

DOCUMENT MANAGEMENT AGREEMENT

APPLICATION NO.	AGREEMENT NO.
1	

modern office methods							
4747 Lake Forest Drive • Cincinnat	i, OH 45242 • Pho	ne: 513.791.0909	• Fax: 513.791.098	5		3 2 3	
The words " Lessee ," " you " and "your " re	efer to Customer.	The words "Lessor."	" "we," "us" and "our"	refer to Mod	ern Office M	lethods, Inc.	
CUSTOMER INFORMATION		,	76.70				
FULL LEGAL NAME			STREET ADD	DRESS			
Boone County Board Of Education			103 Cent	ter St.	,		
CITY	STATE	ZIP	PHONE		F	FAX	
Florence	KY	41042	859-282-				
BILLING NAME (IF DIFFERENT FROM ABOVE)			BILLING STR	REET ADDRESS			
CITY	STATE .	ZIP	E-MAIL				
EQUIPMENT LOCATION (IF DIFFERENT FROM A	BOVE)						
FOURHENE WELLINGERENDENE	BAIRIURAL IRAS						
EQUIPMENT WITH INDEPENDENT		DOWN IMPRESSIONS	COLOR IMPRESSIONS	DOIA/	COLOR	STARTING METER	STARTING METER
MAKE/MODEL/ACCESSORIES SERIAL NO.	MONTHLY PAYMENT*	B&W IMPRESSIONS INCLUDED / MONTH		B&W OVERAGES*	COLOR OVERAGES*	- B&W	STARTING METER - COLOR
			OR				
EQUIPMENT WITH CONSOLIDATE	D MINIMUMS						
MAKE/MODEL/ACCESSORIES			SERIAL NO.		STAR	TING METER :	STARTING METER - COLOR
Ricoh MP9003			SENIAL NO.			- DQVV	- COLOR
Ricoh MP9003							
Ricoh MP301							
TROOT IN COT							
*Rates are fixed for the full 60M term &			***************************************				
Staples are included at no cost							
Monthly Payment* \$ \$900.00	B&W Impressions	s Included / Month	150,000		ges billed at \$.0039	per impression*
plus applicable taxes	Color Impressions	s Included / Month		Color Overa	ges billed at \$		per impression
TERM AND PAYMENT INFORMAT	ION						
Term in 60 Months	The payment ("Pay	ment") period is monthly	unless otherwise indicate	d. If you	u are exempt fro	m sales tax, attach	your certificate.
METER READINGS VERIFIED: B&W - A	ANNUALLY COLO	R - ANNUALLY	☐ See a	attached Sched	iule A 🔲 S	ee attached Billing	Schedule
By initialing here, you agre	e that maintenance an	d supplies are <u>not</u> inclu	uded in this Agreement a	and Paragraph	13 shall not ap	ply to this Agreem	ent.
END OF TERM OPTION							
You will have the following option, which you may						d is continuing. Fai	r Market Value mean
the value of the Equipment in continued use. Pur	chase all of the Equipme	ent for its Fair Market Va	alue, renew this Agreemen	it, or return the E	quipment.		
Upon acceptance of the Ed	quipment, THIS AG	REEMENT IS NON	ICANCELABLE, IRR	EVOCABLE	AND CANN	OT BE TERMIN	ATED.
LESSOR ACCEPTANCE							
Modern Office Methods, Inc.	-						
LESSOR	SIGN	ATURE			TITLE		DATED
CUSTOMER ACCEPTANCE	N ELECTRONIO DE O	an urnear you ar					
BY SIGNING BELOW OR AUTHENTICATING A THIS AGREEMENT ON THIS PAGE AND ON PA			EKTIFY THAT YOU HAVE	= REVIEWED A	ND DO AGREE	IO ALL TERMS A	ND CONDITIONS O
	[
CUSTOMER (as stated above)	X						
	SIGNA	ATURE			TITLE		DATED
FEDERAL TAX I.D. #	PRIN	NAME					

