

Singer



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Quote # 922990  
Quote Prepared: 12/07/2020  
Quote Expires: 03/07/2021

Prepared For: Kristen Singer  
State: Kentucky  
District: BOONE CO  
School: FLORENCE ELEMENTARY SCHOOL

### QUOTE

Qty	Description	Notes	List Price	Disc Price	Amount
1	ESGI 12-Month License (max. 35 students)	Renewal for 2020/2021 school year	\$225.00	\$199.00	\$199.00
				Total	\$199.00

### ORDER FORM

Complete all required information below and send this form with your PO or check.

Purchase Order  
support@esgisoftware.com  
Fax: 866-925-3450

Personal or School Check  
ESGI, LLC  
PO Box 938, Elkhart, IN 46515

After processing, an Activation Code will be sent to the contact for distribution to teachers.

ACTIVATION CODE CONTACT (\*Required)

ACCOUNTS PAYABLE CONTACT (\*Required)

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Email: \_\_\_\_\_

If your order includes extra students, please provide the teacher name(s) and number of students so we can update the accounts.

Teacher Name	# of Students	Teacher Name	# of Students
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Other Information:

Marking Period for the current school year (circle one): Semester Trimester Quarters Other

Marking Period	End Date [MM/DD/YY]	Marking Period	End Date [MM/DD/YY]
First	__ / __ / __	Sixth (if applicable)	__ / __ / __
Second	__ / __ / __	Seventh (if applicable)	__ / __ / __
Third (if applicable)	__ / __ / __	Eighth (if applicable)	__ / __ / __
Fourth (if applicable)	__ / __ / __	Ninth (if applicable)	__ / __ / __
Fifth (if applicable)	__ / __ / __		

# ESGI, LLC PRIVACY POLICY

LAST UPDATED: SEPTEMBER 11, 2020.

ESGI, LLC ("ESGI," "WE," "OUR," OR "US") VALUES THE PRIVACY OF INDIVIDUALS WHO USE THE ESGI WEBSITE, MOBILE APPLICATION, AND RELATED SERVICES (COLLECTIVELY, THE "SERVICE"). THIS PRIVACY POLICY (THE "POLICY") DESCRIBES THE INFORMATION WE GATHER FROM VISITORS, USERS, AND OTHERS WHO ACCESS OR USE THE SERVICE ("USERS" OR "YOU"), HOW WE USE AND DISCLOSE SUCH INFORMATION, AND THE STEPS WE TAKE TO PROTECT SUCH INFORMATION. BY USING THE SERVICE, YOU CONSENT TO THE PRIVACY PRACTICES DESCRIBED IN THIS POLICY.

THIS POLICY IS INCORPORATED INTO AND SUBJECT TO THE ESGI TERMS OF USE (/ESGI-AGREEMENT). CAPITALIZED TERMS USED BUT NOT DEFINED IN THIS POLICY HAVE THE MEANING GIVEN TO THEM IN THE TERMS OF USE.

## 1. INFORMATION WE COLLECT

### *PERSONAL INFORMATION*

WHILE USING THE SERVICE, WE ASK YOU TO PROVIDE US WITH CERTAIN PERSONALLY IDENTIFIABLE INFORMATION THAT CAN BE USED TO CONTACT OR IDENTIFY YOU ("PERSONAL INFORMATION"). PERSONAL INFORMATION MAY INCLUDE YOUR NAME, EMAIL ADDRESS, MAILING ADDRESS, TELEPHONE NUMBER, OTHER CONTACT INFORMATION, INFORMATION ABOUT A SUBSCRIBER TO THE SERVICE (SUCH AS A SCHOOL, DISTRICT, OR EDUCATIONAL ORGANIZATION, EACH, A "SUBSCRIBER"), AND STUDENT INFORMATION. YOU MAY PROVIDE US WITH PERSONAL INFORMATION WHEN YOU REGISTER FOR AN ACCOUNT, USE THE SERVICE, MAKE A PURCHASE ON THE SERVICE, CONTACT CUSTOMER SUPPORT, OR OTHERWISE COMMUNICATE WITH US.

### *USAGE INFORMATION*

WE COLLECT INFORMATION ABOUT HOW YOU ACCESS AND INTERACT WITH THE SERVICE, SUCH AS DEVICE TYPE, IP ADDRESS, OPERATING SYSTEM, BROWSER TYPE, ADDRESS OF A REFERRING WEBSITE, ACTIVITY ON OUR WEBSITE, DEVICE ID, ACCESS DATES AND TIMES, AND OTHER SYSTEM ACTIVITY. WE MAY COLLECT THIS INFORMATION BY AUTOMATED MEANS

ACCEPT

USING TECHNOLOGIES SUCH AS COOKIES, WEB BEACONS, PIXELS, BROWSER ANALYSIS TOOLS, SERVER LOGS, AND MOBILE IDENTIFIERS. WE MAY USE SUCH USAGE INFORMATION TO, FOR EXAMPLE, BETTER UNDERSTAND WEBSITE TRAFFIC PATTERNS AND TO OPTIMIZE OUR USERS' EXPERIENCE. WE TRACK USERS' USE OF THE SERVICE, BUT WE DO NOT TRACK USERS ACROSS THIRD-PARTY WEBSITES. WE DO NOT PROCESS OR RESPOND TO WEB BROWSERS' "DO NOT TRACK" SIGNALS OR OTHER SIMILAR TRANSMISSIONS THAT INDICATE A REQUEST TO DISABLE ONLINE TRACKING OF USERS WHO VISIT OR USE THE SERVICE.

*THIRD-PARTY COOKIES*

THIRD PARTIES MAY ALSO USE COOKIES, WEB BEACONS, OR OTHER DEVICES TO COLLECT INFORMATION WHEN YOU USE THE SERVICE. WE DO NOT CONTROL ANY COOKIES OR OTHER DATA COLLECTION TOOLS THAT MAY BE PLACED ON THE SERVICE BY A THIRD PARTY, AND THIS POLICY DOES NOT COVER THE USE OF SUCH COOKIES AND/OR OTHER DATA COLLECTION TOOLS BY ANY THIRD PARTY. WE ENCOURAGE YOU TO READ THE PRIVACY POLICIES OF SUCH THIRD PARTIES TO FIND OUT MORE ABOUT THE INFORMATION THAT MAY BE COLLECTED BY THEM AND THE CHOICES YOU HAVE REGARDING THE COLLECTION, USE, AND SHARING OF SUCH INFORMATION. YOU MAY BE ABLE TO "OPT OUT" OF THE COLLECTION OF INFORMATION THROUGH COOKIES OR OTHER TRACKING TECHNOLOGY BY ACTIVELY MANAGING THE SETTINGS ON YOUR BROWSER OR MOBILE DEVICE. HOWEVER, PLEASE NOTE THAT DOING SO MAY NEGATIVELY IMPACT YOUR EXPERIENCE USING THE SERVICE, AS SOME FEATURES MAY NOT WORK PROPERLY. DEPENDING ON YOUR MOBILE DEVICE AND OPERATING SYSTEM, YOU MAY NOT BE ABLE TO DELETE OR BLOCK ALL COOKIES.

