

2022 Winter - Technology Report for January 1 through March 31

2022 Winter - Completed Projects

- Final inventory and trade-in of previous iPad and MacBook fleet
- Staff device migration from iBoss filtering to Lightspeed filtering
- District Network Upgrade Plan
- Student Technology Leadership Program (STLP) project planning
- E-Rate Reimbursement Requests
- Inventory and deployment of Logitech Crayons to ES students
- Digital Signage Solution
- 2022-2024 District Technology Plan

2022 Winter - Ongoing Projects

- Configuration of network airspace for new Johnson Elementary School
- Inventory and deployment of new MacBook Airs to 52 staff members
- Inventory and deployment of new iPads to 67 Staff Members
- Additional configurations of VoIP phone system (dial plans and e911 compliance)
- Staff Apple device migration from Filewave MDM to Jamf MDM
- Staff PC device migration from Filewave MDM to Intune MDM
- Guest and Internet of Things (IoT) network access
- Administrative assistant and secretary device upgrades
- OneSync/AD Connector Upgrades
- Staff Account Audits in Active Directory and Infinite Campus
- Account creation workflow revisions through Frontline Central
- Staff device operating system upgrades
- Virtualization and move from local shares to cloud-based storage
- Moyer Elementary Select Classroom Technology Updates
- 2021-2022 Computer-Based Testing (AP and KAS) Preparations
- ClassLink group and application cleanup
- District subscription and application dashboard
- District solution for data backups and security
- Device Inventory cleanup
- Facilities and Technology Long-Range Planning

2022 Winter - Emerging Projects (Initial Planning)

- RUP Revisions
- OneRoster 1.2 Update
- Network Core and Wi-fi 6 updates
- Highlands Middle School Network Wiring Project
- Technology moves from 20 Grand Avenue
- Subscription Reviews and Renewals
- FTEF Grant Installations
- Technology Equipment Surplus
- 5th grade iPad conversion to grade K iPads
- 12th grade MacBook conversion to 6th grade MacBooks
- Retiree/Resignee MacBook and iPad conversion to new staff devices
- Help Desk internship
- Video Announcement District Solution
- Help Desk ticketing interface updates
- Implementation of Jamf Teacher device monitoring solution
- Teaching and Learning Summer Retreat
- Lightspeed Parent Portal Implementation

2022 Winter - Reports submitted to Kentucky Department of Education

- 2022-2024 District Technology Plan

2022 Winter - Work Orders

Tickets Opened January 1 – March 31, 2022	241	<ul style="list-style-type: none">• 61 opened @ Highlands High School• 57 opened @ Johnson Elementary• 43 opened @ Highlands Middle School• 39 opened @ Moyer Elementary• 31 opened @ Woodfill Elementary• 10 opened @ Central Office
Tickets Closed January 1 – March 31, 2022	189	<ul style="list-style-type: none">• 150 closed by Technology Department• 36 closed by Library Media Specialists• 3 closed by Digital Learning Coaches