Internal Audit FY19-20 Status Update and FY20-21 Proposed Audit Work Plan

Jefferson County Board of Education August 4, 2020

### Objectives for Today

- 2019-2020 Work Plan Status Update
- 2020-2021 Proposed Audit Plan
- Questions



### Internal Audit Team

- Jodell Renn, CPA, CIA, CFE Director of Internal Audit
  - Chalynn, Comage, Risk Investigator
  - John LeMaster, CPA Internal Auditor
  - Sonya Miller, Internal Auditor
  - Shari Mattingly, Clerk



### 2019-2020 Work Plan Status Update

#### **Accomplishments**:

- Completed 6 follow-up reviews for schools that had previously received a Red rating;
- Completed attendance reviews at 10 schools;
- Finalized a review on the Seclusion and Restraints process;
- Performed a process improvement review of healthcare compliance activities for the Early Childhood program;
- Assisted in pre-review of 7 Family Resource Youth Service Center programs in preparation for KDE reviews;
- Performed on-going monthly monitoring of school activity funds for 144 schools;
- Administered the anonymous reporting hotline that received over 455 reports;
- Performed 25 investigations/inquiries;



### 2019-2020 Work Plan Status Update continued

#### **Accomplishments** (continued):

- Developed a findings database to serve as a repository for internal, external, and oversight entity reports;
- Participated on staff committees in an advisory capacity.

#### In process/To be scheduled:

- Follow-up activity for 2018 Human Resources Review;
- Electronic Travel and Expense pilot project;
- Risk Maturity Model development Backpack of Success program
- IT Information Security Program;
- Travel and Other Business Expense Review
  - Registration Fees Analysis
- Exceptional Child Education Assessment Oversight Process Improvement Review
- Contract Administration Process Review
- Bus Routes Process Improvement Review



### 2020-2021 Proposed Work Plan

#### Methodology:

- ➤ Update the audit universe based on changes throughout the year;
- ➤ Meet with JCBOE members, ARMAC members, the Superintendent, Cabinet Leaders, and other district personnel to identify areas of concern or opportunity;
- Perform a risk assessment;
- ➤ Identify engagements that have the potential to improve management of risks, add value, and improve the District's operations;
- ➤ Build a plan that is flexible to ensure Internal Audit can be responsive to unforeseen issues and changes in the District's risks, operations, programs, systems, and controls;
- Align the work plan with the District's goals as well as the expertise of the internal audit staff;
- Contract with outside firms to augment the limited number of internal audit staff as well as limited information technology expertise; and
- Consider reviews performed by oversight entities, external auditors, and others to avoid duplication and redundant activities.



# 2020-2021 Proposed Work Plan continued

Audit Activities	Definition
Assurance	Objective examinations of evidence for the purpose of providing independent assessments on governance, risk management, and control processes for the organization. Examples include financial, compliance, performance, and information technology audits.
Consulting	Advisory and related client service activities, the nature and scope of which are agreed to with the client, are intended to add value and improve the District's governance, risk management, and control processes without the internal auditor assuming management responsibility. Examples include counsel, advice, and process improvement.
Compliance/Monitoring	Activities that are compliance focused such as attendance reviews, school activity fund reviews, or ongoing monitoring such as the school activity fund monthly verification form process.
Investigations	Activities that come from reports through the anonymous hotline, potential fraud related, or special assignments from Superintendent/Cabinet/JCBOE Board members.
Follow-up	Follow-up engagements, also referred to as corrective action plan follow-up reviews, are conducted to determine the adequacy and timeliness of actions taken by management on reported engagement findings and recommendations. This work determines if management has taken action or accepted the risk of not taking action on reported findings.



Processes included in the Audit Universe are prioritized as high, medium and low based on the risk evaluation, feedback from Cabinet Members, knowledge of required activities and observations made throughout the past year.

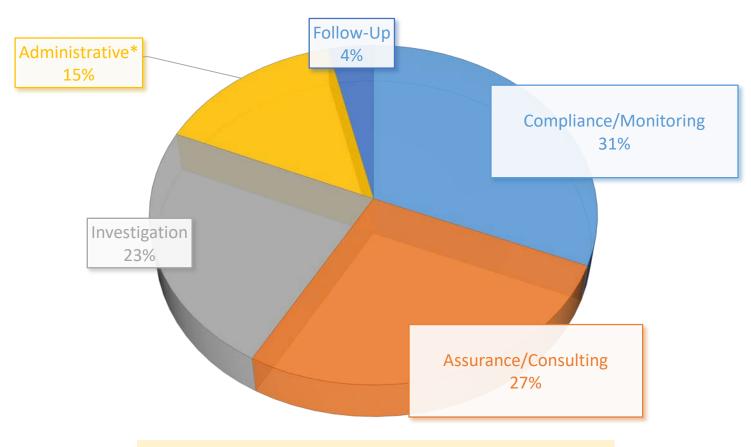
HIGH	Medium	Low
Network Administration – Vulnerability	School Activity Fund Administration	School Activity Fund – Fiscal Year End
Scan and Analysis	Reviews	Closing
Google Domain Administration – Security	Attendance Administration	Data Analytics Project Development
Review		
Construction Management Process Review	Employee Separation Process	
	Investigation Activities	
	Follow up Activities on Corrective Action	
	Plans from Previously Issued Reports	
	Building Modification Process	

Projects carried over from the 2019-2020 audit plan could be incorporated to work plan.



## 2020-2021 Proposed Work Plan continued

#### **WORK PLAN BREAKDOWN**



\*Includes Administrative hours, professional development and paid time off.



### 2020-2021 Proposed Work Plan continued

#### **Current considerations:**

How will the current environment impact the proposed plan?

- ❖Virtual reviews
- Staff availability
- Documentation availability
- Projects carried over from 2019-2020 work plan

What opportunities exist to support JCPS in moving to more automation and/or streamlining current processes?

- Flexibility of plan
- Relevance of activities
- Ongoing communication with stakeholders



# Questions/Discussion