**2. HOW WE USE YOUR INFORMATION**

*PROVIDE, MAINTAIN, AND IMPROVE THE SERVICE*

WE MAY USE YOUR INFORMATION TO:

- PROVIDE CUSTOMER SERVICE
- SEND YOU CONFIRMATIONS, UPDATES, SECURITY ALERTS, AND SUPPORT AND ADMINISTRATIVE MESSAGES

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- TROUBLESHOOT AND PROTECT AGAINST ERRORS
- PERSONALIZE AND IMPROVE THE SERVICE

- MONITOR AND ANALYZE USAGE AND TRENDS AND OTHERWISE MEASURE THE EFFECTIVENESS OF THE SERVICE
- DEVELOP NEW FEATURES

### *SHARING YOUR INFORMATION*

WE ONLY SHARE PERSONAL INFORMATION IN A FEW LIMITED CIRCUMSTANCES AS SET FORTH BELOW. WE DO NOT RENT OR SELL INFORMATION FOR MARKETING PURPOSES, AND WE WILL NEVER SHARE OR SELL PERSONAL INFORMATION OF STUDENTS ("STUDENT DATA") WITH THIRD PARTIES FOR MARKETING PURPOSES. IF YOU USE THE SERVICE, YOU ARE AUTHORIZING US TO SHARE INFORMATION:

- THAT YOU OR SUBSCRIBER DIRECT US TO DISCLOSE TO OTHERS
- WITH OUR BUSINESS PARTNERS, VENDORS, AND CONSULTANTS WHO PERFORM SERVICES ON OUR BEHALF OR WHO HELP US PROVIDE OUR SERVICE, SUCH AS ACCOUNTING, MANAGERIAL, TECHNICAL, MARKETING, OR ANALYTIC SERVICES, PROVIDED THAT THEY ARE SUBJECT TO CONFIDENTIALITY AND SECURITY OBLIGATIONS
- IF REQUIRED TO DO SO BY LAW OR IN THE GOOD-FAITH BELIEF THAT SUCH ACTION IS NECESSARY TO COMPLY WITH LOCAL, STATE, OR FEDERAL LAWS, OR TO RESPOND TO A COURT ORDER, JUDICIAL, OR OTHER GOVERNMENTAL SUBPOENA OR WARRANT, OR IN THE EVENT OF BANKRUPTCY PROCEEDINGS
- IF WE BELIEVE IN GOOD FAITH THAT DOING SO IS REASONABLY NECESSARY OR APPROPRIATE TO PROTECT THE RIGHTS, PROPERTY, OR SAFETY OF ESGI, OUR USERS, OUR EMPLOYEES, COPYRIGHT OWNERS, THIRD PARTIES, OR THE PUBLIC, INCLUDING TO PROTECT ESGI OR OUR USERS FROM FRAUDULENT, ABUSIVE, INAPPROPRIATE, OR UNLAWFUL USE OF OUR SERVICE
- TO ENFORCE OR APPLY THIS POLICY, OUR TERMS OF USE, OR OUR OTHER POLICIES OR AGREEMENTS
- IN CONNECTION WITH ANY MERGER, SALE OF COMPANY ASSETS, FINANCING OR ACQUISITION, OR IN ANY OTHER SITUATION WHERE INFORMATION MAY BE DISCLOSED OR TRANSFERRED AS ONE OF THE BUSINESS ASSETS OF ESGI, PROVIDED IF THE RIGHTS AND OBLIGATIONS WITH RESPECT TO YOUR PERSONAL INFORMATION ARE ASSIGNED TO A THIRD-PARTY SUCCESSOR-IN-INTEREST, THE SUCCESSOR WILL BE BOUND, WITH RESPECT TO YOUR PERSONAL INFORMATION, BY THE TERMS OF THE THEN-APPLICABLE PRIVACY POLICY OR WILL ADOPT A PRIVACY POLICY THAT IS SUBSTANTIALLY SIMILAR IN ALL MATERIAL RESPECTS WITH SUCH PRIVACY POLICY

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- IN AN AGGREGATED AND/OR ANONYMOUS FORM THAT DOES NOT REASONABLY IDENTIFY A USER OR SUBSCRIBER

#### *LINKS TO THIRD-PARTY SITES AND SERVICES*

THE SERVICE MAY CONTAIN LINKS TO OTHER WEBSITES. WE EXERCISE COMMERCIALY REASONABLE EFFORTS TO ONLY LINK TO THE WEBSITES AND SERVICES OF REPUTABLE THIRD PARTIES WHO POST A PRIVACY POLICY GOVERNING THEIR PROCESSING OF PERSONAL INFORMATION THAT ALIGNS WITH THIS POLICY. HOWEVER, WE ARE NOT RESPONSIBLE FOR THE PRACTICES EMPLOYED BY WEBSITES OR SERVICES LINKED TO OR FROM THE SERVICE, NOR THE INFORMATION OR CONTENT PROVIDED TO OR CONTAINED THEREIN. PLEASE REMEMBER THAT WHEN YOU USE A LINK TO GO FROM THE SERVICE TO ANOTHER WEBSITE, OUR PRIVACY POLICY DOES NOT APPLY TO THOSE THIRD-PARTY WEBSITES OR SERVICES. YOUR BROWSING AND INTERACTION ON ANY THIRD-PARTY WEBSITE OR SERVICE, INCLUDING THOSE THAT HAVE A LINK ON OUR SERVICE, ARE SUBJECT TO THAT THIRD PARTY'S RULES AND POLICIES. PLEASE READ THOSE RULES AND POLICIES BEFORE PROCEEDING.

