

## Monthly Report to the Board of Education

### August 2019 – Report for July Work Orders

From 7/1/2019 through 7/31/2019, 26 help desk tickets were submitted. Of the 26 tickets submitted, 11 have been completed or closed, were duplicate tickets or were forwarded to maintenance.

#### Work orders per building

Location	Submitted	Closed	Percent
Central Office	2	2	7.7%
HHS	8	0	30.8%
HMS	3	1	11.5%
Johnson	5	3	19.2%
Moyer	2	1	7.7%
Woodfill	6	4	23.1%
<b>Total</b>	<b>26</b>	<b>11</b>	<b>100.0%</b>

#### Work orders per assigned worker

Gay, Jason	0	0
Griffith, Stephanie	0	0
Help Desk	0	0
Martin, Andrew	2	0
McGhee, Diana	9	8
Robinson, Laura	0	0
Scott, Van	10	3
Winkler, Matthew	5	0
Zimmerman, Marie	0	0
<b>Total</b>	<b>26</b>	<b>11</b>

Respectfully Submitted  
8/12/2019

*Mrs. Diana M. McGhee*  
*Director of Technology and Information*