Professional Development team will work with your project leaders in advance to determine the most effective training plan for your organization. The Schoology team strives to ensure that you have a positive onboarding experience, receive effective professional development, and have access to appropriate support resources after your onboarding is complete.

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Performance Matters Assessment & Analytics

Standard Statement of Work

Initiating

PowerSchool Responsibilities

- Send Welcome Email and Intake Survey
- Identify PowerSchool Project Team
 - Project Manager
 - Application Specialist(s)
 - Education Impact Consultant (EIC)
- Schedule Session One: Kickoff Meeting
- Provision and configure production environment

Customer Responsibilities

- Complete Intake Survey
- Identify Customer Project Team
 - **Primary Contact:** this individual is the primary point of contact between PowerSchool and customer for the duration of the project; they will distribute tasks to the customer project team and will partner with PowerSchool to ensure the implementation remains on track and milestones are completed on time.
 - **Assessment & Curriculum Director:** this individual is a district-level administrator who is knowledgeable about curriculum and content; they will partner with PowerSchool to ensure that assessment and curriculum requirements are being met, and will provide insight into how Performance Matters can better meet those needs.
 - **Data Lead Specialist:** this individual is a data administrator, or anyone with administrative access to your SIS; they should also be familiar with exporting data files.
- Schedule Session One: Kickoff Meeting
- Identify assessment data measures that will be imported during implementation
- Identify methods for exporting and providing assessment data measures

Completion Criteria

This activity will be considered complete when:

- Intake Survey is completed
- Project Teams are identified
- Session One: Kickoff Meeting is scheduled

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Performance Matters Assessment & Analytics

Standard Statement of Work

Planning

PowerSchool Responsibilities

- Conduct Session One: Kickoff Meeting
- Provide best practice recommendations on roles, resources, and milestones
- Update the Project Plan to reflect anticipated implementation timeline and assigned resources
- Identify tentative dates for training
- Schedule regular project status update sessions

Customer Responsibilities

- Attend Session One: Kickoff Meeting
- Partner with PowerSchool resources to establish implementation timeline and business needs
- Partner with PowerSchool resources to establish tentative training dates
- Review provided PowerSchool documents post-Kickoff Meeting
- Manage business process change

Completion Criteria

This activity will be considered complete when:

- Session One: Kickoff Meeting is completed
- The Project Plan is revised and updated
- Authentication document is completed and delivered

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Performance Matters Assessment & Analytics

Standard Statement of Work

Authentication Services

As part of these services, PowerSchool will assist the customer to configure Single Sign On (SSO) for the PowerSchool product(s) undergoing implementation under the scope of this statement of work. Additionally, PowerSchool will assist with the enablement of the PowerSchool AppSwitcher for any other live PowerSchool product(s) (i.e. already implemented) where AppSwitcher is supported. This will be a one-time setup for which the PowerSchool implementation team will assist with the setup and configuration of the authentication services for live product(s), and the currently implemented product(s).

PowerSchool Responsibilities

- Update user accounts to ensure matching between systems
- Configure SSO
- Configure AppSwitcher with current and new PowerSchool products

Customer Responsibilities

- Identify and enable the Identity Provider (IDP) for setting up of SSO
- Test the setup of Authentication services and AppSwitcher

Completion Criteria

- Customer signs the final checklist that Authentication Services are complete

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Performance Matters Assessment & Analytics

Standard Statement of Work

Executing

During the Executing phase of the implementation project, PowerSchool will partner with the customer to configure and set up the solution, dictated by the package and services purchased:

Assessment & Analytics Standard Package | 12-Week Implementation

- Analytics (Baseball Card, Scoreboard, My Dashboard)
- Assessment (OLA, SIA)
- Comprehensive Data Imports
 - Core Files (student, teacher, course, schedule, school)
 - Grades, Attendance (daily and/or period), Discipline
- State assessment measures data imports (including up to three years of historical data)
- Partner assessment measures data imports
 - iReady
 - STAR
- Three supported third-party assessment measures data imports (including up to three years of historical data)
- Integrations (as applicable)
 - PowerSchool SIS Gradebook Writeback
 - eSchoolPLUS Teacher Access Center Writeback
 - Schoology
 - Kickboard
- Interventions & Early Warning System (EWS)
- Staff & Student SSO (SAML)
- Training: 5 participants, 3 days

Throughout the implementation project, PowerSchool will schedule and conduct regularly recurring working sessions, roughly following the below guidelines.