### **3. HOW WE PROTECT YOUR INFORMATION**

WE TAKE MEASURES DESIGNED TO PROTECT YOUR INFORMATION IN AN EFFORT TO PREVENT LOSS, MISUSE, UNAUTHORIZED ACCESS, DISCLOSURE, ALTERATION, AND DESTRUCTION. PLEASE BE AWARE, HOWEVER, THAT DESPITE OUR EFFORTS, NO SECURITY MEASURES ARE PERFECT OR IMPENETRABLE, AND NO METHOD OF DATA TRANSMISSION CAN BE GUARANTEED AGAINST ANY INTERCEPTION OR OTHER TYPE OF MISUSE. TO PROTECT THE CONFIDENTIALITY OF INFORMATION MAINTAINED IN YOUR ACCOUNT, YOU MUST KEEP YOUR PASSWORD CONFIDENTIAL AND NOT DISCLOSE IT TO ANY OTHER PERSON. YOU ARE RESPONSIBLE FOR ALL USES OF THE SERVICE BY ANY PERSON USING YOUR PASSWORD. PLEASE ADVISE US IMMEDIATELY IF YOU BELIEVE YOUR PASSWORD HAS BEEN MISUSED. IF THERE IS ANY DISCLOSURE OR ACCESS TO ANY STUDENT DATA BY AN UNAUTHORIZED PARTY, WE WILL PROMPTLY NOTIFY THE AFFECTED SUBSCRIBER AND WILL USE REASONABLE EFFORTS TO COOPERATE WITH THEIR INVESTIGATION OF THE INCIDENT.

### **4. LEGAL COMPLIANCE AND PRIVACY RIGHTS**

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WE COMPLY WITH THE FOLLOWING LAWS CONCERNING THE PROTECTION OF STUDENT DATA, INCLUDING EDUCATIONAL RECORDS: FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT

("FERPA"), CHILDREN'S ONLINE PRIVACY PROTECTION ACT ("COPPA"), PROTECTION OF PUPIL RIGHTS AMENDMENT, AND STUDENT ONLINE PERSONAL INFORMATION PROTECTION ACT. WE WILL BE CONSIDERED A SCHOOL OFFICIAL AS THAT TERM IS USED IN FERPA. AS TO COPPA OR ANY STATE LAW REQUIRING CONSENT OR AUTHORIZATION FROM A PARENT OR GUARDIAN FOR STUDENT DATA COLLECTION OR USE, THE PARENT, GUARDIAN, TEACHER, OR SUBSCRIBER IS RESPONSIBLE FOR FULFILLING ANY APPLICABLE CONSENT REQUIREMENT.

### CCPA

CALIFORNIA LAW REQUIRES US TO DISCLOSE CERTAIN INFORMATION REGARDING THE CATEGORIES OF PERSONAL INFORMATION WE COLLECT. FOR PURPOSES OF THIS SECTION, "PERSONAL INFORMATION" HAS THE MEANING PROVIDED BY THE CALIFORNIA CONSUMER PRIVACY ACT (THE "CCPA") AND DOES NOT INCLUDE INFORMATION THAT IS PUBLICLY AVAILABLE, DEIDENTIFIED, OR AGGREGATED, OR THAT IS EXCLUDED FROM THE CCPA'S SCOPE, SUCH AS PERSONAL INFORMATION COVERED BY CERTAIN SECTOR-SPECIFIC PRIVACY LAWS. UNDER THE CCPA, WE COLLECT, RETAIN, USE, AND DISCLOSE STUDENT DATA AS A SERVICE PROVIDER TO OUR CUSTOMERS. FOR INFORMATION ABOUT OUR PRACTICES WITH REGARD TO STUDENT DATA OR ANY OTHER PERSONAL INFORMATION WE PROCESS AS A SERVICE PROVIDER, PLEASE SEE THE SECTION "HOW WE USE YOUR INFORMATION (/PRIVACY-POLICY#HOW-TO-USE)." IF YOU HAVE A QUESTION OR WOULD LIKE TO EXERCISE YOUR CALIFORNIA CONSUMER RIGHTS TO KNOWLEDGE, ACCESS, OR DELETION, PLEASE CONTACT YOUR SUBSCRIBER DIRECTLY.

WE COLLECT PERSONAL INFORMATION FROM AND ABOUT YOU FOR A VARIETY OF PURPOSES. FOR EXAMPLE, WE USE PERSONAL INFORMATION TO RESPOND TO YOUR REQUESTS, ENGAGE WITH YOU AS A CUSTOMER, AND PROVIDE OUR SERVICE TO YOU; TO MONITOR, IMPROVE, AND DEVELOP THE SERVICE; TO PROTECT THE SECURITY AND INTEGRITY OF OUR BUSINESS; COMPLY WITH LEGAL REQUIREMENTS AND OBLIGATIONS; FOR OUR BUSINESS AND OPERATIONAL PURPOSES; AND AS OTHERWISE PERMITTED OR REQUIRED BY LAW. THE TYPE OF PERSONAL INFORMATION WE COLLECT WILL DEPEND ON HOW YOU ENGAGE WITH US (E.G., AS A CUSTOMER OR POTENTIAL CUSTOMER OR AS A WEBSITE VISITOR). WE COLLECT INFORMATION DIRECTLY FROM YOU, FROM OUR BUSINESS PARTNERS AND AFFILIATES, FROM YOUR BROWSER OR DEVICE WHEN YOU VISIT OUR WEBSITE, OR FROM THIRD PARTIES THAT customize your browsing experience. To find out more about the cookies we use, see our Privacy Policy (<https://www.esgisoftware.com/privacy-policy>).

OF PERSONAL INFORMATION:

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- IDENTIFIERS, SUCH AS YOUR NAME, ADDRESS, PHONE NUMBER, EMAIL ADDRESS, OR OTHER SIMILAR IDENTIFIERS
- CALIFORNIA CUSTOMER RECORDS, SUCH AS PAYMENT INFORMATION
- COMMERCIAL INFORMATION, SUCH AS A HISTORY OF PURCHASES, OBTAINED OR CONSIDERED
- INTERNET/NETWORK INFORMATION, SUCH AS DEVICE INFORMATION, LOGS, AND ANALYTICS DATA
- GEOLOCATION DATA, SUCH AS PRECISE LOCATION DATA FROM YOUR DEVICE OR GENERATED BASED ON YOUR IP ADDRESS
- INFERENCES ABOUT YOUR INTERESTS AND PREFERENCES

WE SHARE PERSONAL INFORMATION WITH THIRD PARTIES FOR BUSINESS PURPOSES. THE CATEGORIES OF THIRD PARTIES TO WHOM WE DISCLOSE YOUR PERSONAL INFORMATION MAY INCLUDE OUR SERVICE PROVIDERS AND ADVISORS, VENDORS WHO ASSIST US WITH MARKETING AND ADVERTISING OUR SERVICES, ANALYTICS PROVIDERS, AND THIRD PARTIES WITH YOUR CONSENT OR DIRECTION OR WITH WHOM YOU INTERACT THROUGH THE SERVICE. WHEN WE DISCLOSE YOUR PERSONAL INFORMATION TO OUR SERVICE PROVIDERS, VENDORS, OR OTHER THIRD PARTIES THAT PROCESS THE INFORMATION ON OUR BEHALF, WE HAVE ENTERED INTO A WRITTEN CONTRACT WITH THEM TO PROTECT YOUR PERSONAL INFORMATION, AND WE WILL REMAIN LIABLE FOR ANY BREACH OF THIS POLICY THAT IS CAUSED BY THE ACTS OR OMISSIONS OF OUR SERVICE PROVIDERS. WE DO NOT SELL YOUR PERSONAL INFORMATION FOR MONETARY OR OTHER VALUABLE CONSIDERATION.