TERMS AND CONDITIONS

1. AGREEMENT: You agree to lease from us the goods, together with all replacements, parts, repairs, additions, and accessions incorporated therein or attached thereto and any and all proceeds of the foregoing, including, without limitation, insurance recoveries ("Equipment") and, if applicable, finance certain software, software license(s), software components and/or professional services in connection with software (collectively, the "Financed Items," which are included in the word "Equipment" unless separately stated) from software licensor(s) and/or supplier(s) (collectively, the "Supplier"), all as described in this Agreement and in any attached schedule, addendum or amendment hereto ("Agreement"). You repeat and warrant that you will use the Equipment for business purposes only. You agree to all of the terms and conditions contained in this Agreement, which, with the acceptance certification, is the entire agreement between you and use regarding the Equipment and which supersedes all prior agreements, including any purchase order, invoice, request for proposal, response or other related document. This Agreement becomes valid upon execution by us. If maintenance and supplies are not included, the first Payment is due 30 days after the start of this Agreement and each Payment thereafter shall be due on the same day of each month (the "Scheduled Due Date") unless a different due date is mutually agreed to by us and you. If any provision of this Agreement is declared unenforceable, the other provisions herein shall remain in full force and effect to the fullest extent permitted by law. (Continued on Page 2)

- 2. OWNERSHIP; PAYMENTS; TAXES AND FEES: We own the Equipment, excluding any Financed Items. Ownership of any Financed Items shall remain with Supplier thereof. You will pay all Payments, as adjusted, when due, without notice or demand and without abatement, set-off, counterclaim or deduction of any amount whatsoever. If any part of a Payment is more than 5 days late, you agree to pay a late charge equal to: a) the higher of 10% of the Payment which is late or \$26.00, or b) if less, the maximum charge allowed by law. The Payment may be adjusted proportionately upward or downward: (i) if the shipping charges or taxes differ from the estimate given to you; and/or (ii) to comply with the tax laws of the state in which the Equipment is located. You shall pay all applicable taxes, assessments and penalties related to this Agreement, whether levied or assessed on this Agreement, on us (except on our income) or you, or on the Equipment, its lease, sale, ownership, possession, use or operation. If we pay any taxes or other expenses that are owed hereunder, you agree to reimburse us when we request. We may charge you a processing fee for administering property tax fillings. You agree to pay us an origination fee of up to \$125 for all closing costs. We may apply all sums received from you to any amounts due and owed to us under the terms of this Agreement. If for any reason your check is returned for insufficient funds, you will pay us a service charge of \$30 or, if less, the maximum charge allowed by law. We may make a profit on any fees, estimated tax payments and other charges paid under this Agreement.
- 3. EQUIPMENT; SECURITY INTEREST: At your expense, you shall keep the Equipment (i) in good repair, condition and working order, in compliance with applicable laws, ordinances and manufacturers' and regulatory standards; (ii) free and clear of all liens and claims; and (iii) at your address shown on page 1, and you agree not to move it unless we agree in writing. You grant us a security interest in the Equipment or secure all amounts you owe us under this Agreement or any other agreement with us ("Other Agreements"), except amounts under Other Agreements which are secured by land and/or buildings. You authorize and raifly our lifting of any financing statement(s) to show our interest. You will not change your name, state of organization, headquarters or residence without providing prior writing to us. You will notify us within 30 days if your state of organization revokes or terminates your existence.
- A INSURANCE; COLLATERAL PROTECTION; INDEMNITY; LOSS OR DAMAGE: You agree to keep the Equipment fully insured against all risk, with us named as lender's loss payee, in an amount not less than the full replacement value of the Equipment until this Agreement is terminated. You also agree to maintain commercial general liability insurence with such coverage and from such insurance carrier as shall be satisfactory to us and to include us as an additional insured on the policy. You will provide written notice to us within 10 days of any modification or cancellation of your insurance policy(s). You agree to provide us certificates or other evidence of insurance acceptable to us. If you do not provide us with acceptable evidence of property insurance within 30 days after the start of this Agreement, we may, at our sole discretion, do as provided in either (A) or (B) below: (A) We may secure property loss insurance on the Equipment from a carrier of our choosing