

# Perpetual Support Renewal # 00063833.0

<b>Proposal for Purchase by:</b> Boone Co School District 8330 US Highway 42 Florence, KY 41042-9286			
<b>Services to be Provided</b>			
<b>Site(s) to be Supported</b>	<b>Qty</b>	<b>Type of Service</b>	<b>Services Period</b>
45447/Boone Co High School 7056 Burlington Pike Florence, KY 41042-1697 Cost: \$4,980	1	Fast ForWord MSL Support Package - MySciLEARN™ - Per Site – Renewal	7/1/2020 to 6/30/2021
	1	Reading Assistant Plus MSL Support Package - MySciLEARN™ - Per Site – Renewal	7/1/2020 to 6/30/2021
45454/Conner High School 3310 Cougar Path Hebron, KY 41048-9642 Cost: \$4,980	1	Fast ForWord MSL Support Package - MySciLEARN™ - Per Site – Renewal	7/1/2020 to 6/30/2021
	1	Reading Assistant Plus MSL Support Package - MySciLEARN™ - Per Site – Renewal	7/1/2020 to 6/30/2021
45452/Ockerman Middle School 8300 US Highway 42 Florence, KY 41042-9605 Cost: \$4,980	1	Fast ForWord MSL Support Package - MySciLEARN™ - Per Site – Renewal	7/1/2020 to 6/30/2021
	1	Reading Assistant Plus MSL Support Package - MySciLEARN™ - Per Site – Renewal	7/1/2020 to 6/30/2021
290348/Shirley Mann Elem School 10435 US 42 Union, KY 41091 Cost: \$4,980	1	Fast ForWord MSL Support Package - MySciLEARN™ - Per Site – Renewal	7/1/2020 to 6/30/2021
	1	Reading Assistant Plus MSL Support Package - MySciLEARN™ - Per Site – Renewal	7/1/2020 to 6/30/2021
45446/A M Yealey Elementary School 10 Yealey Dr Florence, KY 41042-9733 Cost: \$4,980	1	Fast ForWord MSL Support Package - MySciLEARN™ - Per Site – Renewal	7/1/2020 to 6/30/2021
	1	Reading Assistant Plus MSL Support Package - MySciLEARN™ - Per Site – Renewal	7/1/2020 to 6/30/2021

Perpetual Support Renewal  
Proposed by: Suzanne McPartland  
Phone No. : (888) 358-0212

To return this signed Final Agreement and your Purchase  
Order, please fax to: (520) 842-2129  
or return via email:

salesorders@scilearn.com

To send payment, please mail to:  
PO Box 847668, Dallas, TX 75284-7668

### Perpetual Support Renewal # 00063833.0

5434/Boone Co School District 8330 US Highway 42 Florence, KY 41042-9286 Cost: \$1,250	1	Web-based Sessions (3): a package of three 2-hour interactive web-based sessions	7/1/2020 to 6/30/2021
5434/Boone Co School District 8330 US Highway 42 Florence, KY 41042-9286 Cost: \$6,900	3	On Site Service Day(s)	7/1/2020 to 6/30/2021
5434/Boone Co School District 8330 US Highway 42 Florence, KY 41042-9286 Cost: \$1,250	1	Remote Consulting	7/1/2020 to 6/30/2021
<b>MSL Support Package Includes:</b> <ul style="list-style-type: none"> <li>• On Demand Initial Product Training and Professional Development Resource Center</li> <li>• MySciLEARN™ platform Updates and Enhancements</li> <li>• Progress Reports for student, group, school and district</li> <li>• Reading Progress Indicator</li> <li>• Instructional and Technical Support - phone, email, chat</li> <li>• Hosting service for MySciLEARN™</li> <li>• Home Access</li> </ul>			
After the Services Period listed above, access to support and services must be renewed annually. All services availability, including any unused service days, expires at the end of that Services Period. Unused services cannot be carried forward to future periods.			
Sales tax will be added to the fee and invoiced unless Customer provides sales tax exemption certificate issued by Customer's state.		<b>Fee: \$ 34,300</b>	

This Support Renewal Proposal, and purchases under this Proposal, will be governed by the SLC terms and conditions contained at [www.scilearn.com/terms](http://www.scilearn.com/terms), which are hereby incorporated into this Proposal by this reference. This Proposal, including the referenced terms and conditions, constitutes the entire agreement between SLC and Customer relating to the subjects hereof and supersedes any prior agreements or understandings with respect thereto. No terms of any purchase order, invoice or other document submitted by either party shall modify or supersede this Proposal unless signed by both parties.

By returning this agreement, Customer accepts this Proposal, agrees to all of its terms and conditions, represents that they have read and understood this Proposal, and that no additional approvals are required for this Proposal to be accepted.

Perpetual Support Renewal  
Proposed by: Suzanne McPartland  
Phone No. : (888) 358-0212

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June 10, 2020

**Perpetual Support Renewal # 00063833.0**

**Please fax or email all pages of this Proposal back to us as indicated below with your purchase order for the full amount of the renewal. If you do not issue purchase orders you may send full payment, instead, to the address below. Upon receipt of your Renewal Proposal and purchase order, SLC will invoice the full fee. Full payment is due within 30 days of the invoice date.**

**If paying by credit card, complete and sign below. Return all pages of Proposal.**

**By signing below, the Customer accepts this proposal and authorizes payment of the Fee stated on this proposal (plus any applicable sales tax) by credit card as described below.**

Card Number :	Exp. Date :
Cardholder's Name	Cardholder's Signature

Please contact Suzanne McPartland at (888) 358-0212 with any questions regarding this renewal or to customize Professional Development to meet your schools' needs.