AS A CALIFORNIA RESIDENT, YOU MAY BE ABLE TO EXERCISE THE FOLLOWING RIGHTS UPON VERIFICATION OF YOUR IDENTITY:

- THE RIGHT TO KNOW WHAT PERSONAL INFORMATION WE HAVE ABOUT YOU, WHERE THAT PERSONAL INFORMATION CAME FROM, AND HOW IT IS USED
- THE RIGHT TO KNOW WHETHER YOUR PERSONAL INFORMATION IS SOLD OR DISCLOSED AND TO WHOM
- THE RIGHT TO OPT-OUT OF THE SALE OR DISCLOSURE OF YOUR PERSONAL

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- THE RIGHT TO HAVE YOUR PERSONAL INFORMATION DELETED
- THE RIGHT TO BE FREE OF DISCRIMINATION FOR EXERCISING THESE RIGHTS

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HOWEVER, PLEASE NOTE THAT IF THE EXERCISE OF THESE RIGHTS LIMITS OUR ABILITY TO PROCESS PERSONAL INFORMATION (SUCH AS IN THE CASE OF A DELETION REQUEST), WE MAY NO LONGER BE ABLE TO PROVIDE YOU THE SERVICE OR ENGAGE WITH YOU IN THE SAME MANNER. TO REQUEST TO EXERCISE YOUR RIGHTS UNDER THE CCPA, PLEASE CONTACT US AT [SUPPORT@ESGISOFTWARE.COM](mailto:SUPPORT@ESGISOFTWARE.COM) ([MAILTO:SUPPORT@ESGISOFTWARE.COM](mailto:SUPPORT@ESGISOFTWARE.COM)).

#### *NY PARENTS' BILL OF RIGHTS*

THE NEW YORK PARENTS' BILL OF RIGHTS FOR DATA PRIVACY AND SECURITY (THE "PRIVACY BILL OF RIGHTS") ADDRESSES THE RELATIONSHIP BETWEEN SCHOOLS AND THEIR THIRD-PARTY CONTRACTORS, IN ADDITION TO THE SCHOOLS' RELATIONSHIPS WITH PARENTS. THE ONLY ELEMENTS OF THE PRIVACY BILL OF RIGHTS THAT ARE INCORPORATED HEREIN ARE THOSE PROVISIONS DIRECTED TO THIRD-PARTY CONTRACTORS ("CONTRACTOR PRIVACY PROVISIONS"). WE AGREE TO COMPLY WITH THE CONTRACTOR PRIVACY PROVISIONS FOR SCHOOLS IN THE STATE OF NEW YORK. IN THE EVENT OF A DIRECT CONFLICT BETWEEN THIS POLICY AND THE CONTRACTOR PRIVACY PROVISIONS, THE CONTRACTOR PRIVACY PROVISIONS WILL CONTROL. THE FULL EXTENT OF THE PRIVACY BILL OF RIGHTS IS AVAILABLE AT [HTTP://WWW.NYSED.GOV/DATA-PRIVACY-SECURITY/BILL-RIGHTS-DATA-PRIVACY-AND-SECURITY-PARENTS-BILL-RIGHTS](http://WWW.NYSED.GOV/DATA-PRIVACY-SECURITY/BILL-RIGHTS-DATA-PRIVACY-AND-SECURITY-PARENTS-BILL-RIGHTS) ([HTTP://WWW.NYSED.GOV/DATA-PRIVACY-SECURITY/BILL-RIGHTS-DATA-PRIVACY-AND-SECURITY-PARENTS-BILL-RIGHTS](http://WWW.NYSED.GOV/DATA-PRIVACY-SECURITY/BILL-RIGHTS-DATA-PRIVACY-AND-SECURITY-PARENTS-BILL-RIGHTS)).

#### *INTERNATIONAL PRIVACY RIGHTS*

ANY INFORMATION COLLECTED THROUGH THE SERVICE IS STORED AND PROCESSED IN THE UNITED STATES. IF YOU USE OUR SERVICE OUTSIDE OF THE UNITED STATES, YOU CONSENT TO HAVE YOUR DATA TRANSFERRED TO THE UNITED STATES. WE ARE COMMITTED TO PROTECTING THE PRIVACY AND CONFIDENTIALITY OF PERSONALLY IDENTIFIABLE INFORMATION WHEN IT IS TRANSFERRED. IF YOU RESIDE OR ARE LOCATED WITHIN THE EU, SWITZERLAND, OR THE UK AND SUCH TRANSFERS OCCUR, WE TAKE APPROPRIATE STEPS IN AN EFFORT TO PROVIDE THE SAME LEVEL OF PROTECTION FOR THE PROCESSING CARRIED OUT IN ANY SUCH COUNTRIES AS YOU WOULD HAVE WITHIN THE EU, SWITZERLAND, OR THE UK TO THE EXTENT FEASIBLE UNDER APPLICABLE LAW.

~~5. CHILDREN'S PRIVACY~~ cookies which are used to collect information in order to improve and customize your browsing experience. To find out more about the cookies we use, see our [Privacy Policy \(http://www.esgi.com/privacy-policy\)](#) CHILDREN UNDER THE AGE OF 16 UNLESS AND UNTIL SUBSCRIBER HAS OBTAINED APPROPRIATE PARENTAL CONSENT FOR THE STUDENT TO USE THE SERVICE. PLEASE CONTACT US AT



SUPPORT@ESGISOFTWARE.COM (MAILTO:SUPPORT@ESGISOFTWARE.COM) IF YOU BELIEVE WE HAVE INADVERTENTLY COLLECTED PERSONAL INFORMATION OF A CHILD UNDER 16 WITHOUT PROPER CONSENT SO THAT WE MAY DELETE SUCH DATA AS SOON AS POSSIBLE.

