Gallatin County School District

Technology Department

Annual Report

571 service requests have been submitted since July 1, 2012. 571 service requests have been closed during that same time period. Currently, there are no service requests open. The average length of time for an open ticket for the 2012-2013 school year was 2 days.

2012-2013 Completed Projects:

* Purchased, installed and configured servers for Compass Learning
* Reimaged lab computers in each school in preparation for MAP assessment
* Additional network drops added in the Lower Elementary, Upper Elementary/Middle School, and High School Libraries
* Installed and deployed new Equallogic Hyper-V virtual server system
* Migrated various servers to upgrade software
* Configured and implemented Meraki mobile management system
* Implemented Cacti network weather mapping
* VBrick system installed and implemented district-wide
* Imaged and installed laptops to create additional “labs” at the Lower Elementary, Upper Elementary, and the Middle School
* Installed new hard drives in and imaged computers in the Middle School and Upper Elementary compute labs
* Imaged, setup and delivered new student laptops (3 carts) in the Upper Elementary and Middle School
* Imaged and deployed new laptops for Middle School Staff
* Investigated, purchased, and installed new Intelligent Classroom components to replace end-of-life components (projectors and sound systems)
* Collaborated with KDE to deploy a wireless access point on one of our busses
* Prepared for online End of Course assessments
	+ Monitored network bandwidth
	+ Reconfigured network for optimized bandwidth allocation
	+ Configured High School computer labs for End of Course assessment
* Provided professional development for all staff through a series of Tech Tuesday workshops
* Completed erate PIA reviews as they were received for requested 2012-2013 services
* Filed Telco Form 470s (RFPs) for erate services for 2013-2014
* Met with vendors/service providers in reference to filed erate 470s
* Completed eRate 479 forms for Telco 470 forms (RFPs)
* Met with STLP coaches at all four schools to develop plan for their STLP for 2012-2013
	+ Worked with STLP coaches in the collection, posting and registration of STLP student products for State STLP Competition
	+ Worked with STLP coaches in the development and completion of STLP Gold School applications
* Planned and facilitated District Technology Committee meetings

Summer Projects Include:

* Install and configure new core network switch
* Install and configure new wireless network router
* Replace existing wireless access points with new N-wireless access points in each school
* Install additional new N-wireless access points at the Lower Elementary to provide one-to-one access to match access in other schools in the district
* Install new hard drives in and image computers in the Middle School/Upper Elementary library and High School library
* Install new wireless cards in the Middle School/Upper Elementary library computers
* Install new hard drives in and image computers in the Lower Elementary, Upper Elementary and Middle School laptop “labs”
* Install new hard drives in and image laptop computers in the High School computer lab and the In-School-Suspension lab
* Purchase and install InterWrite board and mounted projector for a Lower Elementary preschool classroom
* Reimage student computers in High School computer lab, College Now lab, Business lab, Ag lab and both mobile laptop carts
* Reimage student computers in Middle School and Upper Elementary classrooms and mini laptop carts
* Reimage student computers in Lower Elementary classrooms, computer lab and library

\*The Technology Department’s ability to swiftly address user needs and accomplish the projects listed above is in large part due to employing a High School Co-op student for the 12-13 school year.