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Proposed by: Suzanne McPartland  
Phone No. : (888) 358-0212

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## SCIENTIFIC LEARNING CORPORATION TERMS AND CONDITIONS

These Terms and Conditions govern all purchases of software licenses and services from Scientific Learning Corporation ("SLC"), unless SLC and the individual or entity purchasing ("Customer") have entered into an electronic or written signed agreement mutually agreed by both parties containing different terms.

1. **Definitions.** For purposes of these terms and conditions, and any transaction subject to these terms and conditions:
  - a. **MySciLEARN** means SLC's online hosted product platform.
  - b. **Order Document** means the SLC Final Proposal or Renewal Proposal and the purchase order issued by Customer accepting that Proposal; Purchase Agreement; Renewal Agreement; Per Student License Order; or other written document or electronic agreement process mutually agreeable to SLC and Customer, which in either event specifies the licenses and/or services being purchased. **Notwithstanding the foregoing, to the extent that Customer's purchase order or similar document contains terms and conditions different from or additional to these terms and conditions (other than the specification of which items are being purchased and the purchase price), SLC hereby objects to such terms, and those additional or different terms shall not form a part of the Order Document.**
  - c. **Products** means the software products specified as licensed in the Order Document. If SLC makes any patches, bug fixes, updates or modifications to Products, this updating software is included in Products upon its being made available to Customer. The term Products does not include any additional SLC software programs that may be provided to Customer by SLC but that are not specified in the Order Document; Customer has no right to and agrees not to use, copy or distribute in any way any software provided by SLC that is not included within Licensed Material.
  - d. **Support Material** means the technical and instructional support, product manual, professional development and other product-related materials (written or electronic) provided to Customer in connection with the purchase under the Order Document.
  - e. **Online Offerings** means licenses and services specified in the Order Document to the extent that such licenses or services are provided on MySciLEARN over the Internet.
  - f. **Online Material** means the visual interfaces, graphics, design, compilation, information, computer code, products, software (including any downloadable software), services, and all other elements of the Online Offerings, but specifically excluding any materials uploaded by customers.
  - g. **Licensed Material** means, collectively, the Products, the Online Material and the Support Material.
  - h. **Site(s)** means the physical location(s) specified in (or determined pursuant to) the Order Document. If a Site is stated as TBD (to be determined), the Site will be specified by written agreement of SLC and Customer.
  - i. **Use** (when used with respect to a Product) means that the software product is being accessed or viewed in any way by a person, whether the software is actually installed on the computer being used by that person or the software is installed on a different computer and is being remotely accessed.
2. **Product Licenses.** If Customer purchases licenses to Products under the Order Document, then upon issuance of or agreement to the Order Document by Customer and acceptance of the Order Document by SLC, SLC grants to Customer, and Customer accepts, a limited, non-exclusive, nontransferable license to use the Products (in object code only) on MySciLEARN solely for educational and related administrative purposes and subject to the terms of the Order Document and these terms and conditions. Conditions of the licenses include the following:
  - a. **All licenses- time limitations:** The exercises in the Products may be used only during the time period specified as the license term.
    - i. If the license term is specified as perpetual, following payment of all associated license fees Customer will be entitled to use the Products during the entire lifetime of their availability on MySciLEARN subject to the following:
      1. Customer's continuing access to the Products requires the payment of SLC's annual MSL Support Package fees (which includes hosting and support services) applicable to the Products licensed by Customer.

2. If Customer ceases at any time to pay the annual MSL Support Package fees (an "Inactivity Period"), Customer may thereafter reinstate its access to its licensed Products without paying additional Product licensing fees by paying the then current standard annual MSL Support Package fees applicable to the Products being reinstated by Customer and any applicable product migration fees (which will in no case exceed the aggregate amount of SLC's MSL Support Package fees for the licensed Products during the Inactivity Period).
  3. Notwithstanding the provisions of paragraph 2 above regarding reinstatement, SLC will have no obligation to retain any of Customer's data (including any usage data) during an Inactivity Period and Customer understands and agrees that any such data deleted by SLC during an Inactivity Period will not be restored upon reinstatement of Customer's access to the licensed Products.
- b. **Site license:** Products under a site license may be used only by students who are regularly enrolled students at the Site(s), teachers and administrators for the Site(s), and children who are family members of those teachers and administrators. In addition, Products under a site license may be used on an unlimited number of computers only at the specified Site(s), except that if the Site has activated the home access feature, that Product may also be used by an authorized user at another location where the authorized user is then located. The administrative functions of Products may be Used only by Customer staff with responsibilities for the specified Site.
  - c. **Per student license:** Each per student license permits use of the licensed Products during the specified license term by one single participant whose use is supervised by Customer. If the license was purchased by a school, school district or similar educational institution and one of the institution's participants stops using the licensed Products during the license term, another participant may be substituted for the original participant only if all data relating to the original participant's Product use is deleted from Customer's and SLC's computers. Per Student licenses are available only in the US and Canada..
  - d. **Site changes:**
    - i. **Site deployments:** Sites for site licenses may be freely changed, but only one site at a time may be designated per site license.
    - ii. **Per student licenses:** All per student licenses are not restricted to a specified school site.
  - e. **Conversion from per student to site licenses.** SLC may from time to time offer the holders of per student licenses the opportunity to convert a specified number of per student licenses to a site license. If the license holder accepts such offer, the site license that results from that conversion cannot be converted back to per student licenses at a later time. Any offer to convert per student licenses to site licenses may be terminated or changed at any time.