## 6. YOUR CHOICES AND OPTING OUT

STUDENT DATA IS PROVIDED AND CONTROLLED BY SUBSCRIBER. IF YOU HAVE ANY QUESTIONS ABOUT REVIEWING, MODIFYING, OR DELETING STUDENT DATA, PLEASE CONTACT SUBSCRIBER DIRECTLY. FOLLOWING TERMINATION OR DEACTIVATION OF YOUR ACCOUNT, WE MAY RETAIN PROFILE INFORMATION AND CONTENT FOR A COMMERCIALLY REASONABLE TIME FOR BACKUP, ARCHIVAL, OR AUDIT PURPOSES, BUT ANY AND ALL STUDENT DATA ASSOCIATED WITH THE ACCOUNT WILL BE PROMPTLY DELETED. YOU MAY "OPT OUT" OF RECEIVING MARKETING OR PROMOTIONAL EMAILS FROM US BY FOLLOWING THE INSTRUCTIONS IN THOSE EMAILS. IF YOU OPT OUT, WE MAY STILL SEND YOU NON-PROMOTIONAL EMAILS, SUCH AS EMAILS ABOUT YOUR ACCOUNT OR OUR ONGOING BUSINESS RELATIONS.

## 7. CHANGES AND UPDATES TO THE POLICY

WE RESERVE THE RIGHT TO CHANGE THE PROVISIONS OF THIS POLICY AT ANY TIME, IN WHICH CASE WE WILL NOTIFY YOU THROUGH THE SERVICE AND ASK FOR YOUR CONSENT TO ANY MATERIAL CHANGES. PLEASE REVISIT THIS PAGE PERIODICALLY TO STAY AWARE OF ANY CHANGES AS WELL. YOUR ACCEPTANCE OF THE NEW POLICY AND CONTINUED USE OF THE SERVICE INDICATES THAT YOU HAVE READ, UNDERSTOOD, AND AGREED TO THE UPDATED VERSION OF THIS POLICY.

## 8. CONTACT

PLEASE CONTACT US WITH ANY QUESTIONS REGARDING THIS POLICY AT SUPPORT@ESGISOFTWARE.COM (MAILTO:SUPPORT@ESGISOFTWARE.COM).

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# ESGI, LLC Terms of Use

Last updated: November 6th, 2020.

By entering into these Terms of Use (the "Terms") with ESGI, LLC ("ESGI"), and/or by accessing or using the ESGI website, mobile application, and related services (collectively, the "Service"), you expressly acknowledge that you have read, understood, and agree to be bound by these Terms. These Terms apply to all visitors, users, and others who access or use the Service (each, a "Customer"). If you are agreeing to these Terms on behalf of an organization or entity (such as a school, district, or educational organization, each, a "Licensee"), you represent and warrant that you are authorized to agree to these Terms on behalf of the Licensee and to bind them to these Terms (in which case, references to "Customer" in these Terms refer to such Licensee). For good and valuable consideration, the receipt of which is acknowledged by each party, the parties agree as follows:

## 1. Definitions.

"Customer Content" means any information, data, images, and other content, in any form or medium, that is submitted by or collected from or on behalf of Customer through the Service, but excluding the Usage Data.

"Documentation" means the documentation that ESGI makes generally available to its customers in any form related to the Service.

"Effective Date" means the effective date of these Terms, which shall be the earlier of Customer's acceptance of these Terms or its access to or use of the Service.

"Fees" means the subscription fees for the Service.

"Intellectual Property Rights" means all patent, copyright, trademark, trade secret, rights in know-how, business domain names, designs, and other proprietary and intellectual property rights customize your browsing experience. To find out more about the cookies we use, see our Privacy Policy (<https://www.esgisoftware.com/privacy-policy>).

"Marks" means a party's name, logo, and trademark.

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“Reports” means the tangible reports generated by Customer’s use of the Service.

“Service Term” is defined in Section 10.1 below.

“Third-Party Service” means any products or services provided by third parties that may be integrated with or accessed through the Service.

“Usage Data” means any anonymized and aggregated data that is derived from the processing of Customer Content or the access or use of the Service by or on behalf of Customer, that in no way identifies or refers to Customer, User, or students, and any statistical or other analysis, information, or data based on or derived from the foregoing.

“User” means Customer’s employees, independent contractors, or other third parties who are authorized by Customer to access and use the Service under the rights granted to Customer in these Terms

## 2. The Service.

2.1 Provision of the Service. During the Service Term and subject to the terms and conditions of these Terms: (i) Customer may access and use the Service pursuant to these Terms; and (ii) ESGI hereby grants to Customer a limited, non-exclusive, non-transferable (except as set forth in Section 11), non-sublicensable license to use and copy the Documentation as reasonably required to access and use the Service. ESGI will use commercially reasonable efforts to maintain the security of the Service. The Website is intended for use by [adults, and is not directed to minors under the age of 18. By accessing or using the Website and thereby agreeing to the terms and conditions of this Agreement, Subscriber represents and warrants to ESGI: (i) that Subscriber is at least 18 years of age; (ii) that Subscriber has not previously been suspended or removed from the Website; and (iii) that Subscriber’s registration and use of the Website is in compliance with any and all applicable laws and regulations. Any registration by anyone under the age of 18 is void.]

2.2 Modifications. ESGI may revise or remove features, functionalities, or service levels of the Service at any time. If any such revision or removal materially impacts Customer’s use of the Service, Customer may within thirty (30) days’ notice of the revision or removal terminate these Terms, without cause.

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2.3 Privacy Policy. ESGI's privacy policy (located at <https://www.esgisoftware.com/privacy-policy>) is incorporated herein by reference. ESGI reserves the right to modify its privacy policy in accordance with such policy.

2.4 Subcontractors. Customer acknowledges and agrees that ESGI may use subcontractors and other third-party service providers in its provision of the Service, provided that ESGI remains liable for such third party's breach of these Terms.

### 3. Customer's Responsibilities.

3.1 Use of the Service. Customer shall: (i) have sole responsibility for the accuracy, quality, integrity, legality, reliability, and appropriateness of all the Customer Content; (ii) use commercially reasonable efforts to prevent unauthorized access to or use of the Service and to notify ESGI immediately of any such unauthorized access or use; and (iii) provide all necessary personnel and other resources, as reasonably requested by ESGI, to enable ESGI to fulfill its obligations hereunder. Customer is fully responsible and liable for all Users' use of the Service.