in such forms and amounts as we deem reasonable to protect our interests. If we secure insurance on the Equipment, we will not name you as an insured party, your interests may not be fully protected, and you will reimburse us the premium which may be higher than the premium you would pay if you obtained insurance, and which may result in a profit to us through an investment in reinsurance. In addition, you agree to pay us our standard fees in connection with obtaining such insurance. If you are current in all of your obligations under the Agreement at the time of loss, any insurance proceeds received will be applied, at our option, to repair or replace the Equipment, or to pay us the remaining payments due or to become due under this Agreement, plus our booked residual, both discounted at 2% per annum. (B) We charge you a monthly property damage surcharge of up to .0035 of the Equipment costs as a result of our credit risk and administrative and other costs, as would be further described on a letter from us to you. We may make a profit on this program. NOTHING
- 5. ASSIGNMENT: YOU SHALL NOT SELL, TRANSFER, ASSIGN, ENCUMBER, PLEDGE OR SUBLEASE THE EQUIPMENT OR THIS AGREEMENT, without our prior written consent. You shall not consolidate or merge with or into any other entity, distribute, sell or dispose of all or any substantial portion of your assets other than in the ordinary course of business, without our prior written consent, and the surviving, or successor entity or the transferee of such assets, as the case may be, shall assume all of your obligations under this Agreement by a written instrument acceptable to us. No event shall occur which causes or results in a transfer of majority ownership of you while any obligations are outstanding hereunder. We may sell, assign, or transfer this Agreement, without notice to or consent from you. You agree that if we sell, assign or transfer this Agreement, our assignee will have the same rights and benefits that we have now and will not have to perform any of our obligations. You agree that our assignee will not be subject to any claims, defenses, or offsets that you may have against us. This Agreement shall be binding on and inure to the benefit of the parties hereto and their respective successors and assigns.
- 6. DEFAULT AND REMEDIES: You will be in default if: (i) you do not pay any Payment or other sum due to us or you fail to perform in accordance with the covenants, terms and conditions of this Agreement or any other agreement with us or any of our affiliates or fail to perform or pay under any material agreement with any other entity; (ii) you make or have made any false statement or misrepresentation to us; (iii) you or any guarantor dies, dissolves, liquidates, terminates existence or is in bankruptor; (iv) you or any guarantor dies, dissolves, liquidates, terminates existence or is in bankruptor; (iv) you or any guarantor dies, dissolves, liquidates, terminates existence or is in bankruptor; (iv) you or any guarantor dies, dissolves, liquidates, terminates existence or is in bankruptor; (iv) you or any guarantor dies, dissolves, liquidates, terminates existence or is in bankruptor; (iv) you or any guarantor dies, dissolves, liquidates, terminates existence or is in bankruptor; (iv) you or any guarantor dies, dissolves, liquidates, terminates existence or is in bankruptor; (iv) you or any guarantor dies, dissolves, liquidates, terminates existence or is in bankruptor; (iv) you or any guarantor dies, dissolves, liquidates, terminates existence or is in bankruptor; (iv) you or any guarantor dies, dissolves, liquidates, terminates existence or is in bankruptor; (iv) you or any guarantor dies, dissolves, liquidates, terminates existence or is in bankruptor; (iv) you or any guarantor dies, dissolves, liquidates, terminates existence or is in bankruptor, (iv) you or any guarantor dies, dissolves, liquidates, terminates existence or is in bankruptor, (iv) you or any guarantor dies, dissolves, liquidates, terminates and terminates or defaults under solves of the section of the fault and use of the fault and use
- 7. INSPECTIONS AND REPORTS: We have the right, at any reasonable time, to inspect the Equipment and any documents relating to its installation, use, maintenance and repair. Within 30 days after our request (or such longer period as provided herein), you will deliver all requested information (including tax returns) which we deem reasonably necessary to determine your current financial condition and faithful performance of the terms hereof. This may include: (i) complete reviewed or audited annual financial statements (including, without limitation, a balance sheet, a statement of cash flow, a statement of changes in equity and notes to financial statements) within 120 days after your fiscal year end, and (ii) management-prepared interim financial statements within 45 days after the requested reporting period(s). Annual statements shall set forth the corresponding figures for the prior fiscal year in comparative form, all in reasonable detail without any qualification or exception deemed material by us. Unless otherwise accepted by us, each financial statement shall be prepared in accordance with generally accepted accounting principles consistently applied and shall fairly and accurately present your financial condition and results of operations for the period to which it pertains. You authorize us to obtain credit bureau reports for credit and collection purposes and to share them with our affiliates and agents.
- S. END OF TERM: At the end of the initial term, this Agreement shall renew for successive 12-month renewal term(s) under the same terms hereof unless you send us written notice between 90 and 150 days before the end of the initial term or at least 30 days before the end of any renewal term that you want to purchase or return the Equipment, and you timely purchase or return the Equipment. You shall continue making Payments and paying all other amounts due until the Equipment is purchased or returned. As long as you have given us the required written notice, if you do not purchase the Equipment, you will return all of the Equipment to a location we specify, at your expense, in retail re-saleable condition, full working order and complete repair. YOU ARE SOLELY RESPONSIBLE FOR REMOVING ANY DATA THAT MAY RESIDE IN THE EQUIPMENT, INCLUDING BUT NOT LIMITED TO HARD DRIVES, DISK DRIVES OR ANY OTHER FORM OF MEMORY. You cannot pay off this Agreement or return the Equipment prior to the end of the initial term without our consent, If we consent, we may charge you, in addition to other amounts owed, an early termination fee equal to 5% of the price of the Equipment.
- 9. USA PATRIOT ACT NOTICE; ANTI-TERRORISM AND ANTI-CORRUPTION COMPLIANCE: To help the government fight the funding of terrorism and money laundering activities, federal law requires all financial institutions to obtain, verify, and record information that identifies each customer who opens an account. When you enter into a transaction with us, we ask for your business name, address and other information that will allow us to identify you. We may also ask to see other documents that substantiate your business identify. You and any other person who you control, own a controlling interest in, or who owns a controlling interest in or otherwise controls you in any manner ("Representatives" and will remain in full compliance with all laws, regulations and government guidance concerning foreign asset control, trade sanctions, embargoes, and the prevention and detection of money laundering, bribery, corruption, and terrorism, and neither you nor any of your Representatives is or will be listed in any Sanctions-related list of designated persons maintained by the U.S. Department of Treasury's Office of Foreign Assets Control or successor or the U.S. Department of State. You shall, and shall cause any Representative to, provide such information and take such actions as are reasonably requested by us in order to assist us in maintaining compliance with anti-money laundering laws and regulations.
- 10. MISCELLANEOUS: Unless otherwise stated in an addendum hereto, the parties agree that: (i) this Agreement and any related documents hereto may be authenticated by electronic means; (ii) the "original" of this Agreement shall be the copy that bears your manual, facsimile, scanned or electronic signature and that also bears our manually or electronically signed signature and is held or controlled by us; and (iii) to the extent this Agreement constitutes chatted paper (as defined by the UCC), a security interest may only be created in the original. You agree not to raise as a defense to the enforcement of this Agreement or any related documents that you used facsimile or other electronic means to transmit your signature on such documents. Notwithstanding anything to the contrary herein, we reserve the right to require you to sign this Agreement or any related documents hereto manually and to send to us the manually signed, duly executed documents via overnight courier on the same day that you send us the facsimile, scanned or electronic transmission of the documents. You agree to execute any further documents that we may request to carry out the intents and purposes of this Agreement. Whenever our consent is required, we may withhold or condition such consent in our sole discretion, except as otherwise expressly stated herein. From time to time, Supplier may extend to us payment terms for Equipment financed under this Agreement that are more favorable than what has been quoted to you or the general public, and we may provide Supplier information regarding this Agreement if Supplier has assigned or referred it to us. All notices shall be mailed or delivered by facsimile transmission or overnight courier to the respective parties at the addresses shown on this Agreement or such other address as a party may provide in writing from time to time. By providing us with a telephone number for a cellular phone or other wireless device, including a number that you later convert to a cellular number. This express consent
- writing and signed by each party or in a duly authenticated electronic record. This Agreement may not be modified by course of performance.

 11. WARRANTY DISCLAIMERS: WE ARE LEASING THE EQUIPMENT TO YOU "AS-IS." YOU HAVE SELECTED SUPPLIER AND THE EQUIPMENT BASED UPON YOUR OWN JUDGMENT. IN THE EVENT WE ASSIGN THIS AGREEMENT, OUR ASSIGNEE DOES NOT TAKE RESPONSIBILITIES FOR THE INSTALLATION OR PERFORMANCE OF THE EQUIPMENT. SUPPLIER IS NOT AN AGENT OF OURS AND WE ARE NOT AN AGENT OF SUPPLIER, AND NOTHING SUPPLIER STATES OR DOES CAN AFFECT YOUR OBLICATIONS HEREUNDER. YOU WILL MAKE ALL PAYMENTS UNDER THIS AGREEMENT REGARDLESS OF ANY CLAIM OR COMPLAINT AGAINST ANY SUPPLIER, LICENSOR OR MANUFACTURER, AND ANY FAILURE OF A SERVICE PROVIDER TO PROVIDE SERVICES WILL NOT EXCUSE YOUR OBLIGATIONS TO US UNDER THIS AGREEMENT. WE MAKE NO WARRANTIES, EXPRESS OR IMPLIED, OF, AND TAKE ABSOLUTELY NO RESPONSIBILITY FOR, MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, CONDITION, QUALITY, ADEQUACY, TITLE, DATA ACCURACY, SYSTEM INTEGRATION, FUNCTION, DEFECTS, INFRINGEMENT OR ANY OTHER ISSUE IN REGARD TO THE EQUIPMENT, ANY ASSOCIATED SOFTWARE AND ANY FINANCED ITEMS. SO LONG AS YOU ARE NOT IN DEFAULT UNDER THIS AGREEMENT, WE ASSIGN TO YOU ANY WARRANTIES IN THE EQUIPMENT GIVEN TO US.
- 12. LAW; JURY WAIVER: This Agreement will be governed by and construed in accordance with the law of the principal place of business of Lessor or, if assignee, its assignee. You consent to jurisdiction and venue of any state or federal court in the state of Lessor or, if assigneed, its assignee has its principal place of business and waive the defense of inconvenient forum. For any action arising out of or relating to this Agreement or the Equipment, BOTH PARTIES WAIVE ALL RIGHTS TO A TRIAL BY JURY.
- 13. MAINTENANCE AND SUPPLIES: Unless indicated otherwise on page 1, you have elected to enter into a separate arrangement with Supplier for maintenance, inspection, adjustment, parts replacement, drums, cleaning material required for proper operation and toner and developer ("Arrangement"). You agree to pay all amounts owing under this Agreement regardless of any claim you have against Supplier relating to the Arrangement. Supplier will be solely responsible for performing all services and providing all supplies under the Arrangement. You agree not to hold Lessor (if different from Supplier) or any assignee of this Agreement responsible for Supplier's obligations under the Arrangement. You agree to to hold Lessor (if different from Supplier) or any assignee of this Agreement responsible for Supplier's obligations under the Arrangement. As a convenience to you, we will provide you with one invoice covering amounts owing under this Agreement and the Arrangement. If necessary, Supplier's obligations to you under the Arrangement may be assigned by us. You agree to pay a monthly supply freight fee to cover the costs of shipping supplies to you. Each month, you are entitled to produce the minimum number of impressions shown on page 1 for each applicable impression type. Regardless of the number of impressions made, you will never pay less than the minimum Payment. All 11st 17st impressions will count as two meter impressions per side. You agree to provide periodic meter readings on the Equipment. If you fall to provide meter readings in a timely manner, we, a tour discretion, may assess you a meter administration fee for each meter affected. You agree to pay the applicable overage charges for each metered impression that exceeds the applicable minimum number of impressions made on equipment marked as not financed under this Agreement will be included in determining your impression and overage charges. At the end of the first year of this Agreement, and once each successive 12-month period thereafter, the maintenance





STATE AND LOCAL GOVERNMENT ADDENDUM

Addendum to Agreement#	, dated	, between	, as Customer and Modern Office Methods, Inc., as Lesson
	, aatoa	, 500,00011	, as sustained and modern office methods, me., as Lesson

The parties wish to amend the above-referenced Agreement to add the following language:

REPRESENTATIONS AND WARRANTIES OF CUSTOMER: Customer hereby represents and warrants to Lessor that: (a) Customer has been duly authorized by the Constitution and laws of the applicable jurisdiction and by a resolution of its governing body (which resolution, if requested by Lessor, is attached hereto), to execute and deliver the Agreement and to carry out its obligations hereunder; (b) All legal requirements have been met, and procedures have been followed, including public bidding, in order to ensure the enforceability of the Agreement; (c) The Agreement is in compliance with all laws applicable to Customer, including any debt limitations or limitations on interest rates or finance charges; (d) The Equipment will be used by Customer only for essential governmental or proprietary functions of Customer consistent with the scope of Customer's authority and will not be used in a trade or business of any person or entity, by the federal government or for any personal, family or household use; Customer's need for the Equipment is not expected to diminish during the term of the Agreement; (e) Customer has funds available to pay contracted Payments until the end of its current appropriation period, and it intends to request funds to make contracted Payments in each appropriation period, from now until the end of the term of the Agreement; (f) Customer's exact legal name is as set forth on page one of the Agreement; and (g) Customer will not change its legal name in any respect without giving thirty (30) days prior written notice to Lessor.

NON-APPROPRIATION: If either sufficient funds are not appropriated to make contracted Payments under the Agreement or (to the extent required by applicable law) the Agreement is not renewed, the Agreement shall terminate and Customer shall not be obligated to make contracted Payments under the Agreement beyond the then-current fiscal year for which funds have been appropriated. Upon such an event, Customer shall, no later than the end of the fiscal year for which contracted Payments have been appropriated, deliver possession of the Equipment to Lessor. If Customer fails to deliver possession of the Equipment to Lessor, the termination shall nevertheless be effective but Customer shall be responsible for the payment of damages in an amount equal to the portion of contracted Payments thereafter coming due that is attributable to the number of days after the termination during which the Customer fails to deliver possession and for any other loss suffered by Lessor as a result of Customer's failure to deliver possession as required. Customer shall notify Lessor in writing within seven (7) days after either the failure of the Customer to appropriate funds sufficient for the payment of the contracted Payments or (to the extent required by applicable law) the Agreement is not renewed, but failure to provide such notice shall not operate to extend the Agreement term or result in any liability to Customer.

ENTIRE AGREEMENT: Customer agrees that the terms and conditions of the Agreement and any supplement or schedule thereto and any related acceptance certificate constitutes the entire agreement regarding the financing or lease of the Equipment and supersedes any purchase order, invoice, request for proposal or other document.

The parties wish to amend the above-referenced Agreement by restating the following:

Any provision in the Agreement stating that the Agreement shall automatically renew unless the Equipment is purchased, returned or a notice requirement is satisfied is hereby amended and restated as follows: "This Agreement will renew for month-to-month terms unless you purchase or return the Equipment (according to the conditions herein) or send us written notice at least 30 days (before the end of any term) that you do not want it renewed."

