



Kenton County School District | *It's about ALL kids.*

**THE KENTON COUNTY BOARD OF
EDUCATION**

1055 EATON DRIVE, FORT WRIGHT, KENTUCKY
41017

TELEPHONE: (859) 344-8888 / FAX: (859) 344-1531

WEBSITE: www.kenton.kyschools.us

Dr. Henry Webb, Superintendent of Schools

KCSD ISSUE PAPER

DATE:

April 24, 2020

AGENDA ITEM (ACTION ITEM):

Consider/Approve renewal of the Maintenance and Support Agreement with Idemia Identity & Security USA LLC., with permission to continue to renew the annual agreement as long as the Board is satisfied with the service and pricing does not increase more than the Consumer Price Index over a 12-month period.

APPLICABLE BOARD POLICY:

04.32 Purchasing

HISTORY/BACKGROUND:

The Kenton County School District has partnered with Idemia Identity & Security USA LLC (Idemia) and the Kentucky State Police (KSP) since 2017 to electronically collect and process fingerprints for criminal background checks required by KRS 160.380. By renewing the agreement with Idemia, the District can continue to process background checks electronically, allowing for results to be received in 3 – 5 business days instead of the 12-week lead time when collected manually with ink, then mailed to KSP for processing. Idemia requires an annual renewal of their Maintenance and Support Agreement, and the District would prefer to renew annually as long as the Board is satisfied with the service and pricing does not increase more than the Consumer Price Index over a 12-month period.

FISCAL/BUDGETARY IMPACT:

\$1,962.00 annual renewal for 2020-21.

RECOMMENDATION:

It is recommended the Kenton County Board of Education approve the renewal of the Maintenance and Support Agreement with Idemia Identity & Security USA LLC., with permission to continue to renew the annual agreement as long as the Board is satisfied with the service and pricing does not increase more than the Consumer Price Index over a 12-month period.


CONTACT PERSON:

Matt Rigg, Executive Director of Human Resources

Principal



District Administrator



Superintendent

Kenton County Board of Education

Board Members: Carl Wicklund, Chairperson Karen L. Collins, Vice Chairperson Carla Egan Shannon Herold Jesica Jehn
"The Kenton County Board of Education provides *Equal Education & Employment Opportunities.*"



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April 2, 2020

Matt Rigg
Kenton County Schools
1055 Eaton Drive
Fort Wright, KY 41017
(859)957-2664
Matthew.rigg@kenton.kyschools.us

RE: Extension to Maintenance and Support Agreement # 003581-001

By means of this letter, Idemia Identity & Security USA LLC ("IDEMIA" or "Seller") hereby extends **Kenton County Schools** Maintenance and Support Agreement for the period **July 1, 2020** through **June 30, 2021**.

All terms and conditions of the original agreement shall remain in full force and effect.

Please indicate acceptance of this extension by signing in the acceptance block below and returning it to my attention via Email at kimberly.dullinger@idemia.com at your soonest convenience.

If you have any questions or need further clarification, please contact me at (714) 632-2180 or e-mail kimberly.dullinger@idemia.com. Thank you in advance.

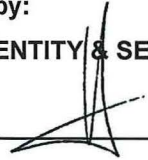
Thank you,

Kimberly J. Dullinger
Maintenance Agreement Specialist
Idemia Identity & Security USA LLC

Accepted by:

IDEMIA IDENTITY & SECURITY USA LLC

KENTON COUNTY SCHOOLS

Signed by: 

Signed by: _____

Printed Name: Michael Kato

Printed Name: _____

Title: Vice President

Title: _____

Date: April 2, 2020

Date: _____

Description of Covered Products

MAINTENANCE AND SUPPORT AGREEMENT NO. SA # 003581-001

CUSTOMER: Kenton County Schools

The following table lists the Products under maintenance coverage:

Product	Description	Node	Qty
LSS-D	Livescan, Desktop, 500ppi	KYKNDSS001	1

Support Plan Options and Pricing Worksheet

Maintenance and Support Agreement # 003581-001

Date April 2, 2020

New Term Effective Start July 1, 2020

End June 30, 2021

STANDARD SUPPORT

☒ **Advantage – Software Support**

- ◆ Telephone Response: 2 Hour
- ◆ Remote Dial-In Analysis
- ◆ Unlimited Telephone Support
- ◆ Standard Releases & Updates
- ◆ Software Customer Alert Bulletins
- ◆ Automatic Call Escalation
- ◆ Supplemental Releases & Updates
- ◆ 8 a.m. – 5 p.m. Monday to Friday PPM

☒ **On-Site Hardware Support**

- ◆ 8 a.m. – 5 p.m. Monday to Friday PPM
- ◆ Next Day PPM On-site Response
- ◆ Hardware Vendor Liaison
- ◆ Defective Parts Replacement
- ◆ Escalation Support
- ◆ Hardware Customer Alert Bulletins
- ◆ Hardware Service Reporting
- ◆ Product Repair
- ◆ Equipment Inventory Detail Management

☒ **Parts Support**

- ◆ Parts Ordered & Shipped Next Business Day
- ◆ Parts Customer Alert Bulletins

** If customer is providing their own on-site hardware support, the following applies:*

- Customer Orders & Replaces Parts
- Telephone Technical Support for Parts Replacement Available

ADDITIONAL OPTIONS

- ☐ **Users Conference Attendance** (\$3,586 per Attendee) Year: 2019 Number Attendees Requested
- Registration fee
 - Daily meals
 - Hotel accommodations
 - Roundtrip travel for event
 - Ground transportation to/from the conference airport to the conference hotel

\$ _____

GRAND TOTAL **\$ 1,962.00**

PLEASE PROVIDE A COPY OF YOUR CURRENT TAX EXEMPTION CERTIFICATE (if applicable)

Please note this is not an invoice. An invoice will be provided after receipt of the signed document.