

Consolidated Summary Report

For the Period Thursday, June 1, 2023 - Thursday, August 31, 2023

Criteria Selection

Company: Covington Independent Schools
Cases of Interest: All Cases with Activity
Utilization Type: Do Not Annualize Utilization

Counts Used in Utilization Calculations
750 eligible employees used in utilization.
0 covered lives used in utilization.

Consolidated Summary Report

For the Period Thursday, June 1, 2023 - Thursday, August 31, 2023

Utilization Summary

	This Period		Year To Date	
	06/01/2023 to 08/31/2023		09/01/2022 to 08/31/2023	
	Count	%	Count	%
Client Case Activity Summary				
Number of new Cases	11		50	
Employee Cases	7		33	
Non-Employee Cases	4		17	
Number of Contacts (all Cases)	65		216	
Hours for these Contacts	40.60		180.27	
Clients represented	33		48	
Average Contacts per Client	1.97		4.50	
Average Hours Per Client	1.23		3.76	
Attendees represented	31		148	
Average Attendees per Contact	0.48		0.69	
Number of Sessions	61		91	
Average Sessions per Case	1.74			
Auxiliary Services Summary				
Number of Auxiliary Services conducted	2		7	
Hours for these Auxiliary Services	0.50		3.00	

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Client Information

	____ This Period ____		____ Year To Date ____	
	06/01/2023 to 08/31/2023		09/01/2022 to 08/31/2023	
	#	%	#	%
Gender				
Female	24	68.57%	37	74.00%
Male	11	31.43%	13	26.00%
Total	35		50	
 Marital Status				
Single	17	48.57%	23	46.00%
Married	15	42.86%	21	42.00%
Separated	2	5.71%	3	6.00%
Divorced	1	2.86%	2	4.00%
Widow	0	0.00%	1	2.00%
Total	35		50	
 Who is the Client?				
Employee	22	62.86%	33	66.00%
Child	6	17.14%	8	16.00%
Spouse	4	11.43%	4	8.00%
Adult Child	2	5.71%	3	6.00%
Family	1	2.86%	1	2.00%
Other	0	0.00%	1	2.00%
Total	35		50	
 Referred By				
Self	23	65.71%	35	70.00%
Family Member	8	22.86%	10	20.00%
Supervisor Formal	2	5.71%	3	6.00%
Other Employee	1	2.86%	1	2.00%
Supervisory Suggested	1	2.86%	1	2.00%
Total	35		50	

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Client Information

	____ This Period ____ 06/01/2023 to 08/31/2023		____ Year To Date ____ 09/01/2022 to 08/31/2023	
	#	%	#	%
Age Group of Clients				
40 - 49 Years	10	28.57%	16	32.00%
30 - 39 Years	9	25.71%	11	22.00%
13 - 19 Years	4	11.43%	6	12.00%
20 - 25 Years	4	11.43%	4	8.00%
12 and Under	3	8.57%	3	6.00%
50 - 55 Years	3	8.57%	4	8.00%
26 - 29 Years	1	2.86%	2	4.00%
60 Years or more	1	2.86%	2	4.00%
56 - 59 Years	0	0.00%	2	4.00%
Total	35		50	
Heard About EAP				
Family member	8	22.86%	9	18.00%
Printed promotions	8	22.86%	11	22.00%
Human Resources	6	17.14%	7	14.00%
Used Previously	5	14.29%	5	10.00%
Other Employee	4	11.43%	5	10.00%
Supervisor	4	11.43%	8	16.00%
Email promotions	0	0.00%	1	2.00%
Orientation	0	0.00%	3	6.00%
Training	0	0.00%	1	2.00%
Total	35		50	

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For the Period Thursday, June 1, 2023 - Thursday, August 31, 2023

Client Information (Employee Clients Only)

	____ This Period ____		____ Year To Date ____	
	06/01/2023 to 08/31/2023		09/01/2022 to 08/31/2023	
	#	%	#	%
Gender				
Female	17	77.27%	27	81.82%
Male	5	22.73%	6	18.18%
Total	22		33	
Marital Status				
Married	10	45.45%	16	48.48%
Single	9	40.91%	12	36.36%
Separated	2	9.09%	2	6.06%
Divorced	1	4.55%	2	6.06%
Widow	0	0.00%	1	3.03%
Total	22		33	
Referred By				
Self	18	81.82%	28	84.85%
Supervisor Formal	2	9.09%	3	9.09%
Other Employee	1	4.55%	1	3.03%
Supervisory Suggested	1	4.55%	1	3.03%
Total	22		33	
Location				
Not Known	22	100.00%	33	100.00%
Age Group of Employees				
40 - 49 Years	8	36.36%	14	42.42%
30 - 39 Years	7	31.82%	8	24.24%
20 - 25 Years	3	13.64%	3	9.09%
50 - 55 Years	3	13.64%	4	12.12%
60 Years or more	1	4.55%	2	6.06%
56 - 59 Years	0	0.00%	2	6.06%
Total	22		33	

