

Quote for SysAid ITSM/ESM

For: Boone County Schools

Order includes:	Total Per Annum
SysAid (Cloud or On-Premise Deployment Options)	
✓ 12 Administrators	
✓ Unlimited ([∞]) Self-Service Portal Users	
 ✓ ITIL Package - Incident Management - Request Management - Change Management - Problem Management - Knowledge Management 	\$7,930 (USD)
✓ Workflow Designer	
✓ Service Desk Automation	
✓ SLA Management	
✓ 10,000 Networked Assets	
✓ CMDB - Unlimited Cl's (Inventory Management)	
✓ CMDB Relationship Map	
✓ Network Discovery	
✓ Software License Management	
✓ Advanced Reporting and Dashboards	
✓ Password Services	
✓ Remote Control (Ultra VNC embedded)	
✓ My Desktop channel	
✓ Tasks & Projects	
✓ Integration Capabilities (Marketplace and Open API)	
✓ Configuration Capabilities (codeless solution)	
✓ Implementation Support	
✓ Training	
✓ FREE SysAid Bootcamp (Jan 2021)	
✓ Dedicated resource to the success of Boone County Schools post-live	
✓ Support and Maintenance	

Line Item Details	Units	Duration	Price
SysAid (Cloud, Annual) Full Package – 12 Administrators, 10,000 Networked Assets	1	12	\$7,930
Total (USD):		12	\$7,930

Terms of Payment and Service:

- 1. All prices are quoted in USD.
- 2. As SysAid is an international company, we do not charge VAT on our software. Depending on your chosen payment method, VAT may be applied by the payment processor as required by local law.
- 3. Delayed Payment Terms: The invoice must be paid within 60 days from the date of order submission.
- 4. Payment by credit card, check, wire transfer, and company PO's are all accepted.
- 5. This offer is valid until the 31st of December 2020.
- 6. Multi-year contract terms:
 - a. Your agreement with SysAid covers a contract term of 3 years. The prices indicated in this document represent the annual fee that must be paid no later than the annual software expiration date. This price includes a promotional end of year discount and non-profit discount.
 - b. Any change to the license configuration throughout the contract may affect the annual fee.
 - c. The above-stated discount is not applicable to upgrades throughout any contract year. The upgrade fee will be prorated to cover the period from purchase until the end of the current annual expiration date.

IN WITNESS WHEREOF, the parties hereto, through their duly authorized officers, have executed the terms of service and payment of this quote as of the dates designated below.

Boone County Schools	SysAid Technologies, Ltd
By:	By:
Name:	Name:
Title:	Title: