Gallatin County School District

Technology Department

Annual Report

906 service requests have been submitted since July 1, 2011. 903 service requests have been closed during that same time period. Currently, there are three service requests open. The average length of time for an open ticket for the 2011-2012 school year was 2 days.

Summer Projects Include:

* Rewire the High School with CAT 6E cabling
* Install new switches in the High School MDF and IDF
* Cleaning the MDF and IDF rooms at each school
* Create computer images for lab computers in each school
* Reimage lab computers in each school in preparation for MAP assessment
* Purchase, install and configure servers for Compass Learning
* Launch additional eRate projects as they are funded by USAC
* Update switch software throughout the District
* Reconfigure technology equipment as needed in conjunction with the district office rennovation

2010-2011 Completed Projects:

* Completed all outstanding work orders prior to Opening Day
* Completed District website migration to School Pointe
* Replaced defective wireless access points in the Middle School, Upper Elementary, and Lower Elementary
* Installed student workstations in Lower Elementary classrooms
* Imaged, delivered and installed new student workstations in the High School computer lab
* Imaged, delivered and installed new student workstations in the High School business/computer applications lab
* Imaged, setup and delivered new student laptops (2 carts) in the High School
* Imaged and deployed new laptops for High School Staff
* Prepared for online End of Course assessments
  + Monitored network bandwidth
  + Reconfigured network for optimized bandwidth allocation
  + Configured High School computer labs for End of Course assessment
* Purchased and installed InterWrite boards and projectors for the Lower Elementary and Middle School Music teachers, the Middle School Band teacher, and the Middle School Art teacher.
* Purchased, imaged and installed 5 student workstations in the Middle School/Upper Elementary library
* Provided professional development for InterWrite boards and software each school
* Provided professional development for all staff through a series of Tech Tuesday workshops
* Completed erate PIA reviews as they were received for requested 2011-2012 services
* Filed Telco Form 470s (RFPs) for erate services for 2012-2013
* Met with vendors/service providers in reference to filed 470s
* Completed eRate 479 forms for Telco 470 forms (RFPs)
* Met with STLP coaches at all four schools to develop plan for their STLP for 2010-2011
  + Worked with STLP coaches in the collection, posting and registration of STLP student products for State STLP Competition
  + Worked with STLP coaches in the development and completion of STLP Gold School applications
* Planned and facilitated District Technology Committee meetings
* Worked with LE librarian post a series of videos book reviews on the Library website