3.2 Restrictions. Customer may use the Service solely as set forth in these Terms and will not: (i) copy, modify, or create derivative works or improvements of the Service; (ii) reverse engineer, disassemble, decompile, modify, or alter the Service; (iii) remove, circumvent, disable, damage, or otherwise interfere with or disrupt the integrity or performance of the Service or any security-related features therein; (iv) input, upload, transmit, or otherwise provide to or through the Service, any information or materials that are unlawful or injurious, or contain, transmit, send, or store material containing harmful computer code, files, scripts, agents, or programs; (v) rent, lease, loan, resell, sublicense, distribute, or otherwise commercially exploit or make available the Service to any third party or use the Service for service bureau or time-sharing purposes; or (vi) develop or have developed any products, services, or other materials that compete with the Service or otherwise compete with ESGI's business. Each User's right to access and use the Service through its individual account is personal to such User and such account may not be shared with other individuals. A User account may only be reassigned to a new User who is replacing the applicable User, as determined by an authorized account administrator.

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 3.3 Customer Content. Customer hereby grants to ESGI a limited, non-exclusive, non-transferable (except as set forth in Section 11) right and license, during the Service Term to: (i) download, receive, collect, access, modify, copy, store, retain, and otherwise use the Customer Content in order to provide and support the Service in accordance with these Terms and to internally

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develop and improve its products and services; and (ii) provide access to the Customer Content by a Third-Party Service selected by Customer or otherwise upon Customer's consent or direction. Customer acknowledges and agrees that ESGI has no responsibility for the services or content of any Third-Party Service and will have no liability for the acts or omissions of such Third-Party Service. Any activities related to Third-Party Service, and any terms associated with such activities, are solely between Customer and the applicable Third-Party Service.

**3.4 Aggregate Data.** Customer hereby grants to ESGI a non-exclusive, worldwide, perpetual, irrevocable, fully paid, royalty-free right and license to collect, retain, store, use, modify, distribute, and disclose the Customer Content in aggregated and anonymized form and any inferred insight relating to the Customer Content for any purpose whatsoever, provided that any such disclosure does not identify or enable the identification of Customer, Users, or students by name or description sufficient to enable the identification of such party as the source or subject of such information, in whole or in part.

#### **4. Fees & Payment.**

**4.1 Fees.** Customer will pay the Fees mutually agreed to by the parties. All Fees are quoted in United States Dollars and are non-refundable except as otherwise specifically set forth in these Terms. Customer's credit card will automatically be charged when payment is due. Any payment not received or able to be processed by the due date may accrue, at ESGI's discretion, late charges at the rate of one and a half percent (1.5%) of the outstanding balance per month, or at the maximum rate permitted by law, whichever is lower, from the date such payment was due until the date fully paid. ESGI uses a third-party payment processor and Customer must agree to such third party's terms when entering payment information, if applicable.

**4.2 Taxes.** Fees are exclusive of all local, state, federal, and foreign taxes, levies, or duties of any nature ("Taxes"), and Customer is responsible for payment of all Taxes, excluding only United States taxes based on ESGI's income. If ESGI has the legal obligation to pay or collect Taxes for which Customer is responsible pursuant to this Section 4.2, the appropriate amount will be invoiced to and paid by Customer, unless Customer provides ESGI with a valid tax exemption certificate authorized by the appropriate taxing authority. Customer will indemnify, defend and hold ESGI, its officers, directors, consultants, employees, and other service providers harmless from all claims and liability arising from or out of the use of the software (including but not limited to all Privacy Policy (<https://www.esgisoftware.com/privacy-policy>)) or pay any such Taxes.

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**4.3 Additional Charges.** If Customer requests an additional number of Users of the Service or students rostered for the Service, Customer shall pay to ESGI any additional Fees for such Users as mutually agreed to.

**4.4 Internal Review of Use.** Upon ESGI's request, Customer shall certify in a signed writing that its and all Users' use of the Service is in full compliance with these Terms. ESGI may run internal reports to analyze Customer's use of the Service in order to determine whether such usage complies with these Terms and the applicable licenses granted hereunder.

## **5. Proprietary Rights.**

**5.1 Customer IP.** As between Customer and ESGI, Customer owns all right, title, and interest in and to: (i) the Customer Content and Customer's Marks; (ii) Customer's Confidential Information; (iii) the Reports (excluding the ESGI IP as defined below); and (iv) all Intellectual Property Rights in the foregoing (collectively, the "Customer IP"). Except as expressly set forth in these Terms, no license or other rights to any of the Customer IP are granted to ESGI, and all such rights are hereby expressly reserved.

**5.2 ESGI IP.** ESGI owns all right, title, and interest in and to: (i) the Service, the Documentation, ESGI's Marks, and any and all enhancements, improvements, developments, derivative works, or other modifications (including any changes which incorporate any of Customer's ideas, feedback, or suggestions) made or related to the Service or the Documentation; (ii) the Usage Data; (iii) ESGI's Confidential Information; and (iv) all Intellectual Property Rights in the foregoing (collectively, the "ESGI IP"). Except as expressly set forth in these Terms, no license or other rights to any of the ESGI IP are granted to Customer, and all such rights are hereby expressly reserved.

## **6. Confidentiality.**

**6.1 Confidential Information.** As used herein, "Confidential Information" means all non-public information disclosed by a party (the "Disclosing Party") to the other party (the "Receiving Party"), whether orally or in writing, that is designated as "Confidential," "Proprietary," or the like and/or information that the Receiving Party should reasonably understand as being confidential or proprietary to the Disclosing Party given the nature of the information and the circumstances of the disclosure, including business and marketing plans, financial information, technology and technical information, designs, and business processes. Confidential Information will not include any information that: (i) is or becomes generally known to the public without the Receiving Party's

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breach of any obligation owed to the Disclosing Party; (ii) was in the rightful possession or known by the Receiving Party prior to receipt from the Disclosing Party without breach of any obligation owed to the Disclosing Party; (iii) is received from a third party who obtained such Confidential Information without any third party's breach of any obligation owed to the Disclosing Party; or (iv) was independently developed by the Receiving Party without the Receiving Party's breach of any obligation owed to the Disclosing Party.

**6.2 Protection.** Subject to Section 6.3, each party will not disclose the other party's Confidential Information, or use the other party's Confidential Information, for any purpose other than to perform its obligations or exercise its rights under these Terms, and will protect the confidentiality of the Confidential Information of the other party in the same manner that it protects the confidentiality of its own proprietary and confidential information of like kind, but in no event will either party exercise less than reasonable care in protecting such Confidential Information. The Receiving Party may disclose Confidential Information to its employees, agents, contractors, Affiliates, and other representatives having a legitimate need to know, provided that such representatives are bound to confidentiality obligations no less protective of the Disclosing Party than this Section 6 and that the Receiving Party remains responsible for compliance by any such representative with the terms of this Section 6.

**6.3 Compelled Disclosure.** If the Receiving Party is compelled by law to disclose Confidential Information of the Disclosing Party, it will provide the Disclosing Party with prior written notice of such compelled disclosure and reasonable assistance (at Disclosing Party's cost) if the Disclosing Party wishes to contest the disclosure.

**6.4 Remedies.** If the Receiving Party discloses or uses (or threatens to disclose or use) any Confidential Information of the Disclosing Party in breach of this Section 6, the Disclosing Party will have the right, in addition to any other remedies available to it, to seek injunctive relief to enjoin such acts, it being specifically acknowledged by the parties that any other available remedies are inadequate.

## **7. Representations & Warranties.**

This website stores cookies which are used to collect information in order to improve and customize your browsing experience. To find out more about the cookies we use, see our existing policy (<https://www.esgi.com/privacy-policy>) of formation, if applicable; (ii) it has full right, power, and authority to enter into and perform its obligations under these Terms; (iii) these Terms, when executed and delivered, will constitute a valid and binding obligation of

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such party and will be enforceable against such party in accordance with its terms; and (iv) the performance of its obligations under these Terms will not violate any applicable law, rule, or regulation, including those related to data privacy.

**7.2 By Customer.** Customer represents and warrants that its use of the Service, including the Customer Content provided in connection with the Service, will not violate any applicable law, rule, or regulation, infringe any third party's intellectual property, privacy, or publicity right, or cause a breach of any agreement with any third party.

**7.3 By ESGI.** ESGI represents and warrants that the Service will be provided in all material respects in accordance with the Documentation and will otherwise be performed in a manner consistent with generally accepted industry standards. Customer's sole remedy and ESGI's sole obligation for any such failure will be for ESGI to use commercially reasonable efforts to correct such non-compliance, provided that if such non-compliance cannot be corrected within thirty (30) days, Customer may terminate these Terms and receive a prorated refund for any prepaid, unused Fees as of the effective date of termination.

**7.4 Disclaimer of Warranties.** EXCEPT AS EXPRESSLY SET FORTH IN THIS SECTION 7, THE SERVICE, THE REPORTS, AND ALL RELATED DELIVERABLES AND SERVICES ARE PROVIDED "AS IS." ESGI MAKES NO ADDITIONAL REPRESENTATION OR WARRANTY OF ANY KIND WHETHER EXPRESS, IMPLIED (EITHER IN FACT OR BY OPERATION OF LAW), OR STATUTORY, AS TO ANY MATTER WHATSOEVER. ESGI EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, QUALITY, ACCURACY, TITLE, AND NON-INFRINGEMENT. ESGI DOES NOT WARRANT THAT THE SERVICE IS ERROR-FREE OR WILL BE SECURE OR UNINTERRUPTED.

## **8. Indemnification.**

**8.1 By ESGI.** Subject to the other provisions of this Section 8, ESGI will defend, indemnify, and hold Customer and its officers, directors, consultants, employees, successors, and assigns ("Customer indemnitees") harmless against any and all losses, damages, liabilities, and costs, including reasonable attorneys' fees ("Damages"), incurred by Customer Indemnitees arising out of or relating to any third party claim, suit, action, or proceeding ("Claims") that alleges: (i) ESGI's breach of any of its representations, warranties, or obligations set forth in Sections 6 or 7.1 of these Terms; and (ii) Customer's use of the Service in compliance with these Terms infringes any third party's Intellectual Property Right (an "IP Claim"). The foregoing obligation does not apply to



any IP Claim to the extent arising out of or relating to: (a) modifications to the Service not made or authorized by ESGI; (b) materials supplied by or on behalf of Customer, including without limitation the Customer Content; (c) combination of the Service with products or services, including any Third-Party Service; (d) designs or instructions provided by Customer to ESGI; (e) Customer's continued use of the allegedly infringing material after being notified of modifications that would have avoided such alleged infringement; or (f) Customer's use of the Service not strictly in accordance with these Terms.

**8.2 Infringement Remedies.** If ESGI or a court or other body of competent jurisdiction determines that the Service is or may be infringing, ESGI may, at its option and expense: (i) replace or modify the Service to be non-infringing, provided that such modification or replacement contains substantially similar features and functionality; (ii) obtain for Customer a license to continue using the Service; or (iii) if neither of the foregoing is commercially practicable, terminate these Terms and Customer's rights hereunder and provide Customer a prorated refund for any prepaid, unused Fees. THE REMEDIES SET FORTH IN THIS SECTION 8 STATE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY AND ESGI'S SOLE AND EXCLUSIVE LIABILITY IN RELATION TO AN IP CLAIM.

**8.3 By Customer.** Subject to the other provisions of this Section 8, Customer will defend, indemnify, and hold ESGI and its officers, directors, consultants, employees, successors, and assigns ("ESGI Indemnitees") harmless against any and all Damages incurred by ESGI Indemnitees arising out of or relating to a Claim that: (i) alleges Customer's breach of any of its representations, warranties, or obligations in these Terms; and (ii) relates to the Customer Content as used by ESGI in accordance with these Terms.

**8.4 Procedure.** Each indemnifying party's obligations as set forth in this Section 8 are contingent on: (i) the indemnitee providing the indemnifying party with prompt written notice of the Claim (and any information that may reasonably give rise to a Claim), but only if the indemnifying party is materially adversely prejudiced by failure to receive such notice; (ii) the indemnifying party having the right to defend the Claim at its own expense and with counsel of its choosing; (iii) the indemnifying party having the right, in its sole discretion, to settle the Claim so long as such settlement does not impose any monetary or material obligations on the indemnitee (other than indemnity to no longer using the Service, as the case may be), and provided that the indemnitee will be included in any release language as part of any such settlement; and

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(iv) the indemnitee providing (at the indemnifying party's expense) such assistance and information as the indemnifying party may reasonably require to investigate, defend, or settle the Claim.

## 9. Indemnification.

9.1 Consequential Damages Exclusion. EXCEPT FOR A PARTY'S GROSS NEGLIGENCE OR INTENTIONAL MISCONDUCT, NEITHER PARTY MAY BE HELD LIABLE FOR ANY LOSS OF PROFITS, LOSS OF USE, LOSS OF GOOD WILL, BUSINESS INTERRUPTION, COMPUTER FAILURE OR MALFUNCTION, LOSS OF CONTENT OR DATA, COST OF COVER, OR INDIRECT, PUNITIVE, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND ARISING OUT OF THESE TERMS.