3. **License Restrictions.** The Licensed Material is protected by United States copyright, trade dress, patent, and trademark laws, international conventions, and all other relevant intellectual property and proprietary rights, and applicable laws. The Licensed Material is licensed, not sold. All rights to the Licensed Material that are not expressly granted hereunder are reserved to SLC and/or its third-party licensors. Customer agrees not to, and agrees to cause all persons to whom it makes Licensed Material available not to:

- a. Use, copy, publicly perform or display, rent, lease, lend, license, sublicense, sell, export, assign, transfer, distribute, transmit, publish, or in any other way disseminate, or otherwise make unauthorized use of any Licensed Material, except as expressly permitted by the Order Document or these terms and conditions. Customer is permitted to (1) copy onto a local server or hard drive Product files that may be provided by SLC for the purpose of optimizing the performance of the Product, provided that the copied files may only be used subject to the restrictions of the applicable license, as outlined herein; (2) copy such Product files onto a backup computer of the Customer, provided that such copy may only be used to re-install the Product files in the event of a malfunction, for use in accordance with all applicable terms of the license; and (3) copy Support Material, for use only in connection with use of the Products under Customer's license. Any permitted copy must fully preserve all proprietary, copyright and identification notices contained in the original Licensed Material.
- b. Reverse engineer, decompile, disassemble or otherwise attempt to derive the source code for the Products or for any software included in the Licensed Material.
- c. Modify, translate or create derivative works or adaptations from the Licensed Material.

- d. Use any portion of the Products other than as a part of the Product.
- e. Use any Licensed Material that is not Products other than in connection with and to facilitate the use of the Products.
- f. Modify or attempt to modify any license terms encoded in the Products or modify any settings on a computer for the purpose of circumventing the limitations of the license.

**Failure to comply with these restrictions will constitute a material breach of the parties' agreement and a violation of the law, and will give SLC the right to immediately terminate the licenses granted hereunder and all rights granted hereby. All rights not expressly granted by these terms and conditions are reserved by SLC.**

#### **4. Online Offerings; Hosting.**

- a. Hosting
  - i. Hosting services consist of SLC providing access to the licensed Products via MySciLEARN to Customer and its participants over the Internet. SLC will provide all hardware, software, telecommunication services and other items necessary for the provision of the Online Offerings (the "Hosting Environment"). Customer is responsible for providing client-side computers, equipment, Internet connections, software and other system requirements. In order for Customer to access and use the Online Offerings in accordance with this Agreement, Customer's network and computer hardware must meet the requirements set forth at <http://www.scilearn.com/products/technical-specifications>, incorporated herein by reference.
  - ii. Using the Products requires hosting services.
  - iii. Prior to the commencement of Product Use, at SLC's request, Customer shall provide to SLC such information as may be requested by SLC to confirm that Customer possesses adequate hardware and bandwidth to effectively operate the Software and Services on the MySciLEARN hosted platform. Customer has the sole responsibility for ensuring that such information is accurate. SLC shall have no responsibility for ensuring that such information is accurate or for making corrections if the Software or Services do not work properly because of an inaccuracy in the information provided.
  - iv. SLC shall use commercially reasonable efforts to cause the MySciLEARN student exercises to be available no less than 99% of the time from 8AM Eastern time to 8PM Eastern Time, Monday through Friday. Upon learning of any material interruption of the availability of any of the Online Offerings, SLC shall devote reasonably available and appropriate resources to remedying such interruption.
  - v. Security. SLC will maintain the Hosting Environment at its own facility and/or at a reputable third party Internet service provider and hosting facility (the "Data Center") in SLC's discretion and determination, where it is subject to commercially reasonable security precautions designed to prevent unauthorized access to the Hosting Environment. However, Customer acknowledges that, notwithstanding such security precautions, use of or connection to the Internet provides the opportunity for unauthorized third parties to circumvent such precautions and illegally gain access to the Hosting Environment, Online Offerings and Customer data. Accordingly, SLC cannot and does not guaranty the privacy, security or authenticity of any information so transmitted over or stored in any system connected to the Internet.
- b. The Online Offerings are owned and operated by SLC. Online Offerings are provided on SLC-maintained servers; access is provided to Customer only via the Internet. SLC is not responsible, and has no liability, for any delays or interruptions experienced in communicating over the Internet, or for any incompatibility between the Online Offerings and services provided by Customer's telecommunications, Internet or other service providers.
- c. Customer acknowledges that SLC may, at its discretion, make changes to the Online Offerings and the Online Materials from time to time.
- d. Access to the Online Offerings from territories where its contents are illegal is prohibited. Online Offerings are designed for customers in the United States. Those who choose to access the Online Offerings from other locations do at their own initiative and are responsible for compliance with all local rules including, without limitation, rules about the Internet, data, email, or privacy.

