

## **2022 Spring - Technology Report for April 1 through June 30**

### **2022 Spring - Completed Projects**

- Inventory and deployment of new MacBook Airs to 52 staff members
- Inventory and deployment of new iPads to 67 Staff Members
- Staff Apple device migration from Filewave MDM to Jamf MDM
- 2021-2022 Computer-Based Testing (AP and KAS) Preparations
- Technology moves from 20 Grand Avenue

### **2022 Spring - Ongoing Projects**

- Configuration of network airspace for new Johnson Elementary School
- Subscription Reviews and Renewals
- Additional configurations of VoIP phone system (dial plans and e911 compliance)
- Staff PC device migration from Filewave MDM to Intune MDM
- Guest and Internet of Things (IoT) network access
- Administrative assistant and secretary device upgrades
- OneSync/AD Connector Upgrades
- Staff Account Audits in Active Directory and Infinite Campus
- Account creation workflow revisions through Frontline Central
- Staff device operating system upgrades
- Virtualization and move from local shares to cloud-based storage
- Moyer Elementary Select Classroom Technology Updates
  - ClassLink group and application cleanup
  - District subscription and application dashboard
  - District solution for data backups and security
  - Device Inventory cleanup
  - Facilities and Technology Long-Range Planning
  - OneRoster 1.2 Update
  - Network Core and Wi-fi 6 updates
  - FTEF Grant Installations
  - 5<sup>th</sup> grade iPad conversion to grade K iPads
  - 12<sup>th</sup> grade MacBook conversion to 6<sup>th</sup> grade MacBooks

- Retiree/Resignee MacBook and iPad conversion to new staff devices
- Teaching and Learning Summer Retreat

### **2022 Spring - Emerging Projects (Initial Planning)**

- RUP Revisions
- Highlands Middle School Network Wiring Project
- Technology Equipment Surplus
- Help Desk internship
- Video Announcement District Solution
- Help Desk ticketing interface updates
- Implementation of Jamf Teacher device monitoring solution
- Lightspeed Parent Portal Implementation

### **2022 Spring - Reports submitted to Kentucky Department of Education**

- (none)

### **2022 Spring - Work Orders**

<b>Tickets Opened</b> April 1 – June 30, 2022	<b>82</b>	<ul style="list-style-type: none"> <li>• 18 opened @ Johnson Elementary</li> <li>• 18 opened @ Highlands Middle School</li> <li>• 12 opened @ Highlands High School</li> <li>• 12 opened @ Moyer Elementary</li> <li>• 12 opened @ Central Office</li> <li>• 10 opened @ Woodfill Elementary</li> </ul>
<b>Tickets Closed</b> April 1 – June 30, 2022	<b>51</b>	<ul style="list-style-type: none"> <li>• 42 closed by Technology Department</li> <li>• 9 closed by Library Media Specialists</li> <li>• 0 closed by Digital Learning Coaches</li> </ul>