NOTE: SIGNER OF THIS DOCUMENT MUST BE SAME AS ON THE AGREEMENT. A FACSIMILE OF THIS DOCUMENT WITH SIGNATURE SHALL BE CONSIDERED TO BE AN ORIGINAL. CAPITALIZED TERMS IN THIS DOCUMENT ARE DEFINED AS IN THE AGREEMENT, UNLESS SPECIFICALLY STATED OTHERWISE.

Any provision in the Agreement stating that you grant us a security interest in the Equipment to secure all amounts owed to us under any agreement is hereby amended and restated as follows: "To the extent permitted by law, you grant us a security interest in the Equipment to secure all amounts you owe us under this Agreement, and you authorize us to file a UCC-1 financing statement.

Any provision in the Agreement stating that you shall indemnify and hold us harmless is hereby amended and restated as follows: "You shall not be required to indemnify or hold us harmless against liabilities arising from the Agreement. However, as between you and us, and to the extent permitted by law and legally available funds, you shall bear the risk of loss for, shall pay directly, and shall defend against any and all claims, liabilities, proceedings, actions, expenses, damages or losses arising under or related to the Equipment, including, but not limited to, the possession, ownership, lease, use or operation thereof, except that you shall not bear the risk of loss of, nor pay for, any claims, liabilities, proceedings, actions, expenses, dam ages or losses that arise directly from events occurring after yeu have surrendered possession of the Equipment in accordance with the terms of the Agreement to us or that arise directly from our gross negligence or willful misconduct."

Any provision in the Agreement stating that a default by you under any agreement with our affiliates or other lenders shall be an event of default under the Agreement is hereby amended and restated as follows: "You will be in default if: (a) you do not p ay any Payment or other sum due to us under the Agreement when due or if you fail to perform in accordance with the covenants, terms and conditions of this Agreement, (b) you make or have made any false statement or misrepresentation to us, (c) you or any guarantor dies, dissolves or terminates existence, (d) there has been a material adverse change in your or any guarantor's financial, business or operating condition, or (e) any guarantor defaults under any guaranty for this Agreement."

Any provision in the Agreement requiring you to pay amounts due under the Agreement upon the occurrence of a default, failure to appropriate funds or failure to renew the Agreement is hereby amended to limit such requirement to the extent permitted by law and legally available funds.

Any provision in the Agreement stating that the Agreement is governed by a particular state's laws and you consent to such jurisdiction and venue is hereby amended and restated as follows: "This Agreement will be governed by and construed in accordance with the laws of the state where Customer is located. You consent to jurisdiction and venue of any state or federal court in such state and waive the defense of inconvenient forum."

By signing this Addendum, Customer acknowledges the above changes to the Agreement and authorizes Lessor to make such changes. In all other respects, the terms and conditions of the Agreement remain in full force and effect and remain binding on Customer.

Modern Office Methods, In	c.		
Lessor		Customer	
		X	
Signature		Signature	
			√ ~
Title	Date	Title	Date

NOTE: SIGNER OF THIS DOCUMENT MUST BE SAME AS ON THE AGREEMENT. A FACSIMILE OF THIS DOCUMENT WITH SIGNATURE SHALL BE CONSIDERED TO BE AN ORIGINAL. CAPITALIZED TERMS IN THIS DOCUMENT ARE DEFINED AS IN THE AGREEMENT, UNLESS SPECIFICALLY STATED OTHERWISE.



The MOM Advantage:

*See "Glossary of Terms" on the next page for more complete details on our guarantee.

60-Day Money Back Guarantee

On any workgroup system acquired from MOM.*

Absolute Satisfaction

On any workgroup system or we'll replace it with an identical or similar model. *