- e. *Prohibited Conduct* – Customer understands and agrees that no person to whom it provides access to Online Offerings may:
- i. Upload copyrighted material unless such person has the legal right to distribute that material to others online;
  - ii. Harass, threaten, or defraud other users of the services;
  - iii. Upload or send to other users of the services pornographic, threatening, embarrassing, hateful, racially or ethnically insulting, libelous, or otherwise inappropriate content;
  - iv. Make unsolicited offers, advertisements, or proposals, or send junk mail to other users;
  - v. Impersonate another person or access another user's account without that person's permission;
  - vi. Misrepresent the source, identity, or content of information transmitted via the services;
  - vii. Use the services for any illegal purpose;
  - viii. Use the Online Offerings in any manner that could damage, disable, overburden, or impair it or interfere with any other party's use and enjoyment of the services;
  - ix. Attempt to gain unauthorized access to the Online Offerings, or any part of them or content contained on them, other accounts, computer systems or networks connected to the Online Offerings, or any part of them, through hacking, password mining or any other means or interfere or attempt to interfere with the proper working of the Online Offerings or any activities conducted on the Online Offerings; or
  - x. Use any robot, spider, scraper, or other automated means to access the Online Offerings for any purpose without our express written permission or bypass any robot exclusion headers or other measures SLC may use to prevent or restrict access to Online Offerings.
- f. *User Generated Content*.
- i. SLC may allow you, your staff, and other third parties to post data, text, messages, opinions, advice, statements, reviews, comments, photographs, and other materials and information that will be accessible to visitors and users of MySciLEARN (collectively and individually "Content"). All Content, whether publicly posted on or privately transmitted via MySciLEARN is the sole responsibility of the person from whom the Content originated and not of SLC, its shareholders, directors, officers or employees. If Customer owns its Content, this agreement does not limit Customer's ownership in any way. Whatever rights Customer has in Content that it or its staff posts Customer retains. SLC may review and delete any Content, in whole or in part, that in its sole judgment violates these Terms and Conditions or that might be offensive, illegal, or that might violate the rights of or harm any third parties. It is Customer's responsibility to evaluate the Content posted or made available by Customer or its staff.
  - ii. While Customer retains any and all rights, including ownership, in any Content that Customer or its staff makes available through MySciLEARN, SLC needs certain rights to that Content and in that Content in order to make MySciLEARN available. Accordingly, Customer grants to SLC, or behalf of it and its staff, a non-exclusive, royalty-free, perpetual, world-wide, transferable license with the right to grant sublicenses through multiple tiers of sublicensees to publicly display, publicly perform, distribute, store, transcode, syndicate, broadcast, reproduce, edit, modify, create derivative works, and otherwise use and reuse Customer and Customer's staff's Content (or any portions or derivative works thereof) in any manner, in any medium, for any purpose to the extent required to render or deliver MySciLEARN. This license enables SLC to provide MySciLEARN and provide access to the Content as Customer requests in connection with the operation of MySciLEARN and is not intended to otherwise limit Customer's rights to its Content. SLC reserves the right to use Content for advertising and promotional purposes.
  - iii. SLC grants Customer a non-exclusive, non-transferable, world-wide, royalty-free, revocable license to publicly display, publicly perform, distribute, store, transcode, syndicate, broadcast, reproduce, edit, modify, create derivative works, and otherwise use and reuse any Content of other users of MySciLEARN (or any portions or derivative works thereof) solely for non-commercial purposes, solely for use on and in connection with MySciLEARN and other SLC websites in accordance with these Terms and Conditions and solely to the extent of the license granted by the user to SLC under these Terms and Conditions.
  - iv. Customer understands that any and all Content is made available to MySciLEARN users on an AS-IS, AS-AVAILABLE basis. SLC does not guarantee the availability of the Content for use, editing, viewing or downloading will be uninterrupted, bug free or available at all times.

SLC reserves the right to discontinue any aspect of MySciLEARN at any time, including discontinuing any linked or embedded User Content either generally or in specific cases.

5. **Support.** If under the Order Document Customer purchases support services from SLC:
  - a. Support for all Products includes, for the supported Products and licenses:
    - i. Access to SLC's service representatives by any personnel of Customer by telephone, email or Web chat during SLC's standard service days and hours. Standard service days and hours are stated on SLC's web site, and may be changed by SLC from time to time.
    - ii. Hosted access to licensed Products via MySciLEARN.
    - iii. Technical updates and minor modifications to the Products, as made available by SLC from time to time without further charge to customers with that level of support. Such updates and modifications are typically made available through a new update to SLC's Online Offerings. Any updates or modifications supplied shall be subject to the same license terms as the Products to which they relate and upon delivery shall be included in the term Products.
    - iv. Access for Customer's personnel to SLC's online support materials, as such may be made available by SLC from time to time.
  - b. Support is limited to the Product licenses purchased.
  - c. Except as they may be provided on MySciLEARN as part of the Licensed Material at SLC's discretion, Support does not include access to new products, new editions, new versions, or new releases (as such are specified by SLC) that may be made available by SLC from time to time. Any updates or modifications supplied shall be subject to the same license terms as the Products to which they relate and upon delivery shall be included in the term Products.
6. **All Services.** If under the Order Document Customer purchases any services:
  - a. Access to all services is limited to the licenses and time periods specified in the Order Document. All support and service availability, including any unused service days or training sessions, expires at the end of the specified period. Unused services cannot be carried forward to future periods.
  - b. SLC may provide services through its own personnel or contractors.
  - c. SLC may, from time to time, in its sole discretion, add new content to or modify or discontinue content provided in connection with any services.
  - d. Customer attendance at webinars and web-based product training is limited to 15 persons per session.
  - e. If Customer provides SLC with any comments, bug reports, feedback, or proposed modifications ("Feedback"), SLC shall have the right to use such Feedback at its discretion, including, but not limited to the incorporation of such suggested changes into SLC's products and/or services and the distribution, use or transfer of such Feedback. Customer hereby grants SLC a perpetual, irrevocable, nonexclusive license under all rights necessary to incorporate and use Customer's Feedback for any purpose.
  - f. To receive services, Customer agrees to (i) supply SLC with sufficient information and data to reproduce any problems reported by Customer; (ii) use the Products on computer and operating systems consistent with SLC's requirements; (iii) use a release of the Products then being supported by SLC; and (iv) maintain an operating environment free of any programs or modifications that might interfere with the Products.
  - g. Service days and web-delivered trainings and meetings will be scheduled by mutual agreement of Customer and SLC. SLC requires two business days' notice to reschedule. If Customer reschedules less than two business days prior to a scheduled service event, Customer may be charged for one service event.
  - h. If Customer requests services outside the scope of those specified in an Order Document, SLC may charge Customer for those services at SLC's then-current time and materials rates and may require payment and/or a purchase order prior to providing such services.
7. **Discontinued Products; Changes in Operating Systems.**
  - a. Once a new release, edition or version (collectively, a "version") of a Product has been released, SLC may stop providing services (including support and other services) with respect to the discontinued version, or may provide lower levels of services for the discontinued version. SLC may, in its sole discretion, determine when services will be provided at a lower level or ended.
  - b. Customer acknowledges that operating systems and browsers change from time to time and that SLC has no control over such changes and that SLC is not required to provide updates or

