



## Operations

Presented by
Michael Raisor, Ph.D., MBOE
Chief Operations Officer

# We Make Learning Possible!



- **Office of Operations**
- Facility Planning
- Information Technology
- Performance & Technology
- > Property Management & Maintenance
- School & Community Nutrition Services
- Safety & Environmental
- Security & Investigations
- Transportation Services





### Staff of 2

In addition to oversight and leadership of the Operations Departments, the Office of Operations leads:

- Back to School Taskforce
- School Calendar Committee
- **Strategic Infrastructure Planning**
- Other Special Projects as assigned



## **Facility Planning**



### Staff of 10

Manage all construction work requiring public bid.

Construction projects average \$41 million to \$61 million per year.

**Boiler & Chiller Replacements** 

**Repaving Projects** 

**Window Replacements** 

Bleacher upgrades

Oversee projects through scope determination, design, bid and construction.

Coordinate construction work with KDE, schools, and other departments as well as interfacing with any public agencies and utility companies.

### **Information Technology**



#### Staff of 88

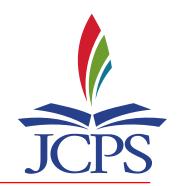
**Systems Development** - Application Development, Database Management, Business Intelligence, Data Warehouse, Ad-hoc Data Extract, and Reports

<u>Infrastructure Services</u> – Network (LAN/WAN) & Voice, Wireless, Active Directory, Data Center, Storage & Virtualization, Surveillance, Access Control, Enterprise backup, Projectors, Aiphones, and Board meeting Technology

Technology Support/Data Services — On-site/Field Support, Service Desk, Warranty Support & Repair, Phone/Remote Support, Email Access & Support, IC permissions, Password Resets, Computer Imaging, Software/Application Installation & Troubleshooting, and Network and Telephone Support



## Performance and Technology



### What we do

Staff of 72

<u>Performance & Tech Team</u> – Tech Grants (E-Rate/KETS), Tech Reporting (State, District, Tech Plan), Purchasing (Tech, Cell Phones, Science materials, etc.), Operational Support, Project Management, Secretarial, and Performance Management.

<u>Supply Services</u> – Manage 7 Warehouses, Mail Room, Board Courier, Pony Services, Surplus Pickup and Disposal, Moves, Deliveries and Pickups (Equipment, Staff, Tables/Chairs, Testing, CAP, Podium, Library Books, etc.), Instructional and Custodial Supplies, Science Kit Production, and Delivery

<u>JCPS Call Center</u> – The JCPS Call Center ensures families and students have access to correct and consistent information as quickly as possible. With a dedicated help line operated from 6 a.m. to 6 p.m. Monday through Friday during the school year.

<u>Materials Production</u> – Creative Communications, Web Design, and Printing-Materials Production offers quick copy and printing services as well as text editing, graphic design, web design, banner/large format, and commercial-quality printing.

## Property Management and Maintenance



Staff of 230

Housekeeping

**Grounds** 

**Paint Projects** 

Roof

**Building Modification** 

Carpenter/Lock

**Electric** 

Metal/Hardware

**Plumbing** 

**Special Projects** 

Paint/Glass

Renovation

**HVAC** 

### School and Community Nutrition



### **Staff of 1,120**

- **National School Lunch Program**
- School Breakfast Program
- Child and Adult Care Food Program
- **Summer Feeding and Bus Stop Cafe**
- Fresh Fruit and Vegetable Program
- Farm to School Programs
- **Breakfast in the Classroom Program**

## Safety & Environmental



#### Staff of 16

<u>Safety & Environmental</u> -General oversight of: Asbestos/Lead, Toxic/Hazardous Materials, Radon, OSHA, EPA, DOT, public health and safety and hazardous materials program, etc.

<u>Safety Inspectors – Emergency Response, School Traffic Issues, Background Checks, OSHA, Fire Marshall Inspections, Building Mods, Site Inspections, Safety Training, etc.</u>

<u>CPR/First Aid Trainer</u> – Districtwide Training in CPR, First Aid, AED, and Blood borne Pathogens, Record Keeping, etc.

<u>Asbestos/Lead Abatement</u>- Maintains asbestos materials management program including inspections.

<u>Fire Extinguisher</u> – Inspects and tests fire extinguishers and equipment.

**Energy Auditor** – Conducts building energy audits, monitors energy use and cost data, develops energy saving strategies and monitors energy programs.





#### Staff of 27

Investigations – 3 detectives that investigate alleged crimes

**Operations – District Security Officers and monitors** 

**District Operations Center – 24/7/365** 

Contract K-9 Search Team Vendor – daily random and focused searches of schools



### **Transportation**



### **Staff of 1,200**

13 Bus Compounds geographically spread throughout Jefferson County

**1,267 Buses** 

**69,900 Ridership** 

2,065 total routes over three bell times

94,000 Miles traveled daily

~300 students move daily

**GIS Routing** 

In house CDL and State Certification Training

Vehicle Maintenances – two garages responsible for maintenance and repair of buses as well as 453 fleet vehicles.