Guaranteed Performance

98% uptime. *

Certified On-Site Service

Always available during business hours. *

Free Loaner

If your office equipment will be out of service more than 12 working hours. *

Contract Flexibility

Upgrade at any time without pre-payment penalty. *

Toll-Free Helpline

Providing help when you need it. *

Website Assistance

Available for your convenience. *

Award-Winning Service is the MOM Difference - Serving over 14,000 Clients since 1957





www.momnet.com

The MOM Advantage

Glossary of Terms

60-Day Money Back Guarantee

Modern Office Methods Inc. (MOM) grants a 60-Day Money Back Guarantee from the date of delivery on any workgroup system acquired from MOM. (Non embedded software solutions are not included) This gives you the opportunity to evaluate not only MOM's products, but also our service and support. If you use our product for 60 days or less and it does not operate as represented by MOM and the manufacturer, notify our Client Loyalty Manager, c/o Modern Office Methods, 4747 Lake Forest Dr., Cincinnati, OH 45242, in writing. If we are unable to get the equipment to perform as represented within 60 days, return the product to MOM and we will give you a full refund, less any shipping, installation, and connectivity charges. Three (3) cents per black and white image and twenty (20) cents per full color image will be charged for each copy/image made.

Absolute Satisfaction

When you acquire any workgroup system from MOM, you must be absolutely satisfied with its performance or MOM will replace it with an identical or similar machine at your written request. This guarantee is good for the term of your MOM finance agreement or for 36 months on a cash purchase, as long as the equipment has been continuously covered by our Guaranteed Maintenance Agreement (GMA) and has used MOM approved supplies for the term of ownership. This guarantee is not applicable to equipment that has been damaged, neglected, or abused by usage beyond the manufacturer's recommended performance rating.

<u>Guaranteed Performance</u>

Provided any hardware product purchased from MOM is covered by our Guaranteed Maintenance Agreement and uses MOM approved supplies, MOM guarantees continuous performance during 98% of the work time per year if the equipment is located within 35 miles of the service department, or 95% if the equipment is located more than 35 miles from our office (based on a 40-hour week). If MOM fails to maintain uptime during a 12-month period, you will receive a free base maintenance contract for the next 3 months, excluding meter overages, if applicable. MOM evaluates each and every service call, if you have 3 service calls in 30 days it will generate a report to the service manager and you will be contacted with an action plan to fix the problem.

Certified On-Site Service

MOM guarantees the availability of manufacturer-certified service personnel during regular working hours to repair and maintain your equipment in all locations within MOM's area of service responsibility. Our team of Field Service Engineers and Microsoft Certified Service Engineers will call your office within two hours of receiving your service request. Our goal is to solve your issue in the most efficient manner. If the problem is simple, we can solve it over the phone. If the problem requires on-site service, we will give you our approximate arrival time. We feel that communication between our clients and our service team is critical to your continued satisfaction with our performance.

Free Loaner

If your product (installed within 35 miles of an authorized MOM service facility) is out of service for more than 12 normal working hours and is covered by a MOM Guaranteed Maintenance Agreement, MOM will provide a free loaner. This offer for a free loaner is available for 36 months or term of contract from the date of original installation. The model provided as the loaner machine will be determined by MOM.

Contract Flexibility

Any system acquired through a MOM Finance, Cost Per Copy, or Copy Management Program includes protection from prepayment penalties in the event the system is upgraded or replaced with a new MOM system. Protection applies to MOM Finance or Cost per Copy/Copy Management clients only.

Toll-Free Helpline

Any questions or problems concerning your equipment that occur during normal working hours (8:00 a.m. to 5:00 p.m. Monday - Friday, except holidays) should be directed to MOM's service department at 1-800-345-3888. An after-hours, toll-free helpline for your Lanier equipment is available at 1-800-333-2679 to assist you by providing emergency operating instructions for most difficulties as well as advice for making minor adjustments. The helpline is available between 5:00 p.m. and 8:00 a.m. Eastern Standard Time, Monday - Friday, and 24 hours on holidays and weekends.

<u>Website Assistance</u>

For assistance with service and driver downloads, MOM, Ricoh / Lanier, Canon, and HP have internet sites for your convenience.

www.mcmnet.com www.ficoh.com www.lanier.com www.usa.canon.com www.hp.com

Kevin P. McCarthy, President & CEO

Client Signature

Date

go green.

TOTAL GREEN DOCUMENT SOLUTIONS