revisions that will make Products compatible with the operating system or browser that Customer may wish to use with the Product.

**8. Using the Products and Services.**

- a. Customer is solely responsible for selecting appropriate participants to use the Products.
- b. Except as otherwise may be agreed, any installation necessary to access or use the Products is the responsibility of Customer (e.g., browser installation), and Customer is solely responsible for providing the computer equipment, other software, headphones, telecommunications links, and/or Internet access required to use the Products and services in accordance with the system requirements provided by SLC. Customer is solely responsible for all expenses incurred by it in using the Products.
- c. Customer agrees to keep confidential any activation, product, organization or other codes, passwords and identification numbers relating to the Products or services that are issued to Customer by SLC or created by Customer and to use them only for purposes of using the Products and services as permitted under the terms of the Order Document and these terms and conditions.
- d. Customer is responsible for controlling and managing access to the Products and services and the data stored on those Products, using user identifications provided by SLC and generated by Customer. Customer agrees that in using the Products and services, Customer will comply with all applicable national and state privacy and student records laws.

**9. Limited Warranties; No Refunds**

- a. SLC warrants to Customer that the Products will have substantially the functionality described in the manuals that accompany the Products for a period of 90 days from the applicable invoice date. The limited warranty applies only if the Product is used in accordance with its published instructions, and will not apply if the failure resulted from (1) accident, abuse, negligence, or misuse; (2) use or interfacing with software or other products not provided by SLC; (3) unauthorized modification or repair; (4) improper or inadequate maintenance or site preparation; or (5) loss or damage in transit. SLC does not warrant that the Products will operate or be accessible without interruption, be error or bug-free, or be compatible with particular computer equipment or other software.
- b. To make a claim under these limited warranties, Customer must provide written notice of the claim to SLC within the 90 day warranty period. The exclusive remedy for any breach of these warranties is, at SLC's option, the repair or replacement of the affected Product or (upon return of the affected Products and related documents and the termination of the license with respect to such Products) the refund of all or a pro rata portion of the fee paid for the applicable license. Except as explicitly provided above, SLC shall have no obligation to refund any fees paid under any Order Document.
- c. SLC makes no warranty with respect to any services or any headsets, hardware or other equipment that may be provided hereunder.

**10. No Other Warranties; Limitation of Liability.** To the maximum extent permitted by applicable law, SLC, on behalf of itself and its licensors, disclaims all other representations and warranties with respect to the Products, services and other items provided under any Order Document, either expressed, implied, statutory or otherwise, including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, title and non-infringement. SLC makes no warranty with respect to the efficacy of any Products, including but not limited to its efficacy in dealing with any learning problem or other condition. Regardless of the success or effectiveness of other remedies, in no event will SLC or its licensors be liable for any special, incidental, indirect, consequential or exemplary damages whatsoever arising out of any Order Document or these terms and conditions or the use of or inability to use any product or service provided hereunder (including, without limitation, damages for lost information, lost revenues or profits or business interruption), however arising and under any theory of liability including, without limitation, breach of contract, breach of warranty, or tort (including negligence and strict liability) even if SLC or its licensors have been advised of or should have known of the possibility of such damages. In no event will SLC or its licensors be liable in damages or otherwise in excess of the amount paid to SLC for the software or service on which the claim is based. Customer acknowledges and agrees that the disclaimer of warranties, limitations on liability and limited remedies contained in these terms are fundamental parts

of the basis of SLC's bargain hereunder. Some jurisdictions do not permit the exclusion of certain types of damages or the disclaimer of certain implied warranties, so some of the foregoing may not be applicable. To the extent that SLC may not disclaim any warranty, the scope and duration of such warranty shall be the minimum permitted under applicable law.

