Board Report for Technology

March 2019 2016

1. **E-Rate Funding**

Will be submitted Erate paperwork to install outdoor WIFI access points at Dixon Elementary, Sebree Elementary, WCMS, WCHS, Area Technology Center. These building have leftover Category 2 budgets with USAC. We will look at installing the other schools at a later time.

1. **Technology work Orders**

Since January 1, 2019 there have been 985 work orders submitted and completed into the Technology Helpdesk. These mainly fall in the categories of issues with computer software; reset student login passwords, and computer hardware issues software issues, laptop issues, Chromebook issues, printer issues, and some projector and Smart Board issues. The requests are broken down as follows:

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| BOE | Clay | Dixon | Providence | Sebree | WCMS | WCHS | ATC | Food | Trans |
| 27 | 73 | 68 | 81 | 77 | 258 | 327 | 32 | 16 | 18 |

1. **Clay Elementary**

Upgrade computers to current operating system. Will be determining summer projects. Continue to support students and staff with the best possible customer service.

1. **Dixon Elementary**

Upgrade computers to current operating system. Will be determining summer projects. Continue to support students and staff with the best possible customer service. Will be filing paperwork for outdoor WIFI access points.

1. **Sebree Elementary**

Upgrade computers to current operating system. Will be determining summer projects. Continue to support students and staff with the best possible customer service. Will be filing paperwork for outdoor WIFI access points.

1. **Providence Elementary**

Upgrade computers to current operating system. Will be determining summer projects. Continue to support students and staff with the best possible customer service.

1. **WCMS**

Upgrade computers to current operating system. Will be determining summer projects. Continue to support students and staff with the best possible customer service. Will be filing paperwork for outdoor WIFI access points.

1. **WCHS**

) Upgrade computers to current operating system. Will be determining summer projects. Continue to support students and staff with the best possible customer service. Will be filing paperwork for outdoor WIFI access points.