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Client Information (Employee Clients Only)

	____ This Period ____ 06/01/2023 to 08/31/2023		____ Year To Date ____ 09/01/2022 to 08/31/2023	
	#	%	#	%
Years Employed by Company				
1-5	10	45.45%	12	36.36%
Less than 1	5	22.73%	7	21.21%
11-15	2	9.09%	5	15.15%
16-20	2	9.09%	2	6.06%
Over 20	2	9.09%	3	9.09%
6-10	1	4.55%	4	12.12%
Total	22		33	
Heard About EAP				
Printed promotions	6	27.27%	7	21.21%
Used Previously	5	22.73%	5	15.15%
Other Employee	4	18.18%	5	15.15%
Supervisor	4	18.18%	8	24.24%
Human Resources	3	13.64%	4	12.12%
Orientation	0	0.00%	3	9.09%
Training	0	0.00%	1	3.03%
Total	22		33	

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For the Period Thursday, June 1, 2023 - Thursday, August 31, 2023

Contact and Referral Information for Cases Selected

	____ This Period ____ 06/01/2023 to 08/31/2023		____ Year To Date ____ 09/01/2022 to 08/31/2023	
	#	%	#	%
Contact Location				
EAP Office	30	46.15%	122	56.48%
Case Closure	24	36.92%	29	13.43%
Not Known	11	16.92%	42	19.44%
Correspondence	0	0.00%	4	1.85%
Late Cancel	0	0.00%	1	0.46%
No Show	0	0.00%	1	0.46%
Phone session	0	0.00%	3	1.39%
Teams session	0	0.00%	12	5.56%
Telephone call	0	0.00%	2	0.93%
Total	65		216	
 In-Person/Telephone				
Not Known	35	53.85%	75	34.72%
In Person	30	46.15%	121	56.02%
E-mail	0	0.00%	1	0.46%
Teams	0	0.00%	13	6.02%
Telephone	0	0.00%	6	2.78%
Total	65		216	
 Consultation Reason				
Close Case	32	49.23%	38	17.59%
Counseling	24	36.92%	99	45.83%
Intake	7	10.77%	36	16.67%
Late Cancel	1	1.54%	15	6.94%
No show	1	1.54%	15	6.94%
Correspondence	0	0.00%	3	1.39%
SR Case Management	0	0.00%	5	2.31%
Supervisor Referral Appointment	0	0.00%	1	0.46%
Supervisor Referral Intake	0	0.00%	3	1.39%
Telephone Call	0	0.00%	1	0.46%
Total	65		216	

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Contact and Referral Information for Cases Selected

	____ This Period ____ 06/01/2023 to 08/31/2023		____ Year To Date ____ 09/01/2022 to 08/31/2023	
	#	%	#	%
Attendee Type				
Not Known	35	53.85%	76	35.19%
Client	29	44.62%	129	59.72%
Client & Family	1	1.54%	7	3.24%
Client & Other	0	0.00%	2	0.93%
Family	0	0.00%	1	0.46%
Supervisor	0	0.00%	1	0.46%
Total	65		216	

Contact and Referral Information for All Cases

	____ This Period ____ 06/01/2023 to 08/31/2023		____ Year To Date ____ 09/01/2022 to 08/31/2023	
	#	%	#	%
Contact Location				
EAP Office	30	46.15%	122	56.48%
Case Closure	24	36.92%	29	13.43%
Not Known	11	16.92%	42	19.44%
Correspondence	0	0.00%	4	1.85%
Late Cancel	0	0.00%	1	0.46%
No Show	0	0.00%	1	0.46%
Phone session	0	0.00%	3	1.39%
Teams session	0	0.00%	12	5.56%
Telephone call	0	0.00%	2	0.93%
Total	65		216	

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Contact and Referral Information for All Cases

	____ This Period ____ 06/01/2023 to 08/31/2023		____ Year To Date ____ 09/01/2022 to 08/31/2023	
	#	%	#	%
Consultation Reason				
Close Case	32	49.23%	38	17.59%
Counseling	24	36.92%	99	45.83%
Intake	7	10.77%	36	16.67%
Late Cancel	1	1.54%	15	6.94%
No show	1	1.54%	15	6.94%
Correspondence	0	0.00%	3	1.39%
SR Case Management	0	0.00%	5	2.31%
Supervisor Referral Appointment	0	0.00%	1	0.46%
Supervisor Referral Intake	0	0.00%	3	1.39%
Telephone Call	0	0.00%	1	0.46%
Total	65		216	

Attendee Type				
Not Known	35	53.85%	76	35.19%
Client	29	44.62%	129	59.72%
Client & Family	1	1.54%	7	3.24%
Client & Other	0	0.00%	2	0.93%
Family	0	0.00%	1	0.46%
Supervisor	0	0.00%	1	0.46%
Total	65		216	

Closed Cases Information for Cases Selected

	____ This Period ____ 06/01/2023 to 08/31/2023		____ Year To Date ____ 09/01/2022 to 08/31/2023	
	#	%	#	%
Problem Status at Closing				
Resolved in EAP	16	45.71%	22	46.81%
Declined Assistance	6	17.14%	9	19.15%
Deferred	5	14.29%	5	10.64%
Not Known	4	11.43%	5	10.64%
Remains Open	2	5.71%	2	4.26%
Outpatient CD	1	2.86%	1	2.13%
Psychologist/Soc Worke	1	2.86%	3	6.38%
Total	35		47	

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Closed Cases Information for Cases Selected

	____ This Period ____ 06/01/2023 to 08/31/2023		____ Year To Date ____ 09/01/2022 to 08/31/2023	
	#	%	#	%
Primary Assessed Problem at Closing				
Anxiety	7	20.00%	9	19.15%
Emotional	7	20.00%	7	14.89%
Not Known	7	20.00%	11	23.40%
Declined Assistance	3	8.57%	3	6.38%
Family Conflict	2	5.71%	2	4.26%
Job Issues	2	5.71%	3	6.38%
Abuse Issues	1	2.86%	1	2.13%
Alcohol - Family	1	2.86%	1	2.13%
Behavioral Issues	1	2.86%	1	2.13%
Depression	1	2.86%	1	2.13%
Marital/Relationship	1	2.86%	3	6.38%
Medical	1	2.86%	1	2.13%
Peer Conflict	1	2.86%	1	2.13%
Other	0	0.00%	1	2.13%
Parent-Child	0	0.00%	1	2.13%
Stress	0	0.00%	1	2.13%
Total	35		47	
Secondary Problem at Close				
None selected	25	71.43%	33	70.21%
Alcohol - Self	2	5.71%	2	4.26%
Anxiety	2	5.71%	2	4.26%
Family Conflict	2	5.71%	4	8.51%
Stress	2	5.71%	3	6.38%
Interpersonal Conflict	1	2.86%	2	4.26%
Job Problem	1	2.86%	1	2.13%
Total	35		47	
Tertiary Problem at Closing				
None selected	32	91.43%	44	93.62%
Depression	1	2.86%	1	2.13%
Family Conflict	1	2.86%	1	2.13%
Financial	1	2.86%	1	2.13%
Total	35		47	

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Closed Cases Information for Cases Selected

Who is the Client?	____ This Period ____ 06/01/2023 to 08/31/2023		____ Year To Date ____ 09/01/2022 to 08/31/2023	
	#	%	#	%
	Employee	22	62.86%	32
Child	6	17.14%	8	17.02%
Spouse	4	11.43%	4	8.51%
Adult Child	2	5.71%	2	4.26%
Family	1	2.86%	1	2.13%
Total	35		47	

Closed Cases Information For All Cases

Special Fields	____ This Period ____ 06/01/2023 to 08/31/2023		____ Year To Date ____ 09/01/2022 to 08/31/2023	
	#	%	#	%
	Mandated Referral	1	2.44%	1

Auxiliary Service Information

Service Type	____ This Period ____ 06/01/2023 to 08/31/2023		____ Year To Date ____ 09/01/2022 to 08/31/2023	
	Count	Hours	Count	Hours
	Consult/Staffing	1	0.25	1
Quarterly report correspondenc	1	0.25	1	0.25
EAP Employee Orientation	0	0.00	2	1.50
Employee Consultation	0	0.00	1	0.00
Travel	0	0.00	2	1.00
Total	2	0.50	7	3.00