#### 11. General

- a. **Firm Orders; Completion of Performance.** When an Order Document is issued or agreed to by Customer and accepted by SLC, the purchase commitment in the Order Document becomes firm and cannot be canceled by Customer. Once Products subject to a license are made accessible to the Customer online or otherwise supplied to the Customer, SLC has completed performance of its obligations under that license, although SLC may continue to have obligations to provide related services (including hosting) that Customer has purchased.
- b. **Shipping and Delivery.** Within the United States and Canada, the prices stated in the Order Document include the price of delivering any physical Products (i.e., Products not subject to a license) to the specified location. All deliveries of physical Products are made EXW (Ex Works) SLC's or its fulfillment agent's facility. Rights and responsibilities begin upon delivery to the carrier, unless the Order Document specifies a later date. Risk of loss for and title to the physical items shipped passes to the Customer on delivery to the carrier. Product lost in shipment may be replaced on payment of a replacement fee.
- c. **Data.** Certain Products and services upload to SLC (i) data related to participants, their results on the Reading Progress Indicator assessment, and their Product use, and/or (b) technical data, including but not limited to configuration and log files. Customer may also provide SLC with information about participants, their use of the Products and their results on tests or other assessments in another manner. All of this information is referred to as "Data." Customer acknowledges and agrees to this upload of data. Customer agrees that SLC may use the Data for the purpose of providing services and licenses to Customer and for research, norming, marketing and other purposes, provided that SLC shall comply with all applicable laws relating to such use, and Customer and participants may only be publicly identified as the source of any particular information where required by law or with the prior consent of the person whose identity would be disclosed. Customer covenants, represents and warrants that Customer has obtained and maintains in force all authorizations needed to send SLC any and all Data and to permit SLC to process the Data to provide services to Customer and the use the Data as described above, including processing the Data in the United States.
- d. **Taxes.** Customer agrees to pay SLC all applicable sales, use or other taxes related to the Order Document and these terms and conditions, however designated, except for taxes based on SLC's income. If Customer claims tax exempt status, Customer agrees to provide SLC with evidence of such tax exemption upon SLC's request.
- e. **Breach; Termination.** SLC may charge a late fee of 1% per month (or if less, the maximum amount permitted by law) on any amount not paid within 60 days of its due date. If Customer fails to pay any amount due under any Order Document for more than 60 days past its due date, then SLC may also, without notice to Customer, suspend Customer's Product licenses and the performance of any services until the past due amount (and any applicable late fee) is paid. In addition, either party may terminate any licenses and any obligations to perform services in whole or in part upon at least 30 days written notice to the other party, in the event the other party materially breaches its obligations under the Order Document or these terms and conditions (including failure to pay) and fails to correct such breach within such 30-day period. Upon any such termination, all related licenses and all obligations to perform services terminate, Customer must stop using any Licensed Material to which the terminated licenses relate, and Customer shall destroy or return all copies of Licensed Material under its control to SLC. All payments due prior to such termination remain due and payable.
- f. **Audit of Customer.** Customer agrees, at SLC's request, to give SLC reasonable access to Customer's premises and records and to all computers on which Products have been used or accessed for the purpose of auditing Customer's compliance with its obligations. If SLC's audit finds that Customer has used Products in a manner not permitted by the applicable Order Document and terms and conditions, Customer will pay SLC any additional fees due under SLC's standard pricing schedule.

- g. **Inquiries by SLC Auditors.** From time to time, SLC may request customers to provide written confirmations of order terms to its auditors. Customer agrees to respond promptly.
- h. **Entire Agreement.** The Order Document and these terms and conditions constitute the entire agreement between SLC and Customer relating to the subjects hereof and supersede any prior understandings between the parties with respect thereto. If any terms in Customer's purchase order or similar document contradict these terms and conditions, these terms and conditions prevail. Customer has not relied on the availability of any future versions or future products in executing the Order Document. The agreement formed by the Order Document and these terms and conditions may not be changed except by a writing executed by both parties. No terms of any purchase order, invoice or other document submitted by either party shall modify or supersede this agreement unless signed by both parties. The waiver or failure of SLC to exercise any rights hereunder will not be deemed a waiver of any further right hereunder.
- i. **Severability.** If any term of the Order Document or these terms and conditions is declared invalid by a court of competent jurisdiction or by operation of law, the remaining terms will be unimpaired, and the invalid term will be replaced by such valid term as comes closest to the intention underlying the invalid term.
- j. **Force Majeure.** Neither party shall be liable for failure to perform due to causes beyond its reasonable control.
- k. **Export Controls.** The Licensed Material and the underlying information and technology may not be downloaded or otherwise exported or re-exported (i) into (or to a national or resident of) Cuba, Libya, North Korea, Iran, Syria or any other country to which the U.S. has embargoed goods; or (ii) to anyone on the U.S. Treasury Department's list of Specially Designated Nationals or the U.S. Commerce Department's Table of Deny Orders. Customer represents and warrants that it is not located in, under the control of, or a national or resident of any such country or on any such list.
- l. **International.** The parties hereby confirm their request that the Order Document, these terms and all documents related directly or indirectly thereto be drafted in the English language. Les parties aux présentes reconnaissent avoir requis que la présente convention ainsi que tous les documents qui s'y rattachent directement ou indirectement soient rédigés en langue anglaise. The parties agree that the United Nations Convention on Contracts for the International Sale of Goods shall not apply to any of the transactions, which are contemplated by the Order Document and these terms.
- m. **US Government End Users.** If Customer is a branch or agency of the US government: The Licensed Materials are composed of "commercial computer software" and "commercial computer software documentation" as such terms are used in 48 CFR 12.212 (SEPT. 1995) and are provided to the Government (a) for acquisition by or on behalf of civilian agencies, consistent with the policy set forth in 48 CFR 12.212; or (b) for acquisition by or on behalf of units of the Department of Defense consistent with the policies set forth in 48CFR 227.7202-1 (Jun 1995) and 227.7202-3 (Jun 1995).
- n. **Injunctive Relief.** Customer expressly acknowledges and agrees that damages alone would be an inadequate remedy for any threatened or actual violation by Customer of any of the provisions of these terms. Accordingly, Customer agrees that SLC shall be entitled to petition a court of competent jurisdiction to provide preliminary or permanent equitable relief, including injunctive relief, to prevent a threatened breach of these terms and conditions or to otherwise preserve SLC's intellectual property rights and that such remedy shall be in addition to all other rights and remedies available to SLC.