9.2 Limitation of Liability. EXCEPT FOR ESGI'S GROSS NEGLIGENCE OR INTENTIONAL MISCONDUCT, ESGI'S MAXIMUM CUMULATIVE LIABILITY ARISING FROM OR RELATING TO THESE TERMS FOR ANY CAUSE WHATSOEVER, REGARDLESS OF THE FORM OF ANY CLAIM OR ACTION, WHETHER BASED IN CONTRACT, TORT, OR ANY OTHER LEGAL THEORY, WILL NOT EXCEED THE AGGREGATE FEES PAID BY CUSTOMER TO ESGI IN THE TWELVE (12) MONTH PERIOD IMMEDIATELY PRECEDING THE OCCURRENCE OF THE EVENT GIVING RISE TO THE CLAIM.

## 10. Indemnification.

10.1 Term. Unless otherwise identified on an applicable purchase order or quote, these Terms begin on the Effective Date and, unless earlier terminated pursuant to these Terms, will continue for a period of twelve (12) months (the "Initial Term"). Except as may otherwise be specified on an applicable purchase order or quote, these Terms will automatically renew for successive twelve (12) month periods (each, a "Renewal Term," and the Initial Term and each Renewal Term, the "Service Term"), unless either party provides at least thirty (30) days' prior written notice (email shall suffice) to the other party of its intent not to renew.

10.2 Termination for Cause. Either party may terminate these Terms with immediate effect, in whole or in part, by giving the other party prior written notice, if the other party: (i) commits a material breach of any of its obligations under these Terms, which breach is not cured within thirty (30) days following receipt of written notice, or the parties agree cannot be cured within thirty (30) days; (ii) becomes insolvent or is generally unable to pay, or fails to pay, its debts as they become due; (iii) files or has filed against it a petition for voluntary or involuntary bankruptcy

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or otherwise becomes subject, voluntarily or involuntarily, to any proceeding under any domestic or foreign bankruptcy or insolvency law; (iv) makes or seeks to make a general assignment for the benefit of its creditors; (v) applies for or has appointed a receiver, trustee, custodian, or similar agent appointed by order of any court of competent jurisdiction to take charge of or sell any material portion of its property or business; or (iv) has wound up or liquidated its business, voluntarily or otherwise.

**10.3 Termination or Suspension by ESGI.** ESGI may terminate these Terms upon Customer's failure to make any payments due hereunder, and not disputed in good faith, within five (5) business days following Customer's receipt of written notice regarding such failure to pay. If ESGI reasonably suspects that Customer or a User is in breach of Section 3.2 or any applicable laws, rules, or regulations, ESGI may immediately terminate or suspend Customer's or such User's access to the Service without advanced notice, in addition to any other remedies as ESGI may have.

**10.4 Effects of Termination.** Upon expiration or termination of these Terms: (i) Customer will cease all use of the Service and delete, destroy, or return all copies of the applicable Documentation in its possession or control; (ii) Customer will be responsible for payment of any monies (including any Fees and expenses) due to ESGI for any period prior to the effective date of such termination; and (iii) each party will, upon written request of the other party, return or destroy (and provide certification of such deletion upon request) any of the other party's Confidential Information then in its possession, provided that ESGI may retain Customer Content and Customer's Confidential Information in accordance with ESGI's backup retention schedule or to comply with any legal requirement in relation to the retention of records. Notwithstanding the foregoing, ESGI has no obligation to retain the Customer Content after termination of these Terms.

**10.5 Surviving Provisions.** Sections 1 (Definitions), 3.2 (Restrictions), 4 (Fees & Payment), 5 (Proprietary Rights), 6 (Confidentiality), 7.4 (Disclaimer of Warranties), 8 (Indemnification), 9 (Limitations of Liability), 10.4 (Effects of Termination), and 11 (General Provisions) (together with all other provisions that may be reasonably interpreted as surviving termination or expiration of these Terms) will survive the termination or expiration of these Terms.

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11.1 Publicity. Subject to the consent of a Customer's authorized representative, ESGI may include Customer's Marks in marketing material and on its website as a customer of ESGI. Any use of ESGI's Marks is subject to ESGI's prior consent, in each instance. All use of a party's Marks will be in accordance with its trademark guidelines, if provided.

11.2 No Waiver. These Terms may not be altered, amended, or modified in any way except by a writing signed by both parties. The failure of a party to enforce any provision of these Terms will not be construed to be a waiver of the right of such party to thereafter enforce that provision or any other provision or right.

11.3 Severability. If any provision of these Terms is determined to be invalid, illegal, or unenforceable by a court of competent jurisdiction, the rest of these Terms will remain in full force and effect.

11.4 Governing Law. These Terms will be interpreted, construed, and enforced in all respects in accordance with the laws of the state in which the Service is provided, without reference to its choice of law rules and not including the provisions of the 1980 U.N. Convention on Contracts for the International Sale of Goods.

11.5 Relationship. ESGI and Customer are independent contractors and these Terms will not establish any relationship of partnership, joint venture, employment, franchise, or agency between ESGI and Customer. Neither party has any right or authority to assume or create any obligations of any kind or to make any representation or warranty on behalf of the other party, whether express or implied, or to bind the other party in any respect whatsoever. These Terms do not confer any benefits on any third party unless expressly stated therein.

11.6 Force Majeure. Except for Customer's payment obligations, neither party will be liable for failure to perform or delay in performing any obligation under these Terms if such failure or delay is due to fire, flood, earthquake, strike, war (declared or undeclared), embargo, blockade, legal prohibition, governmental action, riot, insurrection, epidemic or pandemic, damage, destruction, power outage, telephone outage, internet access provider failure, or any other similar cause beyond its control.

11.7 Assignment. Neither party may assign or delegate its rights, duties, and obligations under these Terms without the other party's prior written consent, which consent will not be unreasonably withheld or delayed, except that a party may assign these Terms without the other party's consent to a successor (including a successor by way of merger, acquisition, sale of

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assets, or operation of law) if the successor agrees to assume and fulfill all of the assigning party's obligations under these Terms; provided, if Customer assigns these Terms to a competitor of ESGI (as reasonably determined by ESGI), ESGI may immediately terminate these Terms. Subject to the foregoing, these Terms will bind and inure to the benefit of the parties and their respective successors and permitted assigns.

11.8 Notices. Any notice required or permitted by these Terms will be in writing and will be sent by facsimile, email, courier, or personal delivery to the address provided to each party. Notice is effective upon receipt. Notwithstanding the foregoing, Customer consents to receive electronic communications that may be sent by ESGI (including through the Service, such as posting on Customer's account) and any such communication will constitute notice under this Section 11.8.

11.9 Entire Agreement. These Terms constitute the entire agreement and supersedes all prior or contemporaneous oral or written agreements regarding the subject matter hereof. Any purchase order, written terms or conditions, or other document that Customer sends to ESGI (whether prior to or after execution of these Terms) that contains terms that are different from, in conflict with, or in addition to these Terms are hereby rejected and will be void and of no effect.

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