Please note: this is a tentative outline of each project session, and is subject to change based on timeline requirements):



Performance Matters Assessment & Analytics

Standard Statement of Work

| Session | Topics |
|--|--|
| Planning | |
| Session 1: Kickoff Meeting | Review Implementation Process, Deliverables, Expectations, Project Plan Capture answers to Discovery Questions |
| Executing | |
| Session 2: Core Data | Pull & Schedule Core Files (Student, Teacher, Course, Schedule, School) Pull & Schedule Grades, Attendance (daily and/or period), Discipline Review requirements and layouts for assessment files |
| Session 3: Assessment Data Review | Address outstanding questions related to core data imports Verify completion of core data import and signoff on each type Review color cuts for grades and assessment data requirements Review imported assessment data |
| Session 4: Settings and Permissions | Review imported assessment data and signoff on each assessment type Review and configure settings and permissions |
| Session 5: Student Login, Custom User Files | Review Student Login and Custom User files Review scanner setup (if applicable) |
| Session 6: Custom Filter, Student Portal | Discuss process for updating non-staff users Review Custom Filter File Review Student Portal Review and schedule training |
| Session 7: Early Warning System (EWS) | Review and configure EWS Confirm EWS configuration completed |
| Session 8: Project Review | Ensure any outstanding items are addressed Introduce project closure process and next steps |
| Monitoring | |
| Session 9: Admin Walkthrough | Review solution end-to-end Discuss next steps and roll-out plan Review and complete Confirmation of Deliverables document |
| Session 10: Transition to Support | Review methods for contacting Support Introduce next steps and complete implementation project |

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Performance Matters Assessment & Analytics

Standard Statement of Work

PowerSchool Responsibilities

Project Management

- Schedule and conduct regularly recurring remote working sessions
- Maintain project plan with updated assignments and due dates
- Provide status updates and meeting notes to all project team members
- Ensure timely completion of milestones and maintain adherence to project timeline
- Partner with customer to coordinate training and product rollout

System Configuration & Data Imports

- Provision production site and configure features and permissions
- Collaborate with customer to pull and schedule core data and grades, attendance, and discipline
- Collaborate with customer to import and validate assessment data using provided templates
- Collaborate with customer to ensure solution is configured appropriately

Consulting

- Offer consultative services adhering to best practices
- Partner with customer to coordinate training and product rollout

Customer Responsibilities

- Participate in regularly recurring remote working sessions
- Track completion of assigned tasks and determined due dates in project plan
- Ensure timely completion of deliverables and milestones while maintaining adherence to project timeline
- Collaborate with PowerSchool to pull and schedule core data and grades, attendance, and discipline
- Extract assessment data from existing system(s) and provide in the requested format through SFTP account
- Collaborate with PowerSchool to import and validate assessment data using provided templates
- Review and verify accuracy of imported data
- Collaborate with PowerSchool to ensure solution is configured appropriately
- Manage customer process change throughout the project
- Review and verify solution configuration throughout the duration of the project
- Provide signoff on specified milestones to confirm completion throughout project
- Collaborate with PowerSchool for consultation and best practices

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Performance Matters Assessment & Analytics

Standard Statement of Work

Completion Criteria

This activity will be considered complete when:

- Core data has been pulled, scheduled, and verified
- Assessment data has been imported and validated
- Consultation services have been provided to ensure best practices and effective adoption
- Customer has provided signoff on project milestones

Monitoring

PowerSchool Responsibilities

- Provide guidance for standard user acceptance testing procedures
- Collaborate with customer to schedule purchased training session(s)
- Collaborate with customer for consultation and best practices

Customer Responsibilities

- Complete standard user acceptance testing procedures
- Collaborate with PowerSchool to schedule purchased training session(s)
- Collaborate with PowerSchool for consultation and best practices
- Manage business process change throughout the project

Completion Criteria

This activity will be considered complete when:

- Customer has completed standard user acceptance testing
- Customer has scheduled and coordinated training sessions(s)

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Performance Matters Assessment & Analytics

Standard Statement of Work

Closing

PowerSchool Responsibilities

- Review and verify completed project deliverables to finalize completion of project scope
- Introduce customer to Support contact methods
- Provide Confirmation of Deliverables document to customer for approval
- Provide Customer Satisfaction Survey

Customer Responsibilities

- Review and verify completed project deliverables to finalize completion of project scope
- Review Support contact methods and understand that Support will be the primary contact at project completion
- Review Confirmation of Deliverables document and provide approval
- Complete Customer Satisfaction Survey

Completion Criteria

This activity will be considered complete when:

- Customer provides approval of Confirmation of Deliverables document

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