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iii.

- e. **Reading Assistant.** The Reading Assistant technology may include portions developed using a voice recording database ©2002 Carnegie Speech Company, Inc. and may include MySQL Classic(TM), the copyright to which is owned by and licensed from MySQL AB.
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# Student Data Privacy Policy (MySciLEARN)

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This privacy policy (this "Privacy Policy") tells you about the information that Scientific Learning Corporation (the "Company," "we" or "our") collects in connection with the operation of its learning platform website [myscilearn.com](https://myscilearn.com) (the "Site"), how the information is used and how you can access and correct certain information that we may collect. For the purposes of this Privacy Policy, "you" and "user" means an employee of a Local Education Agency (which we refer to as a "school" in this Privacy Policy), a service provider, a child who uses a Site, or the parent or guardian of a child who uses a Site, in each case who is accessing the Site through a particular username and password. Accounts for children may be created by their teachers or another entity or affiliate of the school or by a service provider working with a child (an "Authorized Person").

Please note that this Privacy Policy applies only to information collected from you (or, if you were enrolled by a third party, such as a school district, teacher or service provider (each, an "Authorized Person") from such Authorized Person) by the Company via the Site and does not apply to information obtained or disclosed through offline correspondence or personal contacts with the Company's representatives.

This Privacy Policy is effective as of August 9, 2016.

## YOUR ACCEPTANCE OF THIS PRIVACY POLICY AND REVISIONS TO THIS PRIVACY POLICY

By using a Site, you agree to this Privacy Policy. If you do not agree to this Privacy Policy, you may not use the Site. The Company reserves the right, in our discretion, to change, modify, add or remove portions of this Privacy Policy from time to time, upon providing you with prior notice. We agree that changes cannot be retroactive. Changes to the Privacy Policy will be made effective upon providing you with thirty (30) days' notice. Notice will be provided by sending you an email at the address we have on file for you with your account.

## INFORMATION COLLECTED AND HOW WE USE IT

You always remain in control of the information you provide to the Company. We may collect the types of personally identifiable information about a child that are described in Annex 1 at the end of this Privacy Policy, which an Authorized Person voluntarily submits to us. We collect names and email addresses for people other than children if provided by school personnel or service providers. If you are a school or service provider you may delete any information you submit to us at any time, however deletion of this information will restrict your ability to effectively use the Site.

Parents. If you are the parent of a child who was enrolled by an Authorized Person you may contact the Authorized Person to have your child's information removed.

Children. You must contact the Authorized Person who created your account with regard to any questions or concerns with respect to your information.

We may collect, maintain and use contact information you (or an Authorized Person) have voluntarily submitted so that we can contact you to respond to your comments or requests for information.

## DATA SHARING AND TRANSFER

The Company will provide data and the personal identifiable information on individual children and the analysis of results and trends for all children on an aggregate basis to some or all of the following (collectively "Customer"): the child's applicable state education agency, school district, school, teacher or service provider. The Company provides such information as a service to its Customer but it does not control the use of such data after it provides it to the Customer. Consequently, the Company takes no responsibility or liability for the use of such data after it provides it to the Customer.

Scientific Learning Corporation does not provide, sell or lend any personally identifiable information to any third party.

The Company reserves the right to disclose your personally identifiable information based on the good faith belief that such action is necessary or appropriate to: (a) protect and defend the rights or property of the Company, or (b) act in urgent circumstances to protect the safety or security of a child, the public or of users of the Company's services and/or the Site.

Your personal information will generally be stored in the Company's databases, which are located in the United States. Our policy is to ensure that your information is always granted the same level of protection no matter where it is stored. In the event that the Company is involved in a transaction such as a merger, stock purchase or sale, or sale of substantially all of the Company's assets, personal information may be transferred to the other party in such transaction under the same level of security it had before the transaction.

## USE OF YOUR PERSONALLY IDENTIFIABLE INFORMATION

The Company stores only the child records provided to us by our Customers. As a custodian of child personally identifiable information, the Company complies with the federal Family Educational Rights and Privacy Act (FERPA) in its handling of a child's records.

Upon our collection of your personally identifiable information, the Company may use such personally identifiable information internally, separately or in combination with pre-existing information, for the following purposes:

- To provide any requested services limited to the educational context in which the information was provided;
- To troubleshoot problems with the Site, or any services, as requested;
- To customize your experience, content or homepage on the Site; or
- To enforce our Terms of Use.

Upon a Customer's request, the Company will delete all personally identifiable child data from its records. The Company may retain aggregate, non-identifying child usage information for the purpose of reporting, analytics, and improving the Company's products and services. Scientific Learning Corporation does not provide, sell or lend any personally identifiable information to any third party.

## SECURITY

We take steps to make all information received from you online as secure as reasonably possible against unauthorized access and use.

If we know or have reason to know of a systems security breach by an unauthorized party that results in the disclosure of personally identifiable information or that any of your Information was used for an unauthorized purpose, then we will immediately notify you electronically so that you can take appropriate protective steps. We will also post an additional notice through the Service if a security breach occurs. Depending on where you live or where your schools are located, you may also have a legal right to receive notice of a security breach in writing, and we will provide you with such required written notice in addition to the electronic notice.

## ACCESS TO YOUR INFORMATION

We attempt to keep your files complete, up-to-date, and accurate. If you are a school or service provider you may delete any information you submit to us at any time.

Parents. If you are the parent of a child who was enrolled by an Authorized Person you may contact the Authorized Person or us to have your child's information removed.

Children. If you are a child who was enrolled by an Authorized Person you must contact the Authorized Person with regard to any questions or concerns with respect to your information.

## CHILDREN'S PRIVACY

The Company is strongly committed to protecting the safety and privacy of children who use the Site. We do not knowingly collect personal information online from children under 13 without consent from the Authorized Person.

The Company's service is directly sold to Local Educational Agencies (school) and, as such, the prior verifiable parental consent as required by COPPA for the collection and use of personally identifiable information for children under the age of 13, is given by the "authorized person" within the school.

The Company acknowledges and agrees that the school's ability to consent for the parent is limited to the educational context – where an operator collects personal information from children for the use and benefit of the school, and for no other commercial purpose. The Company does not use personally identifiable information for any other commercial purpose.

When provided by an Authorized Person, we may receive some or all of the personally identifiable information described in Annex 1 to this Privacy Policy, which the parent, guardian or Authorized Person has voluntarily submitted. The Company will provide this information to its Customer, as described in the "Data Sharing and Transfer" section above, and the Company takes no responsibility or liability for the use of such data after it provides it to the Customer.

Our Fast ForWord Home™ service, which utilizes the Site, allows children to receive support from Authorized Employees and agents of the Company. Any information submitted by children, whether it would be considered personally identifiable information or not, is treated by the Company with the same safeguards as personally identifiable information.

An Authorized Person who has given the Company permission to collect and use a child's personal information can modify, update, correct a child's information or discontinue further collection or use of a

child's information in accordance with the procedures described in the "Access to Your Information" section above.

#### HIPAA

We do not collect or store "Protected Health Information" within the meaning of the Health Insurance Portability and Accountability Act (HIPAA).

#### CHOICE AND OPT-OUT PREFERENCES

The Company does not collect your personally identifiable information unless you choose to provide it. If, at any time, you prefer not to receive further e-mail communications from the Company, you will have the ability to unsubscribe from such communications by means of a link or to write to us to opt out. If, at any time, you prefer not to receive any other form of communication from the Company, you will have the ability to unsubscribe from such communications by contacting us at the address below.

#### QUESTIONS OR COMMENTS

The Company welcomes questions and comments about this Privacy Policy. Questions or comments should be directed to the address below:

Privacy Office  
Scientific Learning Corporation  
1956 Webster Street, Suite 200  
Oakland, CA 94612  
[privacy@scilearn.com](mailto:privacy@scilearn.com)  
510-444-3500

### Types of Student Information and Data We May Collect in MySciLEARN™

The information listed in the first section below is required to register a student on MySciLEARN. The first name, last name, date of birth, school, username and password establishes an account for an individual student on MySciLEARN and the associated login credentials. The information on grade, ELL and/or Special Education designations are needed to determine the appropriate placement and assessment test form.

- First Name, Last Name
- Date of Birth
- Student Username
- Student Password
- Grade
- Gender
- English Language Learner (yes or no)
- Special Education (yes or no)
- School

The following optional information can be entered for a student while registering but is not required:

- Middle initial
- Student ID
- Parent email
- Race/Ethnicity
- Title 1
- Migrant Student
- Dyslexia
- Down Syndrome
- Phonological Disorder
- Autism
- Asperger's Syndrome
- Expressive Communicative Disorder
- Developmental Delay
- Special Learning Disability
- Attention Deficit Disorder
- Rett's Disorder
- Childhood Disintegrative Disorder
- Receptive Communication Disorder

Student progress information and data is collected primarily for use by school educators and administrators to help students with their learning and reading skills.

- Reading Progress Indicator ("RPI") assessment information (if RPI is used by the customer):
  - Grade Equivalent Scores
  - National Percentile Scores
  - Reading Proficiency Levels – Struggling, Emerging, Proficient, Advanced
  - Gain scores are reported in grade equivalent scores and percentile scores

- Fast ForWord® program
  - Individual exercise progress & results
    - Attendance (date and time that the student worked on the exercises)
    - Participation (amount of time per day working on the exercises)
    - Percentage of exercise content mastered (daily, weekly, monthly)
    - Exercise completion details level by level
    - Number of exercise trials
    - Student errors
- Reading Assistant™ program
  - Participation
    - minutes on RA per week
    - number of reading selections completed per week
    - time usage per session activity
  - Think About It questions score
  - Comprehension quiz score
  - Fluency score - words correct per minute
  - Performance Level – a measure that evaluates both fluency and comprehension performance on a reading selection
  - Reading Level High Score – highest reading level mastered by the student
  - Student Audio recordings
  - Student Errors – words to practice